

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF COLORADO

DOCKET NO. 12R-500ALL

IN THE MATTER OF THE PROPOSED RULES OF PRACTICE AND PROCEDURE,
4 CODE OF COLORADO REGULATIONS 723-1.

NOTICE OF PROPOSED RULEMAKING

Mailed Date: May 15, 2012
Adopted Date: May 9, 2012

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I. BY THE COMMISSION

A. Statement

1. The Colorado Public Utilities Commission (Commission) hereby issues this

Notice of Proposed Rulemaking (NOPR) regarding proposed Rules of Practice and Procedure,
4 Code of Colorado Regulations (CCR), 723-1.

2. The Commission proposes amendment to the existing rules. The basis and purpose of the proposed rules is to update procedural efficiency; serve the public interest; and make the rules more effective and elegant. The amended rules should provide for clarity, necessity and conciseness and those rules found to be duplicative, inconsistent or burdensome should be repealed.

3. The statutory authority for the proposed rules is found in §§ 40-2-108, 40-4-101, and 40-3-110, C.R.S.

4. The proposed rules in legislative (*i.e.*, strikeout/underline) format (Attachment A) and in final format (Attachment B) are available through the Commission's Electronic Filings (E-Filings) system at:

https://www.dora.state.co.us/pls/efi/EFL.Show_Docket?p_session_id=&p_docket_id=12R-500ALL.

5. The Commission encourages and invites public comment to all updates and notes certain revisions where it hopes to receive comment or response regarding specific proposed changes.

B. Description of Individual Rule Changes

6. This NOPR generally proposes to make the following amendments, without limitation, to the Rules of Practice and Procedure. Rule numbers below appear in abbreviated form; *e.g.*, Rule 1001 of the Rules of Practice and Procedure, 4 CCR 723-1, appears as Rule 1001.

1. Rules Primarily Affecting Procedural Efficiency

7. The first category of proposed amendments are those that primarily affect **procedural efficiency**, including without limitation:

- a) Proposed Rule 1005(c) clarifies that the Commission's regular weekly meetings do not permit public comments concerning matters appearing on the agenda. This is currently stated verbally by the Commission at the start of each weekly meeting.
- b) Proposed Rule 1100(e) is updated to lessen the filing requirement of documents not filed in the E-Filings System from an original and *seven* copies of the complete version of the document, to an original and *three* copies of the complete version of the document.
- c) Proposed Rule 1100(h) is updated to lessen the filing requirement of documents containing information claimed to be confidential and filed under seal, which are not filed through the E-Filings System, from *seven* copies of the pages containing information claimed to be confidential to *three* copies of the pages containing information claimed to be confidential. Similar updates are made throughout the proposed rules.
- d) Proposed Rule 1101(a)(I) is updated to require that the cover page of copies of materials filed under seal include not only a list of the documents filed, but also the specific page numbers of those documents that contain information claimed to be confidential.
- e) Proposed Rule 1200(c) adds language requiring that a non-party's motion to participate as amicus curiae shall include certain minimum information, including identifying the reasons why the non-party has an interest in the docket and explaining why the argument may be useful to the Commission.
- f) Proposed Rules 1202(e)(IV) and 1202(f) are updated to make clear that exhibits and/or multiple documents filed through the E-Filings System shall be "uploaded" as opposed to attached.
- g) Proposed Rule 1204(b) is updated to delete language regarding the receipt of pleadings via fax. Similar updates are made throughout the proposed rules and the Commission encourages comment specific to the implementation of this change.
- h) Proposed Rule 1206 is updated to allow for Commission notice of applications or petitions through the E-Filings System unless a mailed notice is required by Commission order or specific rule.
- i) Proposed Rule 1207 is added to update language regarding certain forms of utility notice, including those required by a utility filing tariffs in accordance with the requirements of § 40-3-104(1)(c)(I), C.R.S. or, as allowed by § 40-3-104(2), C.R.S. The Commission encourages comments concerning the requirement for publication in each newspaper of general circulation, and whether proposed Rule 1207 satisfies this requirement. This update also includes language for alternative forms of notice to more fully align the rules with what has been frequently included in alternative notice requests. The Commission encourages comments that may further this interest in providing guidance on alternative forms of notice requested and allowed pursuant to § 40-3-104(1)(c)(I)(D), C.R.S.

- j) Proposed Rule 1306 is updated to make clear certain processes following the petition for rulemaking.
- k) Proposed Rule 1400 is updated to add clarifying language regarding the motions process and to require that counsel or a pro-se party confer with opposing counsel or pro-se party before filing a motion, with the exception for dispositive motions.
- l) Proposed Rule 1502 is updated to clarify the process by which an aggrieved party may challenge an interim decision. The Commission encourages comments specific to the need, if any, for further clarification regarding this process.
- m) Proposed Rule 1504 is updated to include language stating explicitly that public comments containing vulgar language and public comments submitted anonymously will not be allowed.

2. Rules Primarily Affecting Public Interest and Consumer Protection

8. The second category of proposed amendments are those that primarily affect the public interest and consumer protection, including without limitation:

- a) Former Rule 1004(n) is deleted, which language regarding “ex parte communication” is moved to proposed Rule 1105, which further clarifies certain prohibited communications.
- b) Proposed Rule 1004(t) updates the definition of “personal information” to further protect customer information and to ensure consistency with recent Commission Rule updates. Specifically, the following updates are proposed to Rule 1004(v): (i) include information that relates to customer household characteristics, in addition to personal customer characteristics; (ii) remove “customer data” as defined in Rule 3001(j) of the Rules Regulating Electric Utilities, 4 CCR 723-3, solely regarding customer information obtained by regulated electric utilities, explicitly from the definition of personal information; (iii) delete language that removed the billing and collection of amounts owed from the explicit definition of personal information; and (iv) update directory publishing exclusion to information provided in the North American Industry Classification System. The Commission encourages comments specific to this update and clarification due in part to the Rules Regulating Electric Utilities, 4 CCR 723-3, as updated in Docket No. 10R-799E, since the processes regarding certain customer information (i.e., “customer data”) is subject to those rules.
- c) Proposed Rule 1007 is updated to clarify Commission staff member involvement in certain proceedings and aid the public in understanding that the Commission staff may, in certain situations, provide informational assistance and opinions that shall not constitute legal advice.
- d) Proposed Rule 1100(l) is updated to provide for further protection of confidential information filed with the Commission by clarifying information related to accessing such information and requiring a signed nondisclosure agreement in a form approved by the Commission to be served on the party filing confidential information.

- e) Proposed Rule 1104(b) is updated to allow for disclosure of a customer's typical monthly high and low bill amounts requested by a property's manager, a property's owner, or a licensed real estate broker with need for the information for the sale, purchase, or lease of a property.
- f) Proposed Rule 1104(c) is updated to include specific minimum requirements for forms used to request the disclosure of a customer's personal information. The Commission encourages comment specific as to furthering the intent of ensuring informed customer consent, consistent with similar requirements set forth in the Rules Regulating Electric Utilities, 4 CCR 723-3, regarding the disclosure of customer data.
- g) Proposed Rule 1104(e) is added to allow for a utility to disclose personal information to a contracted third party, provided that minimum requirements are met, including without limitation, data security procedures, destruction of personal information that is no longer necessary for the purposes for which it was transferred, and the execution of a non-disclosure agreement. These requirements are consistent with updates to the Rules Regulating Electric Utilities, 4 CCR 723-3, regarding the disclosure of customer data. The Commission encourages comment specific to this and all other updates related to the collection and disclosure of personal information.
- h) Proposed Rule 1109 adds language regarding Commissioner compliance with disclosure requirements of § 40-6-122, C.R.S., making explicit a requirement of the inclusion of interested persons' affiliations, and, if required by § 40-6-122, C.R.S., that disclosures shall include all communications occurring, regardless of whether the communication was in person, by phone, or by email exchange. Further, proposed Rule 1109 requires the Director to ensure completeness of all disclosures and requires posting of the disclosure on the Commission's website within three business days of the receipt by the Director.
- i) Proposed Rule 1110 adds language regarding the permit, but disclose process. The Commission requests specific comment regarding the benefit to interested persons in the application of including these proposed updates.
- j) Proposed Rule 1200(c) adds language to clarify that the Commission may permit certain non-party(ies) to participate as amicus curiae in academic, policy or legal argument, as permitted by the Commission in its discretion. The prior language is expanded to further ensure that interested persons may participate in the limited capacity as amicus curiae, if permitted by the Commission.
- k) Proposed Rule 1201(b)(II) is updated to include language that, in order for a non-attorney individual to represent the interests of a closely held entity in accordance with § 13-1-127, C.R.S., request for individual representation must be made as part of the closely held entity's petition for intervention, which must include good cause for allowing representation without an attorney, and must be signed by all principal officers.

- l) Proposed Rule 1201(b)(V) is added to allow a non-attorney individual to represent the interests of a partnership, corporation, association or other entity, solely for the purposes of participating as amicus curiae; provided, however, that such representation is in an expert capacity and does not constitute the practice of law. This addition is proposed to allow for additional expert information to be presented to and considered by the Commission by certain non-party(ies) to ensure the Commission has the opportunity to more fully review potentially relevant information from learned members and organizations within the community. The Commission encourages comments specific to the benefits and challenges of this proposed update.
- m) Proposed Rule 1302(h) adds language regarding show-cause proceedings. Notably, in conjunction with Rule 1500, these updates clarify a shift in burden of proof to the respondent in such a proceeding. Additionally, updated language sets forth requirements trial advocacy staff must include in a proposed order to show cause, including a non-exhaustive list of relief, remedy, or sanctions recommended per the proposed order. Prior to updates made in 2005, Commission rules included show-cause proceedings. As discussed in Decision No. C05-1093 in Docket No. 03R-528ALL, this prior show-cause language was “replaced” by a Commission-initiated complaint process. Since that decision, the Commission has found that the Commission-initiated complaint process does not sufficiently serve the public in some instances; the Commission therefore finds it necessary to add back show-cause language to set forth and clarify the process for these proceedings.

3. Rules Primarily Affecting Effectiveness and Consistency

9. The third category of proposed amendments are those that are primarily affecting the **effectiveness and consistency** of the rules, including without limitation:

- a) The proposed rules are updated generally for grammatical clarity and consistency, to use defined terms, and to remove redundant references.
- b) Proposed Rule 1004(f) is updated to clarify the definition of “Commission advisor” regarding Commission’s staff serving as advisory staff.
- c) Proposed Rule 1004(o) is added for consistency with statutory and rule definitions of “motor carrier,” specifically § 40-10.1-101(10), C.R.S. and the Commission’s Rules Regulating Transportation by Motor Vehicle, 4 CCR 723-6. Related corresponding definitional updates are included throughout the updated rules for consistency, including the addition of Rule 1004(bb) and removal of former Rules 1004(gg), 1004(hh), and 1004(ii).
- d) Proposed Rule 1211 is updated to include an increased ability for Commission personnel to make corrections to information provided through the E-Filings System to maintain database integrity and the ability to search information.

C. Conclusion

10. The proposed amendments will be published in the May 25, 2012 edition of *The Colorado Register*.

11. The Commission shall refer this matter to an Administrative Law Judge (ALJ). The ALJ will conduct a hearing on the proposed rules and related issues at the below-stated time and place. Interested persons may submit written comments on the proposed rules, including data, views, or arguments, and present these orally at hearing unless the ALJ deems oral presentations unnecessary. The Commission prefers and strongly encourages that interested persons submit comments through the Commission's E-Filings System and do so in Docket No. 12R-500ALL no later than June 13, 2012. Reply comments should be submitted in the same docket and through the Commission's E-Filings System by July 13, 2012. The Commission will consider all submissions, whether oral or written.

