

**From:** [Amy Mares](#)  
**To:** [SoS Rulemaking](#)  
**Subject:** [EXTERNAL] Written Comments - Notary rules - 08/16/2022 hearing  
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I fully agree with Jo Nell Pinnegar, not to mention when I was renewing the site had major issues and went down FOUR times. That extends an already redundant course even more. Especially for people who have been notaries for an extended period of time. I have been a notary and renewed three times. It is time consuming even when the system works. Perhaps a test on new/changed items would be more time efficient and effective for those of us who are not a one-time notary.

The rules on interpreters are confusing as well. Either they are allowed for specific reason or they are not allowed period. The way it is written should provide more clarity and be an obvious instruction. I am all for adding that but with much more clarity.

*Amy Mares*  
*Office Manager/ Assistant to Daryll Propp*