

Engineering Change Order (ECO) Form

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| ECO Number | 100938 |
| Reason | Adding an alternate version of firmware for the M404dn printer in D-Suite 5.17-CO to improve product availability. This firmware was successfully tested by the VSTL under D-Suite 5.15. |
| Description | <p>Products Affected: HP M404dn ICX BMD printer</p> <p>Adding firmware version 925_2119A</p> <p>This change has two differences.</p> <ul style="list-style-type: none"> • Displays less granularity in a very low toner state • Displays a less specific printer error message when an incorrect paper size is used |

| Signoff Groups | Date Signed | Signoff Groups | Date Signed | Signoff Groups | Date Signed |
|-------------------|-------------|----------------|-------------|----------------|-------------|
| Engineering | 2023-09-06 | | | | |
| Certification | 2023-09-06 | | | | |
| Order Fulfillment | 2023-09-07 | | | | |
| Supply Chain | 2023-09-07 | | | | |