12. In submitting comments or replies, interested persons are invited to suggest changes that will make the subject rules more efficient, effective, and elegant. We recognize that regulation imposes costs; therefore, suggestions concerning rules that may be unnecessary or unduly burdensome will be fully considered by the Commission. Interested persons are strongly encouraged to suggest rule language in legislative format.

13. We desire to proceed with this rulemaking in an efficient and effective manner, which requires us to maintain an efficient timeline. Therefore, we request that commentors include alternate rule language, as necessary with their comments, by the dates and manner specified above.

II. ORDER**A. The Commission Orders That:**

1. This Notice of Proposed Rulemaking shall be filed with the Colorado Secretary of State for publication in the May 25, 2012 edition of *The Colorado Register*.

2. A hearing on the proposed rules and related materials shall be held before an Administrative Law Judge (ALJ) as follows:

DATE: August 6 and 7, 2012
TIME: 9:00 AM
PLACE: Commission Hearing Room A
Suite 250
1560 Broadway
Denver, Colorado

3. The ALJ may set additional hearings, if necessary.

4. At the time set for hearing in this matter, interested persons may submit written comments and may present these orally unless the ALJ deems oral comments unnecessary.

5. Interested persons may file written comments in this matter before hearing. The Commission prefers and strongly encourages that interested persons submit comments through the Commission's Electronic Filings System and do so in this Docket No. 12R-500ALL no later than June 13, 2012.

6. Interested persons may file reply comments in this matter before hearing. The Commission prefers and strongly encourages that interested persons submit comments through the Commission's Electronic Filings System and do so in the Docket No. 12R-500ALL no later than July 13, 2012.

7. This Order is effective upon its Mailed Date.

**B. ADOPTED IN COMMISSIONERS' WEEKLY MEETING
May 9, 2012.**

(S E A L)



ATTEST: A TRUE COPY

Doug Dean,
Director

THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF COLORADO

JOSHUA B. EPEL

JAMES K. TARPEY

Commissioners

COMMISSIONER MATT BAKER
VOTED TO ADOPT THIS ORDER BUT
RESIGNED EFFECTIVE MAY 11, 2012.

COLORADO DEPARTMENT OF REGULATORY AGENCIES

Public Utilities Commission

4 CODE OF COLORADO REGULATIONS (CCR) 723-1

PART 1

RULES OF PRACTICE AND PROCEDURE

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| BASIS, PURPOSE, AND STATUTORY AUTHORITY. | | |

The basis and purpose of these rules is to advise the public, regulated entities, attorneys, and any other person of the Commission's rules of practice and procedure. These rules of practice and procedure are promulgated in order to properly administer and enforce the provisions of Title 40 of the Colorado Revised Statutes and in order to regulate proceedings before the Commission.

The statutory authority for these rules is found in §§ 40-2-108, 40-6-101(1), 40-6-108(2), 40-6-109(5), 40-6-109.5, 40-6-114(1), and 40-6-122(4), C.R.S.

GENERAL PROVISIONS

1000. Citation.

The Commission's rules, when referred to generically, may be cited as the "Public Utilities Commission Rules." This Part 1, rules 1000 – 1999, may be cited as the "Rules of Practice and Procedure."

1001. Scope and Applicability.

All rules in this Part 1, ~~the "1000" series,~~ and Title 40 of the Colorado Revised Statutes shall apply to all Commission proceedings, to all regulated entities, to any person transacting business with the Commission, practicing as an attorney before the Commission, or participating in Commission proceedings as a party or otherwise; ~~or~~ and to any person over whom the Commission has jurisdiction, unless a specific statute or rule provides otherwise. Where not otherwise inconsistent with Title 40 or these rules, the Commission, a hearing commissioner, or an administrative law judge may seek guidance from or may employ the Colorado Rules of Civil Procedure.

1002. Construction.

All rules and orders of the Commission shall be construed in accordance with the principles set forth in §§ 2-4-101 through 114, C.R.S., inclusive.

1003. Waivers and Variances.

- (a) The Commission has promulgated these rules to ensure orderly and fair treatment of all parties. The Commission may grant, for good cause, waivers or variances from tariffs, Commission rules, and substantive requirements contained in Commission decisions and orders ~~for good cause~~. In making its determination the Commission may take into account, but is not limited to, considerations of hardship, equity, or more effective implementation of overall policy on an individual basis. The Commission may subject any waiver or variance granted to such terms and conditions as it may deem appropriate. ~~The Commission will not grant a waiver or variance if the grant would be contrary to statute.~~
- (b) Waiver or variance requests made in an existing ~~docketed~~ proceeding shall be by motion. Waiver or variance requests made outside an ~~docketed~~ active proceeding shall be by petition. A petition seeking a waiver or variance within 45 days should include a request to waive or shorten the Commission notice and intervention periods found in rule 1206(a).
- (c) All waiver or variance requests shall include:
 - (I) ~~C~~A citation to the specific paragraph of the rule or ~~order~~ decision from which the waiver or variance is sought;
 - (II) A statement of the waiver or variance requested;
 - (III) A statement of facts and circumstances relied upon to demonstrate why the Commission should grant the request.
 - (IV) A statement regarding the duration of the requested waiver or variance, explaining the specific date or event ~~which~~ that will terminate it;
 - (V) A statement whether the waiver or variance, if granted, would be full or partial; and
 - (VI) Any other information required by rule.

1004. Definitions.

The following definitions apply to all Commission rules, except where a specific rule or statute provides otherwise:

- (a) "Accelerated complaint" means a formal complaint that is filed to resolve a dispute arising out of a telecommunications interconnection agreement, ~~which and that~~ meets the requirements of paragraph (d) of rule 1302.
- (b) "Administrative docket" means a non-adjudicatory docket regarding any matter the Commission wishes to investigate, any matter concerning the administration of programs or functions committed to the Commission, any matter concerning general Commission policy, or any miscellaneous matter. An administrative docket ~~excludes~~does not include the following types of dockets: applications; rulemaking proceedings; petitions; formal complaints; show cause proceedings; suspended tariffs, price lists, and time schedules proceedings; ~~or and~~ any other adjudicatory proceeding.
- (c) "Advice letter" means the introductory letter to a formal proposal by ~~the a~~ utility to establish new tariffs or to revise existing tariffs, through which the utility submits proposed new or revised tariff pages to the Commission for inclusion in its effective tariff and provides the information required by ~~R~~rule 1210(c).
- (d) "Affiliate" of a regulated entity means a subsidiary of a regulated entity, a parent corporation of a regulated entity, a joint venture organized as a separate corporation or a partnership to the extent of the regulated ~~entities~~entity's involvement with the joint venture, or a fellow subsidiary of a parent corporation of a regulated entity.
- (e) "Commission" means the Public Utilities Commission, two or more commissioners acting on behalf of the Public Utilities Commission, a hearing commissioner, or an administrative law judge, as the context requires.
- (f) "Commission advisor" means any member of the Commission's staff serving as advisory staff in a particular adjudicatory proceeding by operation of rule 1007, in an administrative docket, or in an adjudicatory proceeding in which Commission staff does not intervene; or any assistant attorney general advising the commissioners, administrative law judges, or advisory staff.
- (g) "Commission staff" means individuals employed by the Commission, including individuals appointed or hired by the Director pursuant to § 40-2-104, C.R.S.
- (h) "Consumer Counsel" means the director of the OCC, as indicated by § 40-6.5-102(1), C.R.S.
- (i) "Customer" means any person who has applied for, been accepted for, or is receiving regulated service in Colorado from a regulated entity subject to Commission jurisdiction.
- (j) "Day" means a calendar day.
- (k) "Director" means the Director of the Commission appointed pursuant to § 40-2-103, C.R.S.

- ~~(l)~~ ~~"Docketed proceeding" means any matter to which the Commission assigns a docket number, including without limitation, administrative dockets, application, petition, complaint, rulemaking, or interpretive rulemaking proceedings, or suspended tariffs, price lists, or time schedules.~~
- ~~(m)~~ "E-Filings System" means the web-based process available through the Commission's website that is authorized by the Commission for, among other uses, the electronic submission of filings, pleadings, and other papers and service of process in docketed proceedings.
- ~~(n)~~ ~~"Ex parte communication" means any oral or written communication which:~~
- ~~(I)~~ ~~occurs either during the pendency of a docketed proceeding or less than 30 days prior to the commencement of such a proceeding;~~
- ~~(II)~~ ~~occurs between any Commission advisor, commissioner, or administrative law judge, on the one hand, and, on the other hand, any person, including Commission trial advocacy staff, related to, acting as, or acting on behalf of a party; and~~
- ~~(III)~~ ~~is made without providing other parties with notice and an opportunity to respond.~~
- ~~(om)~~ "Filing under seal" means the process of filing information with the Commission in a sealed, specially marked envelope to indicate that the filing party/filer claims that the information is confidential. ~~"Filing under seal" need not necessarily mean that information is provided in the context of a docketed proceeding, but may mean that information is submitted to the Commission or Commission staff outside the context of a docketed proceeding.~~
- ~~(pn)~~ "List of witnesses" means a list of the names, titles, addresses, and telephone numbers of the ~~witnesses persons~~ a party intends to call as a witness to the stand in a hearing.
- ~~(qo)~~ "Motor carrier" means a motor carrier as defined in § 40-10.1-101(10), C.R.S.
- ~~(p)~~ "Newspaper of general circulation" means a newspaper having a paid Colorado circulation of at least 100,000, or a newspaper having a paid circulation of at least 1,000 in the area where the members of the public affected by the matter of which notice is given are located.
- ~~(rg)~~ "OCC" means the Colorado Office of Consumer Counsel.
- ~~(sr)~~ "Party" means "party" as that term is used in rule 1200.
- ~~(ts)~~ "Person" means Commission staff or any individual, firm, partnership, corporation, company, association, cooperative association, joint stock association, joint venture, governmental entity, or other legal entity.
- ~~(ut)~~ "Personal information" means any individually identifiable information obtained by a regulated entity from a customer, from which judgments can be made regarding characteristics specific to the customer's character, habits, avocations, finances, occupation, general reputation, credit, and health, ~~or any other personal characteristics.~~ Personal information does not include: a customer's telephone number if it is published in a current telephone directory or is scheduled to be published in the next telephone directory; solely regarding customer information obtained by regulated electric utilities, customer data as defined in rule 723-3-3001(j); information necessary

~~for the billing and collection of amounts owed to a public utility or to a provider of service using the facilities of a public utility; or Standard Industrial Code~~ the North American Industry Classification System (NAICS) information used for purposes of directory publishing.

