From: <u>Crystina Lindoerfer</u>
To: <u>SoS Rulemaking</u>

Subject: [EXTERNAL] Rulemaking Hearing 6/20/2023

Date: Tuesday, June 20, 2023 11:15:23 AM

Thank you for your time and attention:

My name is Crystina Lindoerfer and I am the co-owner of Lindy Rich Services, a CO notary company, the co-host of Notary Academy Colorado, a notary training group, and a CO notary.

We have been very grateful for the changes that have been made this year to our notary fee structure! We are appreciative that our voices were heard and that the changes were made.

This new rule that you are hopefully passing today, will help CO RON notaries handle real estate needs in a much more complete way. Biometrics is legal and being used in other states, but we can only use it as a secondary. We have to hire other, out-of-state, notaries to take any RON signings where the signer isn't able to do KBA questions. Meanwhile, biometrics is available and feasible, as well as being secure. Please let this rule pass in order for us to be able to offer our real estate partners the best experience possible while keeping the money from CO properties in CO.

Thank you again for your time! Crystina Lindoerfer



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