



U.S. ELECTION ASSISTANCE COMMISSION  
633 3rd St. NW, Suite 200  
Washington, DC 20001

June 13, 2024

Sent via email

Jerome Lovato  
Clear Ballot Group Inc.  
2 Oliver St. Suite 607  
Boston, MA 02109

Wendy Owens  
Pro V&V  
6705 Odyssey Drive Ste C  
Huntsville, AL 35806

**Re: ClearAccess EloPOS Model Version Issue**

Dear Mr. Lovato and Ms. Owens,

This correspondence is to acknowledge the steps taken, by both Clear Ballot and Pro V&V, to rectify the documentation that includes incorrect version numbers for the ClearAccess EloPOS hardware used with ClearVote versions 2.2 and 2.3, and to recognize the changes made to procedures to minimize documentation inaccuracies in the future.

The U.S. Election Assistance Commission (EAC) has received a root cause analysis (RCA) from Clear Ballot addressing configuration management, including corrective actions to ensure this issue is not repeated. The EAC has also received updated Technical Data Package (TDP) documentation reflecting the corrections made. This documentation has been reviewed by the EAC and Pro V&V.

Pro V&V has submitted updated procedures for their physical configuration audit (PCA) process, which includes additional steps in cross checking documentation and hardware in the future. Pro V&V have also provided their PCA artifacts for both versions of ClearVote.

The EAC has reviewed all the documentation from both parties, and appreciates your efforts in correcting the issue promptly, along with implementing additional steps to minimize such issues occurring in the future. The EAC considers this issue resolved.

The EAC has updated the scope of certification for both ClearVote versions 2.2 and 2.3. These corrected scopes will be posted on the EAC website.

Sincerely,

Jonathon Panek  
Director, Voting System Testing and Certification