- (~~v~~u) "Pleading" means applications, petitions, complaints, answers, notices, interventions, motions, statements of position, briefs, exceptions, applications for rehearing, reargument, or reconsideration, responses, and proposed orders requested by the Commission to be filed by a party in a docketed proceeding.
- (~~w~~v) "Presiding officer" means an administrative law judge, a hearing commissioner, the chairman of the Commission, or any commissioner other than the chairman conducting a Commission hearing, as applicable.
- (~~x~~w) "Price list" means a publication showing rates or classifications collected or enforced, or to be collected or enforced. A price list typically does not contain information duplicated in a tariff.
- (~~y~~x) "Public Records Law" means Colorado's statutory provisions found at §§ 24-72-201 et seq., C.R.S.
- (~~z~~y) "Rate" includes any fare, toll, rental, or charge. Rate also includes any rule, regulation, classification, or practice relating to a fare, toll, rental, or charge.
- (~~a~~a~~z~~) "Refund" means any money, other than a deposit, collected by a utility in its rates and charges that is required to be returned to customers.
- (~~b~~b~~a~~a) "Regulated entity" means any entity subject to Commission regulation pursuant to Title 40, C.R.S.
- (~~c~~e~~b~~b) "Regulated intrastate carrier" means a common carrier as defined in § 40-10.1-101(4), C.R.S., or a contract carrier as defined in § 40-10.1-101(6), C.R.S.
- (~~c~~c) "RRR" means an application for rehearing, reargument, or reconsideration, as that phrase is used in § 40-6-114, C.R.S.
- (d) "Tariff" means a ~~publication schedule that is~~ filed with ~~and maintained by~~ the Commission showing all rates and classifications collected or enforced, or to be collected or enforced, together with all rules, regulations, terms, and conditions, ~~which that~~ in any manner affect or relate to rates, classifications, or service, pursuant to § 40-3-103, C.R.S.
- (e) "Third party" means a person who is ~~neither not~~ the customer, a regulated entity, ~~nor~~ a regulated entity's affiliate.
- (f) "Time schedule" means a document that is submitted to the Commission by a ~~motor vehicle~~ common carrier, as defined in § 40-10.1-101(4), C.R.S., showing the carrier's pick-up and drop-off times and locations, including flagstops.
- (~~g~~g) "~~Transportation carrier" means a motor vehicle carrier as defined in § 40-10-101(4), C.R.S., a contract carrier as defined in § 40-11-101(3), C.R.S., an interstate carrier as defined in §§ 40-10-120 and 40-11-115, C.R.S., a towing carrier as defined in § 40-13-101(3), C.R.S., a~~

~~mover as defined in § 40-14-102(9), or a motor vehicle carrier exempt from regulation as a utility as defined in § 40-16-101(4), C.R.S., when subject to regulation.~~

~~(hh) "Transportation utility" means a motor vehicle carrier as defined in § 40-10-101(4), C.R.S., or a contract carrier as defined in § 40-11-101(3), C.R.S.~~

~~(ii) "Transportation proceeding" means any proceeding before the Commission involving a transportation carrier.~~

~~(jgg)~~ "Utility" means a public utility as defined in § 40-1-103, C.R.S.

1005. Meetings.

(a) The Commission may designate a day and time for its regular ~~open-weekly~~ meetings, and may hold other meetings from time to time. The Commission shall comply with the requirements of the Colorado Open Meetings Law, §§ 24-6-401 and 402, C.R.S.

(b) The Commission shall prepare an agenda for each upcoming meeting. The agenda shall be posted in the E-Filings System and shall be available in paper copy at its offices at a reasonable time prior to the meeting.

~~(c) The Commission's regular weekly meetings are for the purpose of Commissioners' discussions and decisions on particular matters as noticed on the agenda. Party, stakeholder or other public comments concerning a particular matter on the agenda are not permitted at the weekly meeting.~~

~~(ed)~~ The Commission has discretion regarding the order of business at each meeting, and may consider emergency matters not shown on the agenda when appropriate. Any matter tabled or not considered shall be continued for a future meeting.

~~(de)~~ Upon affirmative vote of two commissioners, the Commission may hold an executive session as provided in § 24-6-402, C.R.S.

1006. Director.

The Director shall be the appointing authority for the Commission staff, ~~and~~ shall be responsible for all Commission staff functions, including providing and receiving all notices and service required of or by the Commission, ~~and~~ serving shall serve as custodian of the Commission's records.

1007. Commission Staff.

(a) When Commission staff intervenes in any adjudicatory docketed proceeding ~~other than an administrative docket, rulemaking, or interpretive rulemaking~~, the entry of appearance by staff's counsel shall specify those Commission staff members assigned by the Director or the Director's designee to serve as trial advocacy staff and as advisory staff.

~~(b) For adjudicatory dockets in which staff chooses not to intervene and for all administrative dockets, any Commission staff member(s) may serve as advisory staff.~~

(~~bc~~) Trial advocacy staff ~~shall~~, for purposes of the particular proceeding, shall be considered a party for purposes of rules 1100-1108. Once a member of Commission staff has been designated as trial advocacy staff in a docket, ~~said that~~ staff member shall not function in any advisory capacity with respect to that docket. Advisory staff ~~shall be~~ available to provide advice and recommendations to the Commission, and shall be considered the Commission for purposes of rules 1100-1108.

(d) The Commission staff may provide informal assistance to the general public and to prospective applicants for Commission authorizations. Opinions expressed by Commission staff do not represent the official views of the Commission, but are designed to aid the public and to facilitate the accomplishment of the Commission's functions. Nothing communicated by the Commission staff constitutes legal advice.

1008. – 1099. [Reserved].

STANDARDS OF CONDUCT

1100. Confidentiality

These rules apply to all persons filing information with, or seeking information from, the Commission. They also apply to the Commission, the Director, ~~or and~~ a presiding officer to the extent they govern the Commission's responses to claims of confidentiality in a formal docket, requests to restrict public inspection of information outside of a formal docket, ~~or and~~ requests for information under the Public Records Law.

- (a) All documents, data, information, studies, computer programs, and other matters filed with the Commission in any form in a proceeding, or produced in response to any interrogatories or requests for information, subpoenas, depositions, or other modes of discovery, or produced in response to audit conducted by the Commission or its ~~Staff~~staff, and all notes taken or copies made thereof, that are claimed to be a trade secret or confidential in nature (herein referred to as "confidential information") shall be furnished under the terms of this rule. All persons accorded access to ~~such~~ confidential information shall treat such information as ~~constituting trade secret or confidential information~~ and shall neither use nor disclose such information except ~~for the purpose of the proceeding in which such information is obtained and~~ in accordance with this rule.
 - (I) A claim of confidentiality constitutes a representation to the Commission that the claiming party has a reasonable and good faith belief that the subject document or information is, in fact, confidential under applicable law, including ~~§§ 24-72-201 et seq., C.R.S. the Public Records Law~~. If a claim of confidentiality is made in violation of this subparagraph (I), the Commission may impose an appropriate sanction upon the claiming party, including an order to pay to other parties the amount of reasonable expenses incurred because of the claim of confidentiality, including reasonable attorney's fees.
 - (II) The Commission's acceptance of information pursuant to a claim of confidentiality is not, and shall not be construed to be, an agreement or a ruling by the Commission that the subject information is, in fact, confidential.

- (~~III~~b) If a party believes that information requires extraordinary protection beyond that provided for ~~information furnished subject to a claim of confidentiality in these rules~~, then the party shall ~~submit~~ file a motion ~~seeking requesting such~~ extraordinary protection at the time the information claimed to require extraordinary protection is filed. The motion:
- (I) shall include a description and/or representative sample of the information for which extraordinary protection is sought;
 - (II) shall state the specific relief requested and the grounds for seeking the relief; ~~and~~
 - (III) shall advise all other parties of the request and the subject matter of the material at issue; ~~The motion~~
 - (IV) shall include a showing that the information for which extraordinary protection is sought is highly confidential; that the protection afforded by the Commission's rules governing for furnishing confidentiality information provide insufficient protection for the highly confidential information; and that, if adopted, the extraordinary protections proposed by the movant will afford sufficient protection for the highly confidential information; ~~and The motion~~
 - (V) shall be accompanied by the specific form of nondisclosure agreement requested by the party; ~~and~~
 - (VI) shall be accompanied by an affidavit containing the names of all persons with access to the information and the period of time for which the information must remain undisclosed, if known.
- (c) The party seeking extraordinary protection for information shall comply with rule 1204(a) in filing the motion. Prior to deciding the motion and as it deems necessary, the Commission may enter an ~~order decision~~ requiring the filing of additional information, including the filing of a complete version of the information for which extraordinary protection is sought. The party seeking extraordinary protection for information shall bear the burden of proof to establish the need for extraordinary protection. The Commission will consider in camera the motion and, as applicable, the description of the information, the representative sample of the information, or the complete information. After considering the motion and the circumstances, the Commission may enter an ~~order decision~~ granting the motion and ordering the extraordinary protection which the Commission, in the exercise of its discretion, deems appropriate; may enter an ~~order decision~~ denying the motion; or may enter any other appropriate ~~order decision~~.
- (d) Information which is subject to extraordinary protection and ~~which that~~ is provided in response to discovery or in response to Commission Staff audit shall not be filed with the Commission. Unless the Commission orders otherwise, a complete version of the document ~~which that~~ contains the information which is subject to extraordinary protection shall be filed with the Commission as soon as any one of the following ~~conditions~~ applies:
- (A) the information is used to support a motion;
 - (B) the information is filed as an exhibit to prefiled testimony;

~~(GIII)~~ the information is prefiled as an exhibit to be offered at hearing; or

~~(DIV)~~ the information is offered as an exhibit at hearing.

~~(e)~~ Unless a filing is made through the E-Filings System or the Commission orders otherwise, an original and ~~seven-three~~ copies of the complete version of the document which contains the information which is subject to extraordinary protection shall be filed. The information shall be filed in accordance with the procedures established in paragraph ~~(eh)~~ of this rule.

~~(f)~~ Unless otherwise ordered by the Commission, its ~~S~~staff shall have access to all information filed under this ~~subparagraph (III) rule~~ by virtue of the annual nondisclosure agreement executed under paragraph ~~(gm)~~ of this rule. ~~The party seeking extraordinary protection shall submit an affidavit containing the names of all persons with access to the information and the period of time for which the information must remain undisclosed, if known.~~

~~(bg)~~ This rule establishes ~~a the~~ procedure for the expeditious handling of ~~a challenge to the claim that~~ information ~~that a party claims~~ is confidential. ~~In addition to the procedure established in this rule, the Commission sua sponte may issue a decision that raises the question of whether information is confidential. In that event, the provisions of the Commission decision shall govern the procedure.~~ Compliance with this rule shall not be construed as an agreement or ruling regarding the confidentiality of any document.

(I) A party seeking to challenge a claim of confidentiality shall first contact counsel for the providing party and attempt to resolve any differences by stipulation.

(II) In the event the parties cannot agree as to the character of the information challenged, any party challenging a claim of confidentiality shall do so by advising all parties and the Commission, in writing, that it deems material non-confidential. This notice shall designate the material challenged in a manner that ~~will~~ specifically isolates the challenged material from other material claimed as confidential.

