June 22, 2023

Nanette Reimer

Central City, CO

Re: RULONA Sunset Hearing

To whom it may concern:

I am writing to submit the following comments to be considered for the RULOA hearing.

Fees: Thank you for raising the fees for us! It was long overdue!

**RON/eNotary:** Some of these rules were created when COVID hit, and at that time allowed a notary to perform notarial acts via audio/video communication. Fast forward a few months, and the rules changes to require a notary to use an approve platform. I would like to see that requirement be revised to allow a notary to again perform notarial acts via Zoom. A notary is capable of verifying an ID, whether on-line or in person, and is capable of recording the notarial act via Zoom. Just like the SOS requires that a notary retain their journal for 10 years, and trust is put in the notary to do that, a notary can retain the recording of a notarial act performed via audio/video communication for 10 years. These requirements almost say the SOS is no longer trusting a notary to do their job.

The cost of the "approved" platforms is cost prohibitive for many notaries. I have been asked by several clients if this is a service I provide but I am not able to perform RON enough to cover the cost to make it profitable. Also, I work in county government, and have had many Department of Human Services caseworkers ask if I can perform RON acts quickly for filing dependency and neglect petitions for child protection actions in court. Again, I have to tell them I cannot do it. A County Government isn't going to pay for me to subscribe to a platform that is only used a few times a year, no matter how convenient it is to use in an emergency. If the requirement to use an "approved" platform continues, I would like to see fees for use of these platforms waived for government employed notaries.

**Language interpreters:** THANK YOU for changing this requirement to allow an interpreter to be used. There was no reason for the notary to need to speak the same language as the signor. Other government agencies allow this, and I am very happy the SOS changed its requirement.

Thank you very much for your time.

Nanette Reimer