(III) The party claiming confidentiality shall, within ten days of the notice ~~referenced required~~ ~~by~~ in subparagraph (II) of this paragraph, file an appropriate pleading stating grounds upon which the challenged data is ~~deemed claimed~~ to be confidential. The challenging party shall have ten days to respond to the pleading. In the event the claiming party fails to file an appropriate pleading within ten days, the Commission may enter ~~a n-order~~ ~~decision~~ that the challenged material may be ~~used-included~~ in the public record ~~or subject to modified protections.~~

(IV) When the Commission receives a pleading asserting confidentiality or requesting extraordinary protection by the claiming party regarding any ~~items-information~~ claimed as ~~proprietary confidential~~, the Commission will enter ~~a n-order~~ ~~decision~~ resolving the issue. ~~Such-That~~ resolution shall apply in all future proceedings before the Commission as to the specific information for which confidentiality or extraordinary protection was asserted, unless otherwise ordered by the Commission ~~in any proceeding or the information is otherwise publicly available.~~

(V) In the event the Commission rules ~~in response to a pleading~~ that any information is ~~not subject to extraordinary protection or is~~ not confidential and should be removed from the

protective requirements of this rule or from the protection of the sealed record, the parties ~~, to enable the claiming party to seek a stay or other relief,~~ shall not disclose the information or use it in the public record for seven days. During this period, the claiming party may seek a stay or other relief. If a motion is filed, pending the ruling on the motion, all persons accorded access to the information shall continue to treat the information as subject to extraordinary protection or confidential pursuant to this rule.

(VI) In the event the Commission rules that information previously filed under seal in a proceeding is not confidential, the filing party may request, by motion submitted within five days of the ruling regarding confidentiality, ~~request~~ that it be permitted to remove the subject information from the record. Pending the ruling on the motion, all persons accorded access to such information shall continue to treat the information as confidential pursuant to this rule.

(VII) In the absence of new information or a change in circumstances, as determined by the Director ~~of the Commission~~ in responding to a request for Commission records under ~~§§ 24-72-201 et seq., C.R.S.~~ the Public Records Law, a Commission ruling regarding confidentiality of specific material shall be a ruling on the confidentiality of such material for purposes of a request under ~~§§ 24-72-201 et seq.~~ the Public Records Law.

(eh) Procedure for filing.

(I) A party submitting to the Commission information claimed to be confidential shall file, as part of the public record (i.e., not under seal), the required number of copies of its filing, according to the Commission's Rules of Practice and Procedure and without including the information claimed to be confidential. The first page of each of these copies shall be labeled: "NOTICE OF CONFIDENTIALITY: A PORTION OF THIS DOCUMENT HAS BEEN FILED UNDER SEAL." The cover page of each copy of the document filed in the public record shall list each document filed under seal, shall list each page number of each document on which confidential material is found, and shall indicate the nature of the documents ~~which that~~ are filed under seal. Parties shall make only general references to information claimed to be confidential in their testimony and exhibits, in other filings, and in oral presentations.

(II) Unless filed through the E-Files System, or unless the Commission orders otherwise, in addition to the copies available for public inspection, the filing party shall file under seal an original and ~~seven three~~ copies of the pages on which the information claimed to be confidential. All pages and copies of the information claimed to be confidential shall be clearly marked as "confidential" and shall be filed on microfilmable white or lightly colored paper ~~(i.e., pastel or white and not dark colored paper such as goldenrod).~~ The documents ~~Each page of the document~~ containing information claimed to be confidential shall be clearly marked so that, should the ~~documents pages of the document~~ be separated from the envelope, it is clear that the ~~documents information on the page of the document is~~ are claimed to be confidential.

- (III) Unless filed through the E-Filings System, or unless the Commission orders otherwise, the original and ~~seven-three~~ copies of the pages containing confidential information shall be filed under seal ~~shall be submitted~~ in separate, sealed envelopes numbered serially. Unless the Commission orders otherwise, the envelopes shall be no smaller than 9" by 12" and no larger than 10" by 13". The following information shall be written on the outside of each sealed envelope:
- (A) the caption and docket number of the associated proceeding and the notation "CONFIDENTIAL -- SUBMITTED IN DOCKET NO. _____"
 - (B) the name of the filing party;
 - (C) the date of filing;
 - (D) a description of the information (e.g., testimony or exhibits of _____ (name of witness), statement of position, motion);
 - (E) the filing party's statement as to whether it prefers to retrieve the information following conclusion of Commission proceedings and any related court actions or it prefers to have the Commission destroy the information by shredding following conclusion of Commission proceedings and any related court actions; and
 - (F) if the party chooses to retrieve the information in accordance with the statement contained in subparagraph (III)(E), the name and phone number of the person who will retrieve such information.
- (di) ~~Confidential information, if~~ When filed with the Commission, confidential information will be sealed by the Director ~~of the Commission, segregated in the files of the Commission~~ designated as confidential in the E-Filings System, and withheld from inspection by any person not bound by the terms of this rule. This treatment shall prevail unless the confidential information is released from the restrictions of this rule either through agreement of the parties and publication by the filing party, or, after opportunity for comment, pursuant to order a decision of the Commission or final order of a court having jurisdiction. Nothing in this rule shall require the Commission to provide information filed under seal to any person other than its staff and the OCC. Persons seeking access to information filed under seal must comply with the terms of this rule and must acquire the information filed under seal from the filing party. Service of confidential material shall not be accomplished through the E-Filings System, except for service to the Commission's assigned trial and advisory staff. The OCC will provide written notification to a filing party if it obtains access to the filing party's confidential information from the Commission.
- (ej) Where feasible, confidential information will be marked as such and delivered to counsel for the parties. Where the material is too voluminous to copy and deliver to counsel, the confidential information shall be made available for inspection and review by counsel and experts, as provided for in paragraph (gl) of this rule, at a place and time mutually agreed on by the parties, or at the premises of the providing party, or as directed by the Commission. During the inspection, unless the Commission orders otherwise, the parties may take notes on the material or may request and receive copies of the documents, or both. All notes taken and copies received of such documents shall be treated as constituting ~~trade secret or~~ confidential information in accordance with this rule.

- (fk) All confidential information made available by a party shall be given solely to the Commission, its staff, and counsel for the parties, and, shall not be used or disclosed for purposes of business or competition, or for any ~~other~~ purpose other than for purposes of the proceeding in which the information is produced. With the exception of Commission Sstaff, any disclosure of such information to a party's experts or advisors must be authorized by that party's counsel, and must be permitted solely for the purpose of the proceeding in which the information is produced. No expert or advisor may be an officer, director, or employee concerned with marketing or strategic planning of competitive products and services of the party or of any subsidiary or affiliate of the party. Information claimed to be confidential shall not be disclosed to individual members of a trade association to the extent these individuals are concerned with marketing or strategic planning of products or services competitive to the party producing such information. Any member of the ~~Staff of the~~ Commission staff may have access to any confidential information made available under the terms of this rule. ~~Neither is Commission Sstaff is not~~ limited to using confidential information only in the specific proceeding in which it was obtained. However, except as provided in this rule or other Commission rule or order, ~~members of Commission Sstaff~~ shall be subject to all other requirements of this rule. Upon motion approved by the Commission, the ~~Colorado Office of Consumer Counsel~~ OCC may be permitted to use information subject to this rule in a proceeding or for a purpose unrelated to the specific proceeding in which the information was obtained.
- (gl) No person shall have access to information under seal ~~shall be allowed~~ until the person, who is either a party or an authorized agent of a party and who is seeking such access, signs a nondisclosure agreement on a form approved by the Commission, serves the nondisclosure agreement on the party filing the confidential information, and files the signs a nondisclosure agreement ~~on a form approved by with~~ the Commission. The nondisclosure agreement form shall require the person to whom disclosure is to be made (the signatory) to certify in writing that the signatory has read the protective provisions contained in rules 1100 - 1102 and agrees to be bound by the terms of those provisions. The agreement shall contain (1) the caption and docket number of the associated docket; (2) the signatory's full name, title, employer or firm, and business address; (3) the name of the party with whom the signatory is associated; (4) the signatory's signature and the date of execution of the nondisclosure agreement; and (5) with the exception of Commission Sstaff, the signature of the associated party's counsel. The agreement shall be delivered to counsel for the filing party and shall be filed with the Commission at or before the time of review of the documents.
- (m) Notwithstanding anything in this rule to the contrary, each member of Commission ~~S~~staff need only sign one nondisclosure agreement annually. The annual nondisclosure agreement ~~which that~~ each Commission Sstaff member executes shall include a provision ~~which that~~ requires ~~Staff the individual staff member~~ to maintain and to treat information to which the Commission has granted extraordinary protection pursuant to ~~sub~~paragraph ~~(a)(III)(b)~~ of this rule in accordance with the ~~order decision~~ granting extraordinary protection. Signing such an annual nondisclosure agreement shall permit a Commission Sstaff member to have access to all confidential material filed with or provided to the Commission and to have access to all information to which the Commission has granted extraordinary protection pursuant to ~~sub~~paragraph ~~(a)(III)(b)~~ of this rule. The Commission shall maintain in its files the annual nondisclosure agreements signed by Commission Sstaff and shall make such agreements available for public inspection.

- (n) All persons, including Commission Sstaff, who are afforded access to any information under seal shall take all reasonable precautions to keep the confidential information secure in accordance with the purpose and intent of this rule. All persons, including Commission Sstaff, who are afforded access to information to which the Commission has granted extraordinary protection pursuant to ~~subparagraph (a)(iii)(b)~~ of this rule shall maintain and shall treat that information in accordance with the protections specified in the order decision granting extraordinary protection.
- (h~~o~~) Where reference to information subject to this rule is made in pleadings, it shall be by citation of title or exhibit number, or by some other description that will not disclose the information. Any further use of or substantive references to such information shall be placed in a separate section of the pleading and shall be submitted to the Commission under seal.
- (i~~p~~) Appeal. Sealed portions of a record in any proceeding may be forwarded under seal to any court of competent jurisdiction on appeal in accordance with applicable rules and regulations.
- (j~~q~~) Retention of documents.
- (I) At the conclusion of the proceedings, all documents and information subject to this rule, except the original and copies required-retained by Commission Sstaff ~~to carry out its regulatory responsibilities~~, shall be retrieved by the party or person producing them. If the producing party does not retrieve the documents from the Commission within seven days of notification by the Commission, the documents will be shredded or destroyed. The original shall be maintained by the Commission as part of its archival files. Staff shall take all reasonable precautions to maintain the confidentiality of information subject to this rule.
- (II) Upon motion approved by the Commission, the ~~Colorado Office of Consumer Counsel~~OCC may be permitted to retain information subject to this rule for a specified time following conclusion of the proceeding in which such information was obtained. All other parties shall, within seven days of the conclusion of the proceeding in which documents and information subject to this rule were produced, return such documents and information to the party producing them.
- (II~~I~~) In the event Commission Sstaff intends to use confidential information in a subsequent proceeding, it shall notify, in writing, the party who produced such information of such intended use. This notification shall be made at least ten days prior to submission of the subject information in the subsequent proceeding. Staff's use of confidential information in a subsequent proceeding shall be in accordance with the provisions of this rule.
- ~~(III) Staff and OCC shall develop and maintain internal procedures to protect from disclosure any confidential information permitted to be retained pursuant to this paragraph (j) or order of the Commission.~~
- (k~~r~~) Parties retain the right to question, challenge, and object to the admissibility of any and all data, information, studies, and other matters furnished under the terms of this rule on the grounds of relevancy or materiality.
- (l~~s~~) Acceptance of information claimed to be confidential by any party shall in no way constitute a waiver of the rights of that party to contest any assertion or finding of trade secret, confidentiality,

or privilege, to make a request under the Public Records Law, or to appeal any determination of the Commission.

- (mt) Any person or party to the proceeding retains all remedies existing at civil or criminal law for breach of this rule, and compliance with these rules shall not be construed to be a waiver of those rights.

1101. Procedures Relating to Confidential Information Submitted To The Commission Outside Of A Formal Docket.

- (a) A person filing with the Commission, outside of a formal docket, documents or information claimed to be confidential, including information submitted in an electronic format on a physical medium such as CD, DVD or flash disk, shall ~~utilize~~use the following procedure:
- (I) Non-confidential portions of a document may not be filed under seal. If a document contains both confidential and non-confidential information, the filing person shall specifically identify those portions of the subject document ~~which that~~ are not confidential and shall submit to the Commission the required number of the document or report without including the information claimed to be confidential. The cover page of all copies of the material shall be stamped with the following: "NOTICE OF CONFIDENTIALITY. A PORTION OF THIS DOCUMENT HAS BEEN FILED UNDER SEAL" and shall include a list of the documents with page numbers that are filed under seal. This list shall indicate the nature of the documents so that if the documents are separated from the envelope it will still be clear that they are claimed to be confidential. The non-confidential information will be available to the public immediately. The confidential information shall be filed under seal in accordance with the procedures set forth below. The Commission's acceptance of this information under seal is not, and shall not be construed to be, an agreement by or ruling of the Commission that the subject information is, in fact, confidential.
- (II) The filing party shall file, under seal, the required number of copies of the subject confidential information in accordance with the rules of the Commission, if applicable. All pages and copies of the information claimed to be confidential shall be clearly marked as "confidential" and shall be filed on microfilmable white or lightly- colored paper, ~~pastel or white, not on dark-colored paper such as goldenrod~~. Each of the copies shall be submitted in a separate, sealed envelope numbered serially. The following information shall be written on the outside of each sealed envelope:
- (A) the caption "CONFIDENTIAL--INFORMATION FILED UNDER SEAL."
- (B) the name of the filing party;
- (C) date of filing;
- (D) description of the information;
- (E) the filing party's statement as to whether it prefers to retrieve the information when the information is no longer needed by the Commission, or whether the Commission should destroy the information; and

- (F) if the party chooses to retrieve the information, in accordance with the statement contained in subparagraph (II)(E) of this paragraph, the name and phone number of the person who will retrieve such information.
- (b) Upon notification from the Commission that the confidential information is no longer needed, the filing person shall make arrangements to retrieve the information. If the information is not retrieved by the filing party within seven days after notification, the Commission will shred or destroy the information. The Commission may retain the original of a filed document where necessary or required by law.
- (c) The OCC may submit a written request for access to Commission records containing information claimed to be confidential by the person providing the information. In such instances, the Director ~~of the Commission~~ shall forthwith notify the person who provided the subject information of the OCC's request. The person who provided the subject information may, within seven days of the Director's notification, submit a written objection to disclosure of the information to the OCC. The Director shall disclose the requested information to the OCC if ~~he the Director~~ determines that the request is reasonably related to the OCC's statutory purpose as set forth in §§ 40-6.5-101 et seq. However, if the person who provided the subject information notifies the Director, in writing submitted within the seven-day period referenced in this paragraph, that judicial action will be commenced to prevent disclosure to the OCC, the Director shall ~~refrain from not~~ disclose the information to the OCC for an additional seven days. During this additional seven-day period, to allow the person objecting to disclosure to may commence judicial action to prevent such disclosure or may take other appropriate action.
- (I) In the event the Director denies an OCC request for access to Commission records, the OCC may file a petition for access to such records with the Commission. The OCC shall ~~Such petition shall be served such a petition - up~~ upon the person who provided the subject information to the Commission.
- (II) Disclosure of information claimed to be confidential to the OCC shall be conditioned upon its compliance with the provisions of these rules, including the requirement in paragraph (g!) of rule 1100 that it take all reasonable precautions to keep the confidential information secure. Employees and representatives of the OCC shall sign a nondisclosure agreement in substantially the same form as required by paragraph (g!) of rule 1100, and shall deliver such agreement to the Director of the Commission and the provider of the information claimed to be confidential, prior to review of the ~~records~~ information claimed to be confidential. Employees and representatives of the OCC shall not disclose information obtained under this rule absent a ruling by the Director, the Commission or a court of appropriate jurisdiction authorizing such disclosure.
- (III) The OCC shall not ~~utilize-use~~ the procedure specified in paragraph (c) of this rule as a substitute for discovery in formal dockets before the Commission.
- (IV) This paragraph (c) of this rule shall not authorize the OCC to obtain access to Commission ~~S~~staff work papers or work product.
- (V) All information obtained under this rule shall be returned to the Commission within sixty days after the OCC was provided access to such information. However, ~~the OCC may,~~ upon written request approved by the Director or the Commission, the OCC may retain

the subject information for an additional specified period of time. The OCC shall serve a copy of the written request for additional time upon the person who provided the subject information to the Commission, and that person may submit an objection to the OCC's request.

(VI) ~~The An~~ OCC's request for access to Commission records containing confidential information shall be considered in as expeditious a manner as possible given other duties of the Director and the Commission. The time periods set forth in ~~§§ 24-72-201 et seq., C.R.S., the Public Records Law~~ shall not apply to requests under paragraph (c) of this rule.

(d) Pursuant to ~~§ 24-72-201 C.R.S. the Public Records Law~~, information filed with the Commission is public record and is presumed to be open for inspection by any person at any reasonable time, subject to restrictions specifically provided by law. In particular, the following documents shall be presumed to be available for public inspection:

(I) Non-confidential portions of annual reports required under the Commission's rules.

(II) Rates, terms and conditions for regulated services.

(III) Tariffs and price lists.

(IV) Advice letters but not necessarily information filed in support of advice letters.

(V) Aggregate data regarding informal consumer complaint information.

(VI) All compliance filings that the Commission has ordered to be filed as public record.

(VII) Insurance filings of ~~transportation-motor~~ carriers.

(VIII) Unless otherwise specified by the Commission, performance reports required pursuant to either Commission rule or ~~order decision~~ to demonstrate compliance or lack of compliance with Commission rules or ~~orders decisions~~. Individual customer names, addresses and telephone numbers shall be presumed to be confidential.

(IX) To the extent ordered to be filed as public documents by the Commission, service quality performance reports required by the Commission from utilities regulated under an alternative form of regulation or performance based regulation, with the exception of individual customer names, addresses, and telephone numbers.

(X) Safety inspection reports or information filed with the Commission or compiled by Commission staff pursuant to Commission ~~order decision~~ or rule.

(XI) Any documents or information that have been previously made public.

- (e) A person claiming that any portion of one of the documents listed in paragraph (d) of this rule is confidential shall file the information claimed to be confidential in accordance with the procedures set forth in rules 1100 or 1101(a)-(c). In addition, a person claiming that any portion of one of the above listed documents is confidential shall file a written justification for such a claim at the time of filing of the document.

1102. Procedures Concerning Requests For Public Inspection Of Information Claimed To Be Confidential.

- (a) When any person makes a request to inspect Commission records ~~which that~~ another person has claimed are confidential, the Director ~~of the Commission~~ shall determine whether the records are subject to public inspection pursuant to the provisions of ~~the Public Records Law, §§ 24-72-201, et seq., C.R.S. ("Public Records Law").~~ The Director shall ~~utilize-use~~ procedures ~~as that~~ are consistent with the provisions of the Public Records Law. In any event, the Director shall give timely notice of the request for inspection of ~~public~~ records to the person who submitted the documents or information subject to the request and who claims that the records are confidential. The Director shall also provide the person who submitted the information to the Commission an opportunity to submit oral or written comments regarding the public records request.
- (b) Upon making a determination as to whether the requested records are subject to public inspection, the Director shall forthwith notify the person objecting to disclosure and the person requesting public inspection of Commission records of that decision.
- (c) If the Director determines that the Commission's records are subject to public inspection, the Director, upon written request from the person objecting to such public disclosure, shall refrain from disclosure of the records for seven days to allow the person objecting to such disclosure to commence judicial action to prevent public inspection of the subject records.
- (d) The Director's determination as to what level of public inspection should be permitted for specific public records submitted to the Commission shall be made on a case-by-case basis and shall be based on the Public Records Law, ~~§ 24-72-201 et seq., C.R.S.,~~ and all other applicable law.

1103. Personal Information – Collection.

- (a) A utility shall collect only that personal information, including information regarding credit worthiness, ~~which that~~ is necessary to provide, bill, and collect for services. Information regarding credit worthiness may include, but is not limited to: the customer's employer; the employer's phone number; the customer's landlord's name, address, and phone number; and the customer's previous utility supplier. A utility may request, but shall not require, a customer's Social Security Number as a prerequisite to evaluating credit worthiness or ~~to~~ providing utility service.
- (b) Not later than three months after first billing the customer, a utility shall notify the customer, in writing of his or her right to request ~~a copy of~~ any or all personal information ~~that~~ the utility holds concerning that customer, including a true copy ~~thereof of that information~~. Upon such request and upon verification of the customer's identity, the utility shall provide the requested information and shall take all necessary steps to explain the information to the customer.
- (c) A customer may request in writing an amendment of the personal information held by a utility. Within 30 days of the request, the utility shall:

- (I) ~~V~~erify and correct any portion of a record ~~which-that~~ is not accurate, timely, or complete, and inform the customer in writing of the corrections; or
- (II) ~~I~~nform the customer in writing of its refusal to amend the record in accordance with the request, give a reason for the refusal, clearly note any portion of the record ~~which-that~~ is disputed, and include in its records the customer's concise statement of disagreement. The utility shall also inform the customer of his or her right to file a complaint with the Commission regarding the disputed personal information.

1104. Personal Information – Disclosure.

- (a) A utility ~~may-shall~~ not disclose a customer's personal information to any third party, unless the request is ~~either~~ signed by the customer, or is supported by a disclosure form ~~that is~~ signed by the customer authorizing disclosure to the particular requestor.
- (b) Notwithstanding paragraph (a) of this rule, a utility may disclose personal information in response to warrants, subpoenas duces tecum, court orders, requests from emergency service providers, or as authorized by § 16-15.5-102, C.R.S. A utility may also disclose information regarding a customer's typical high and low monthly gas, steam, or electric bills or an estimated average monthly gas, steam, or electric bill, if such information is requested by the property's manager, the property's owner, or a licensed real estate broker ~~or others with similar purchase or sale interests in the customer's property with need for the information in the sale, purchase, or lease of the property. To receive this limited bill information, the property manager, property owner, or broker need not comply with paragraph (c) of this rule or with 4 CCR 723-3-3028(a).~~
- (c) With the exception of the situations addressed in paragraph (b), Aa utility shall provide any person requesting personal information with a form with which the customer may authorize disclosure. The form shall explain the customer's rights under this rule. The requestor shall obtain customer authorization for each request, unless the customer has authorized the release of all personal information at any time. In addition to other requirements set forth in these rules, all forms must, at a minimum:
 - (I) advise customers to consider the proposed scope, purpose, and use of personal information prior to authorizing the disclosure of personal information to third parties;
 - (II) state the name, including trade name, if applicable, physical address, mailing address, email address, and the telephone number of the third party recipient;
 - (III) state the uses of the personal information for which the customer is allowing disclosure;
 - (IV) state the purposes of the personal information collection; and
 - (V) state the description of the personal information disclosed.
- (d) A utility may disclose personal information requested by a federal, state, or local governmental agency including, but not limited to: the Commission; state and local departments of social services; and federal, state, and local law enforcement agencies. Written requests shall be on official letterhead. In the case of a telephone request, the employee of the regulated entity shall verify the caller's identity by obtaining the caller's office telephone number and returning the call,

unless the employee knows the caller is an authorized governmental representative. A person requesting information in person shall demonstrate that he or she properly represents a governmental agency and is authorized to request the customer information.

~~(e)~~ A utility may disclose personal information to a contracted third party, e.g., an affiliate or vendor, to assist in the provision of regulated utility services, provided, however, that the third party contract contains the following minimum requirements:

~~(I)~~ The third party contractor shall implement and maintain reasonable data security procedures and practices appropriate to the private nature of the information to protect the personal information from unauthorized access, destruction, use, modification, or disclosure. These data security procedures and practices shall be equal to or greater than the data privacy and security policies and procedures used by the utility internally to protect personal information.

~~(II)~~ The third party contractor shall use personal information, only for the purpose of fulfilling the terms of the contract. The use of personal information for a secondary commercial purpose not related to the purpose of the contract without first obtaining the customer's consent is prohibited.

~~(III)~~ The third party contractor shall destroy all personal information that is no longer necessary for the purpose for which it was transferred.

~~(IV)~~ The third party contractor shall execute a non-disclosure agreement with the utility.

1105. Prohibited Communications – Generally.

~~(a)~~ Except as provided in ~~paragraph (b) of this rule~~ rule 1109, ex parte communications concerning any disputed substantive or procedural issue, or facts or allegations at issue, are strictly prohibited. Commission staff members ~~that are not specifically assigned as trial advocacy or advisory staff~~ shall not act as conduits of communication in a manner that would violate this rule if the communication had occurred directly. Prohibited communication includes any oral or written communication that:

~~(I)~~ occurs either during the pendency of an adjudicatory proceeding or less than 30 days prior to the commencement of such a proceeding;

~~(II)~~ occurs between any Commission advisor, commissioner, or administrative law judge, on the one hand, and, on the other hand, any person, including Commission trial advocacy staff, related to, acting as, or acting on behalf of a party; and

~~(III)~~ is made without providing other parties notice.

~~(b)~~ Prohibited communications do not include:

~~(I)~~ Procedural, scheduling, status inquiries, E-Files System support, or requests for information that have no bearing on the merits, substance, or outcome of the proceeding;

~~(II) Protests or comments made by any customer of a utility, concerning any proposed tariff, price list, or time schedule;~~

~~(III) Communications made in educational programs or conferences, or in meetings of an association of regulatory agencies, except for substantive issues involving pending matters;~~

~~(IV) Communications relating to legislation, appropriations, budget, or oversight matters, except for substantive issues involving pending matters; or~~

~~(V) Communications relating to a pending non-adjudicatory proceeding.~~

1106. Prohibited Communications – Disclosure.

(a) Any person communicating with the Commission concerning a pending adjudicatory docketed proceedings shall state the party with whom he or she is associated and the number and short title of the docketed proceeding.

(b) Any person, party, commissioner, administrative law judge, or member of Commission staff engaging in prohibited communications shall forthwith serve a notice on all parties describing:

(I) The name and docket number of the proceeding;

(II) Aa summary of the matters discussed;

(III) The persons involved and their relationship, if any, to the parties;

(IV) The date, time, and place of the communication and the circumstances under which it was made; and

(V) Aany other relevant information concerning the communication.

~~(c) Every commissioner and administrative law judge shall further comply with the disclosure requirements of § 40-6-122, C.R.S.~~

1107. Prohibited Communications - Remedies.

Upon determining that a party has engaged in prohibited communication, the Commission shall ensure that all parties have the opportunity to respond; this includes including, if necessary, calling witnesses and cross-examining witnesses. In addition, the Commission may, upon its own initiative or upon the motion of a party, order any of the following remedial measures:

(a) Dismissal of the proceeding, in whole or in part;

(b) The striking of evidence or pleadings when the evidence or pleading is tainted by the prohibited communication;

(c) Aa public statement of censure by the Commission; or

- (d) ~~S~~such alternative or additional sanctions as may be appropriate under the circumstances.

1108. Disqualification of Commissioner or Administrative Law Judge.

- (a) Whenever any party has a good faith belief that a commissioner or administrative law judge has engaged in a prohibited communication or may not be impartial, the party may file a motion to disqualify the commissioner or administrative law judge. Such a motion shall be supported by an affidavit describing the nature and extent of the alleged prohibited communication or bias. Within ten days after any response has been filed, the commissioner or administrative law judge shall rule ~~up~~ on the motion on the record. If the motion is denied, the movant may file a request within ten days, requesting the full Commission to review the denial of the motion. All commissioners may fully participate in such review.
- (b) If at any time a commissioner or administrative law judge believes that his or her impartiality may reasonably be questioned, the commissioner or administrative law judge shall withdraw, as provided in § 40-6-124, C.R.S.

1109. Commissioner Communications - Generally.

- (a) Prohibited communications do not include:

- (I) procedural, scheduling, status inquiries, E-Filings System support, or requests for information that have no bearing on the merits, substance, or outcome of the proceeding;
- (II) protests or comments made by any customer of a utility concerning any proposed tariff, price list, or time schedule;
- (III) communications that occur in educational programs or conferences, or that occur in meetings of an association of regulatory agencies, except for substantive issues involving pending matters;
- (IV) communications relating to legislation, appropriations, budget, or oversight matters, except for substantive issues involving pending matters; or
- (V) communications relating to a pending administrative docket or rulemaking proceeding.

- (b) Every Commissioner and administrative law judge shall comply with the disclosure requirements of § 40-6-122, C.R.S.

- (I) All disclosures shall include:

- (A) the date, time, and place of the communication;
- (B) the names of the persons present;
- (C) the interested persons' affiliations.
- (D) the subject matter of the communication;

- (E) a statement that the communication did not relate to any pending adjudicatory proceeding before the Commission; and
- (FI) the signature of Commissioner or administrative law judge to certify that the disclosure is complete and accurate.
- (II) The Director shall ensure the completeness of all disclosures.
- (III) All disclosures shall be posted on the Commission's website within three business days of the receipt by the Director.
- (IV) If a disclosure is required by § 40-6-122, C.R.S., such disclosure shall be completed for all methods of communications including communications in person, by phone, and by email exchange.

1110. Permit, but Disclose Process.

- (a) In administrative dockets, the Commission may choose to allow interested persons to schedule ex parte presentations to a Commissioner in a meeting that may include Commission Staff. Any such ex parte contacts must relate to matters being reviewed in the specific administrative docket and cannot concern any matter pending before the Commission in another docket. The Commission will attempt to accommodate all reasonable requests for ex parte meetings, subject to the schedule and availability of each Commissioner. There is no requirement that an interested person must make the same presentation to each of the three Commissioners.
- (b) To schedule an ex parte meeting under the permit, but disclose process, the interested person should contact the Commission's executive assistant and identify the docket to which the presentation is associated.
- (b) Within two business days following a permitted ex parte presentation, the person requesting the meeting shall file with the Commission in the particular docket, a letter disclosing the contact. The letter shall include the following information:
 - (I) the date, time, and place of the meeting;
 - (II) a list of all individuals in attendance;
 - (III) the affiliations of all individuals in attendance;
 - (IV) a summary description of the presentation; and
 - (V) a statement that the subject matter of the communications did not relate to any pending adjudicatory proceeding before the Commission.
 - (VI) If materials were provided to the Commissioner during the meeting, those materials must be identified in the letter and attached to the filing.
- (c) The disclosure letter and any materials will become part of the official record of the docket.

~~110911.~~ – 1199. [Reserved].

FORMALITIES

1200. Parties, Amicus Curiae, Non-Parties.

- (a) Parties shall include any person who:
 - (I) initiates action through the filing of a complaint, application, or petition, except petitions for rulemaking;
 - (II) appeals an emergency order in a pipeline safety matter concerning public safety, health, or welfare;
 - (III) has filed a tariff, price list, or time schedule, which tariff, price list, or time schedule the Commission has suspended and set for hearing;
 - (IV) is served as a respondent under rule 1302;
 - (V) intervenes as of right or is granted permissive intervention under rule 1401; or
 - (VI) is joined as a party to any Commission proceeding by Commission order.
- (b) Persons participating ~~merely~~ through written or oral public comments ~~or testimony shall not be deemed~~ are not parties.
- (c) A non-party who desires to assist the Commission in arriving at a just and reasonable determination of a proceeding may move to participate as an amicus curiae. The motion shall identify why the non-party has an interest in the docket, shall identify the issues that the non-party will address through argument, and shall explain why the academic, policy, or legal argument may be useful to the Commission. An amicus curiae is not a party, and may present an academic, policy, or legal argument ~~only~~, as permitted by the Commission. The Commission may permit individual residential, agricultural, or small business customers of a utility to participate as amicus curiae in a proceeding that may impact the customer's rates or service. All requests for amicus curiae may be accepted or declined at the Commission's discretion.
- (d) Persons participating in certain non-adjudicatory proceedings, e.g., rulemaking proceedings and administrative dockets, are not parties. For ease of reference, such persons shall be referred to as "participants". Participants are generally subject to the same rules regulating conduct, such as rules regarding confidentiality or prohibited communications, as are parties. Where the word "party" appears in a Commission rule, it may be proper to infer that the rule also applies to participants.

1201. Attorneys.

- (a) A party or an amicus curiae shall be represented by an attorney at law, currently in good standing before the Colorado Supreme Court or the highest tribunal of another ~~S~~state as authorized in rule 221.1, C.R.C.P.

- (b) Notwithstanding paragraph (a) of this rule, an individual may represent:
- (I) his or her own interests;
 - (II) the interests of a closely held entity, ~~as provided in~~ subject to and in accordance with § 13-1-127, C.R.S.; provided, however, that a request for individual representation in an adjudicatory proceeding is made as part of the closely held entity's initial application or petition or its petition for intervention, which request shall include good cause for allowing representation without an attorney and shall be signed by all principal officers;
 - (III) a partnership, corporation, association, or any other entity in order to complete forms that do not require any knowledge or skill beyond that possessed by the ordinarily experienced and intelligent layman; ~~or~~
 - (IV) a partnership, corporation, association, or any other entity in a proceeding involving the adoption of a rule of future effect where no vested rights of liberty or property are at stake; or
 - (V) a partnership, corporation, association or any other entity, solely for participating as amicus curiae pursuant to rule 1200, regarding interests related to academic, policy, and other areas of expertise provided, however that in no event shall a non-attorney representative take actions that constitute the practice of law.
- (c) No attorney shall appear before the Commission in any ~~docketed~~ proceeding until the attorney has entered an appearance by filing an ~~E~~entry of ~~A~~appearance, signing a pleading, or stating the entry of appearance for the record. An entry of appearance shall state the identity of the party for whom the appearance is made, the attorney's office address, the attorney's telephone number, email address, facsimile number, and the attorney's registration number.
- (d) An attorney of record ~~wishing who wishes~~ to withdraw from a proceeding shall file a notice of withdrawal. ~~The notice of withdrawal shall include containing~~ a list of all pending hearing ~~and~~ procedural dates ~~and. Such notice~~ shall be served in accordance with rule 1205, ~~as well as upon and on~~ the party represented by the withdrawing attorney. The withdrawing attorney shall specifically advise ~~such the~~ party represented of its right to object. Objections to withdrawal of an attorney shall be filed within ten days of the filing of the notice. If any objection is made, no substitution or withdrawal shall occur without an ~~order~~ decision of the Commission.

1202. Form and Content.

- (a) Unless the Commission orders otherwise, every pleading shall comply with the following requirements: Pleadings other than pre-printed forms shall be printed or electronically formatted on 8 1/2" x 11" white ~~paper pages~~, with one-inch margins at the top, bottom, and both sides of each page, excluding page numbering, and ~~shall be~~ stapled or bound. Page numbers shall be in the bottom center of each page excluding the cover page, except that for written testimony page numbers may be included in a header. The text shall be at least 12-point type, and double spaced, except for indented quotations and footnotes which may be single-spaced. If filed testimony exceeds 20 pages and deals with more than one subject, ~~it the filed testimony~~ shall contain a table of contents. Upon request, The Commission may waive any of these requirements ~~for a party not represented by counsel in accordance with rule 1201(b).~~

(b) Titles and captions.

- (I) The title of an application or petition proceeding shall contain the name of the applicant or petitioner, describe the authority or ~~Order decision~~ being sought from the Commission with sufficient specificity to distinguish the application or petition from other proceedings, and briefly describe the subject matter of the proceeding. If the application or petition relates to a previous proceeding, the title of the application or petition shall identify the previous proceeding by docket number.
- (II) Every pleading shall contain a caption ~~identifying that identifies~~ the proceeding by title, ~~and~~ docket number, ~~and that contains~~ the heading "Before the Public Utilities Commission of the State of Colorado," and ~~stating that states~~ the title of the pleading.
- ~~(III)~~ Every pleading shall include a clear and concise statement of the authority relied upon, the relief sought, and the name, including trade name, if any, of the party or the party's attorney.

(c) No pleading shall be more than 30 pages in length, excluding attachments. Attachments shall not be used to evade the page limitation in this rule. The cover sheet, table of contents, certificate of mailing, copies of authorities cited, and copies of a decision that may be the subject matter of the pleading shall not be included for calculating the length of the pleading.

~~(d)~~ Every pleading of a party represented by an attorney shall be signed by the attorney, and shall state the attorney's address, telephone number, email address, facsimile number, and attorney registration number. A pleading of a party not represented by an attorney shall be signed by a person with authority to bind the party, and shall state the person's title, address, and telephone number. The signature of an attorney or party certifies that the signatory has read the filing; that to the best of the signatory's knowledge, information, and belief there are good grounds to support it; and that it is not interposed for any improper purpose, such as to harass, delay, or increase the cost of the litigation.~~(de)~~ Written testimony is not subject to paragraphs (c) and ~~(ed)~~ of this rule. When written testimony is filed, it shall meet the following requirements:

- (I) Each line shall be serially numbered in the left margin, beginning with "1" on each page.
- (II) The cover sheet for written testimony shall contain the docket number, the caption of the proceeding, the name of the witness and the party for whom the witness is testifying, the date on which the testimony is filed, and whether it is direct, answer, cross-answer, rebuttal, surrebuttal, or other testimony.
- (III) Except as required by subparagraph (IV), exhibits accompanying written testimony shall be numbered in sequence and shall be physically contained in the same document as the testimony, except where exhibits exceed 30 pages in length. Exhibits over 30 pages shall be bound and separated from filed testimony.
- (IV) Exhibits accompanying written testimony and submitted through the E-Filings System shall be numbered in sequence and separately ~~attached-uploaded~~ as secondary documents to the primary written testimony.

- (V) Each witness' exhibits shall be numbered sequentially beginning with the witness' initials and followed by the number of the exhibit. For example, exhibits to the testimony of John Q. Public would be identified as JQP-1, JQP-2, etc., regardless of whether it is direct, answer, ~~cross-answer, or rebuttal, surrebuttal or other testimony.~~
- (VI) The Commission may permit minor revisions to written testimony and exhibits by a witness on the witness stand, and may permit more extensive revisions by allowing the filing of revised testimony or exhibits using the same ~~a~~A Arabic numeral as the original with a hyphenated designation that the testimony or exhibit is revised, such as "Exhibit JQP-1-2d Rev." All revisions other than those of a minor nature shall be ~~promptly~~ filed promptly with the Commission and served on all parties.
- ~~(e) Every pleading of a party represented by an attorney shall be signed by the attorney, and shall state the attorney's address, telephone number, email address, facsimile number, and attorney registration number. A pleading of a party not represented by an attorney shall be signed by a person with authority to bind the party, and shall state the person's title, address, and telephone number. The signature of an attorney or party certifies that the signatory has read the filing; that to the best of the signatory's knowledge, information, and belief there are good grounds to support it; and that it is not interposed for any improper purpose, such as to harass, delay, or increase the cost of the litigation.~~
- (f) When the E-Fileings System is used to ~~simultaneously~~ file multiple documents as a single filing (e.g., an application with a related motion, a motion with exhibits, or an advice letter with related tariff pages), the primary document and each secondary document must be separately identified and separately ~~attached~~uploaded.

1203. Time.

- (a) When the day for the performance of any act under these rules, the effective date of any decision or order, or the day upon which a document must be filed, falls on a Saturday, Sunday, legal holiday, or any other day when the Commission's office is lawfully closed, then the day for performance or the effective date shall be continued until 5:00 p.m. on the next business day.
- (b) Unless an ~~order~~ decision of the Commission or a specific rule provides otherwise, the date shown in the certificate of service, or the mailed date on Commission decisions or notices, shall be used in calculating relevant deadlines.
- (c) In computing a period of days, the first day is excluded and the last day is included.

1204. Filing.

- (a) Unless an ~~order~~ decision of the Commission or a specific rule provides otherwise:
 - (I) Persons making a filing may file either an electronic document through the E-Fileings System or a paper document. However, paper documents shall not be filed with the Commission if the documents are filed through the E-Fileings System. All documents filed through the E-Fileings System shall be uploaded to the system in an executable text-searchable format, whenever possible.

- (II) Filings made in paper copy shall include an original and three copies unless otherwise ordered.:
- (A) ~~Except as provided in subparagraph (II)(C) of this paragraph, a person filing an application, petition, or amendment of either shall file an original and ten copies thereof.~~
- (B) ~~Except as provided in subparagraphs (II)(C) of this paragraph, a person filing a complaint, answer, motion, intervention, exceptions, RRR, or any other document shall file an original and seven copies thereof.~~
- (C) ~~If a proceeding has been referred to a hearing commissioner or administrative law judge, a person filing any document shall file an original and four copies thereof.~~
- (III) Unless filing through the E-Filings System, A person filing an annual report shall file an original and one copy. The filing shall also include one executable, read-only electronic copy, unless filing an electronic copy would be infeasible. If a person files an annual report through the E-Filings System, the report shall be uploaded to the system in an executable format.
- (b) All filings must be received at the Commission's office during normal business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday. Any document received for filing after normal business hours shall be deemed filed as of 8:00 a.m. the following business day. ~~If the Commission receives a document via fax, it will be considered filed as of the date and time of the fax if the original and requisite numbers of copies are filed within one business day of the date of the fax.~~ Although the Commission's E-Filings System will generally be available 24 hours a day, seven days a week, a document transmitted to the E-Filings System shall be deemed filed with the Commission pursuant to the business hours specified in this paragraph.
- (c) A person wishing to receive a date stamped copy of any filing shall file one copy in addition to the requirements of paragraph (a) of this rule. If the person desires that the Commission mail the date stamped copy of the paper filing, the person shall also include a self-addressed envelope with adequate postage affixed ~~thereto~~.

1205. Service.

- (a) A person filing any pleading or other document, shall ~~also~~ serve a copy, including all supporting attachments or exhibits, ~~upon~~ every other party and amicus curiae in the proceeding, except that the Director shall serve a complaint as provided in rule 1302(g). Such service shall include service upon the Commission's assigned trial advocacy and advisory staff. Except as provided in rule 1205(b) and rule 1302(g), service shall be made by hand or through mailing on the same day the document is filed, unless a party expressly agrees by a signed waiver to accept service via fax, ~~electronic e~~mail, or the Commission's E-Filings System. All registered filers in the E-Filings System have expressly agreed, through attestation, to accept service in all Commission proceedings through the E-Filings System. Filing through the E-Filings System constitutes service on all assigned trial advocacy staff and advisory staff.
- (b) In accelerated complaint proceedings:

- (I) the complainant shall serve the complaint upon the respondent; and
- (II) all pleadings and motions shall be served on the same day they are filed either (i) by ~~electronic~~-email and by hand; (ii) by ~~electronic~~-email and overnight delivery, or (iii) through the Commission's E-Filings System. Discovery shall be accomplished pursuant to ~~paragraph-rule~~ 1405(e).
- (c) Service upon a private corporation, partnership, or unincorporated association may be made by delivering a copy to one or more of the officers, partners, associates, managers, or designated agents thereof. When an attorney represents a party, service shall be made upon the attorney, unless the Commission orders service upon the party. If more than one attorney represents a party, service shall be made upon not more than two attorneys of record designated by the party.
- (d) Proof of service shall be demonstrated through a certificate of service, ~~that is~~ attached to the document served and filed with the Commission. For any filed document that does not contain a certificate of service, that omits from the certificate of service an amicus curiae, a pro se party, or that omits from the certificate of service a party's counsel of record, the Commission will presume that the document has not been served on omitted amici, parties or counsel of record. This presumption may be overcome by evidence of proper service.
- (e) All discovery may be served by hand, through mailing, or using facsimile or email pursuant to a signed waiver to accept service via that method. Alternatively, service may be achieved by transmission of the discovery, including all supporting attachments or exhibits, by email and by filing only the certificate of service in the Commission's E-Filings System demonstrating service of the document by email.

1206. Commission Notice – Generally.

- (a) Except as provided in paragraph (c) of this rule, the Commission shall, within 15 days of the date an application or petition is filed, ~~mail~~-provide notice of the application or petition to any person who in the opinion of the Commission may be affected by the grant or denial of the application or petition. Unless a mailed notice is required by Commission decision or specific rule, ~~the~~ the Commission shall give notice of applications or petitions to all persons through the E-Filings System. ~~The Commission need not mail notice of applications or petitions to any person registered in the E-Filings System,~~
- (b) The notice required by paragraph (a) of this rule shall state the following:
 - (I) ~~The~~ the name and address of the applicant or petitioner~~;~~
 - (II) ~~The~~ the caption and docket number of the proceeding~~;~~
 - (III) ~~The~~ the date the application or petition was filed~~;~~
 - (IV) A brief description of the purpose and scope of the application or petition~~;~~
 - (V) ~~Whether~~ whether the applicant has filed testimony and exhibits and is seeking a Commission decision within 120 days, or has waived the time limits under § 40-6-109.5, C.R.S.~~;~~

- (VI) ~~The~~ the date by which any objection, notice of intervention as of right, motion to permissively intervene, testimony, exhibit, or any other document must be filed~~;~~.
- (VII) ~~The~~ the date by which Commission staff must file any objection, notice of intervention, testimony, exhibit, or any other document, if different from the date(s) fixed in subparagraph (b)(VI) of this rule~~;~~.
- (VIII) ~~A statement~~ that the Commission may consider the application or petition without a hearing if:
- (A) no notice of intervention as of right or motion to permissively intervene is timely filed, or
- (B) no notice of intervention as of right or motion to permissively intervene requests a hearing ~~or and~~ contests or opposes the application or petition~~;~~ and
- (IX) a statement ~~That~~ that any person who files an objection, notice of intervention as of right, motion to permissively intervene, testimony, exhibit, or any other document shall do so in accordance with the instructions set forth in the notice; and that the Commission may dismiss or strike any such document not filed in accordance with the instructions set forth in the notice.
- (c) Nothing in paragraph (a) of this rule shall require the Commission to provide notice of:
- (I) an application or petition that does not reasonably specify the information required by subparagraph (b)(IV) of this rule;
- (II) a restrictive amendment of any pleading;
- (III) a petition for declaratory order ~~or a petition for rulemaking,~~ until the Commission in its discretion opens a docket regarding such a petition; ~~or~~
- (IV) a ~~transportation-regulated intrastate carrier~~ application that does not include the requisite filing fee~~;~~ or
- (V) a regulated intrastate carrier application for emergency temporary authority.
- (d) Unless shortened by Commission ~~order~~ decision, or rule, the intervention period for notice mailed by the Commission shall expire 30 days after the mailing date. The Commission shall re-notice any application or petition ~~which~~ that, through amendment or otherwise, is changed in any manner that broadens the application's or petition's purpose or scope.
- (e) In addition to complying with § 24-4-103, C.R.S., the Commission shall provide notice of any notice of proposed rulemaking to: each regulated entity that may be affected; each person who previously notified the Commission in writing that he or she desires notice of proposed rulemaking proceedings; each person who registered to receive notification of rulemakings through the E-Filings System; and any other person who in the opinion of the Commission may be interested in or affected by the proceedings.

1207. Utility Notice.

- (ea) A Utility, other than a rail carrier or motor carrier, filing tariffs shall provide notice in accordance with rule 1210(b)(II) in accordance with the requirements of § 40-3-104(1)(c)(I), C.R.S. or, as allowed by § 40-3-104(2), C.R.S., in accordance with an alternative form of notice including:-
- (I) publication of one notice in the legal classified section of a newspaper of general circulation with a size no smaller than three columns wide and five inches high;
 - (II) posting a notice to the utility's website; and
 - (III) emailing a notice to all the utility's affected customers who have registered their email addresses with the utility.
 - (IV) The notice required by subparagraphs (I) through (III) shall contain:
 - (A) the name and address of the utility;
 - (B) a statement that the utility has filed with the Colorado Public Utilities Commission an application to change its tariffs;
 - (C) a statement explaining the classes or types of tariffs proposed to be changed, and explaining which customers will be affected by the proposed change;
 - (D) the proposed tariff's effective date;
 - (E) a statement of the purpose of the application, including an explanation of the changes proposed;
 - (F) a statement that the application is available for inspection at each local office of the utility and at the Colorado Public Utilities Commission;
 - (G) a statement that any person may file with the Commission a written objection to the application, or may file an intervention to participate as a party, and an explanation that a mere objection without an intervention shall not be adequate to permit participation as a party; and
 - (H) a statement that any person filing a written objection or an intervention must file the objection or intervention at least one day prior to Commission action on the application.
 - (V) The requirements of subparagraphs (I) through (III) shall be accomplished within three business days of filing with the Commission.
- (b) A utility may also file an application for an alternative form of notice pursuant to § 40-2-104(1)(c)(I)(D), C.R.S.

~~(f) A utility other than a railroad or transportation utility filing an application for a tariff change on less than 30 days notice, which tariff change will potentially result in a rate increase, shall:~~

~~(I) Within three days after filing the application, publish one notice of the application in at least one newspaper of general circulation, which notice shall be three columns wide and five inches high.~~

~~(II) Ensure that newspaper notice contains:~~

~~(A) the name and address of the utility;~~

~~(B) a statement that the utility has filed with the Colorado Public Utilities Commission an application to change its tariffs on less than 30 days notice;~~

~~(C) a statement explaining the classes or types of tariffs proposed to be changed, and explaining which customers will be affected by the proposed change;~~

~~(D) the proposed tariff's effective date;~~

~~(E) a statement of the purpose of the application, including an explanation of the changes proposed;~~

~~(F) a statement that the application is available for inspection at each local office of the utility and at the Colorado Public Utilities Commission;~~

~~(G) a statement that any person may file with the Commission a written objection to the application, or an intervention to participate as a party, and an explanation that a mere objection without an intervention shall not be adequate to permit participation as a party;~~

~~(H) a statement that any person filing a written objection or an intervention must file the objection or intervention at least one day prior to Commission action on the application; and~~

~~(I) a statement that any person may attend the hearing, if any, and may make a statement under oath about the proposed tariff, even if such person has not filed a written objection or intervention.~~

~~(gc)~~ A utility filing that files an application to make a refund shall, within three days of filing the application, publish notice of the application in a newspaper of general circulation. The notice must shall include the following information:

(I) The name and address of the utility;

(II) A statement that the utility has filed an application with the Colorado Public Utilities Commission for approval of its proposed refund plan;

- (III) Aa statement summarizing the amount of the refund, the date for making the refund, the date the refund is anticipated to be completed, and the manner in which the refund is proposed to be made₁.
 - (IV) Aa statement that the application is available for inspection at each local office of the utility and at the Colorado Public Utilities Commission₁.
 - (V) Aa statement that any person may file with the Commission a written objection to the application, or in intervention may file to intervene to participate as a party, and an explanation that a mere objection without an intervention shall not be adequate to permit participation as a party₁; and
 - (VI) Aa statement that written objections and interventions must be filed by the time listed in the notice separately given by the Colorado Public Utilities Commission.
 - ~~(VII) A statement that any person may attend the hearing, if any, and may make a statement under oath about the application, even if such person has not filed a written objection or intervention.~~
 - (hd) All persons ~~other than the Commission~~ who are required to provide notice shall, within 15 days of providing notice, file an affidavit with the Commission stating the date notice was completed and the method used to provide it, accompanied by a copy of the notice or notices provided.
 - (ie) The Commission may order any applicant or a petitioner to provide such additional notice as the Commission deems appropriate as provided pursuant to § 40-3-104, C.R.S.
 - ~~(j) In addition to complying with § 24-4-103, C.R.S., the Commission shall provide notice of any notice of proposed rulemaking to: each regulated entity that may be affected; each person who previously notified the Commission in writing that he or she desires notice of proposed rulemaking proceedings; and any other person who in the opinion of the Commission may be interested in or affected by the proceedings.~~
 - (kf) In all cases, notice shall contain adequate information to enable interested persons to be reasonably informed of the purpose of the matter noticed.
 - (lg) Unless the Commission orders otherwise, a utility shall be permitted to file ~~new~~ tariffs complying with an order decision of the Commission or updating adjustment clauses previously approved by the Commission on not less than one business day's notice. Notwithstanding subparagraph 1210(a)(VI), Aa any filing compliance filing made on one business day's notice shall be filed by noon on a business day in order to become effective on the next business day. No additional notice beyond the tariff filing itself shall be required.
- ~~1207. Notice – Transportation Carrier Proceedings.~~
- ~~In addition to the requirements of rule 1206, the following notice requirements apply to proceedings involving transportation carriers:~~
- ~~(a) The Commission shall not notice applications for emergency temporary authority.~~

~~(b) For purposes rule 1206(a), the Commission shall provide notice of any application involving a transportation carrier to all motor vehicle carriers, as defined in § 40-10-104(a), C.R.S.~~

1208. Adoptions and Adoption Notices.

- (a) Generally. When the Commission ~~approves~~ authorizes the transfer of control of one utility to another utility, or when a utility's name changes, the utility which will afterwards operate under the certificate shall file with the Commission an adoption notice, in a form available from the Commission. The adoption notice shall also adopt tariffs and price lists if applicable. The utility shall also post the adoption notice in a prominent public place in each business office of the utility, and shall make the adoption notice available for public inspection at each office.
- (b) Transportation - ~~Regulated intrastate carriers~~ utilities:
 - (I) When the Commission ~~approves~~ authorizes the transfer of control of one ~~transportation regulated intrastate carrier utility~~ to another ~~transportation utility~~ regulated intrastate carrier (whether on a permanent, temporary, or emergency temporary basis), or when a ~~transportation utility's regulated intrastate carrier's~~ name changes, the ~~transportation utility regulated intrastate carrier~~ which will afterwards operate under the certificate or permit shall file with the Commission an adoption notice, in a form available from the Commission. The adoption notice shall also adopt tariffs and time schedules if applicable. The ~~transportation utility regulated intrastate carrier~~ shall also post the adoption notice in a prominent public place in each terminal facility and office of the ~~transportation utility regulated intrastate carrier~~, and shall make the adoption notice available for public inspection at each terminal and office.
 - (II) When the Commission authorizes the transfer of control of one regulated intrastate carrier to another regulated intrastate carrier on a permanent basis, the adoption notice and adopted tariffs and time schedules shall be valid for 90 days from the date of issuance of the authority, or as otherwise ordered by the Commission.
 - (III) If temporary or emergency temporary authority to assume operating control is not made permanent, the original ~~transportation utility regulated intrastate carrier~~ shall file an adoption notice reassuming permanent operating control. The original ~~transportation utility regulated intrastate carrier~~ shall also post the adoption notice in a prominent public place in each terminal facility and office of the transportation utility, and shall make the adoption notice available for public inspection at each terminal and office. The temporary or emergency temporary authority reassumed expires on the effective date of the adoption notice.

1209. Payments.

The Commission shall accept payments in United States currency, check, or money order.

The Commission may, in its discretion, accept payments made by credit card, debit card, or electronic funds transfer.

1210. Tariffs and Advice Letters.

- (a) General.

- (I) All utilities, unless specifically exempted by the Commission, shall have current tariffs for all jurisdictional services on file with the Commission.
 - (II) ~~Public inspection.~~ The utility shall have its current tariff available for public inspection at its principal place of business during normal business hours. The utility may post its tariffs on its website.
 - (III) ~~Filing and number of copies.~~
 - ~~(A) Unless a filing is made through the E-Filings System or as otherwise ordered by the Commission, the utility shall file with the Commission:~~
 - ~~(i) An original and three copies of the advice letter, the proposed tariff pages, any supporting documentation, and any supporting testimony and exhibits, and~~
 - ~~(ii) Seven additional copies of the advice letter.~~
 - ~~(B) Other than where a utility files to establish a new tariff, if a filing is made pursuant to a specific Commission decision, the utility shall either file an original and three copies of each tariff page and each advice letter or shall file through the E-Filings System, in which case no paper copies shall be filed, unless otherwise ordered by the Commission.~~
 - (IV) Format and required contents. Utilities shall file proposed tariffs using the form available from the Commission or from its website and shall provide the information required by the form.
 - (V) Notice. Commission will provide notice by electronic posting in the E-Filings System within seven days of the receipt of an advice letter and tariff.
 - (VI) Effective date calculation. In calculating the proposed effective date of a tariff, the date on which the tariff is filed with the Commission shall not be counted. The entire notice period must expire prior to the proposed effective date of the tariff.
 - (VII) Any person affected by a tariff change proposed under this rule may submit a written protest to the proposed change. Unless otherwise ordered by the Commission, a protest shall not be considered unless it is filed with the Commission at least ten days before the effective date of the proposed tariff.
 - (VIII) Hearing and Suspension and hearing. When a utility files a proposed tariff, the Commission may suspend the proposed tariff's effective date by setting the matter for hearing upon reasonable notice ordering that a hearing be held. Pending hearing and decision, the proposed tariff shall not go into effect. The period of suspension shall not extend more than 120 days beyond the proposed effective date of the tariff, unless the Commission, by separate decision, extends the period of suspension for an additional period not to exceed 90 days.
- (b) Tariffs.

- (I) Contents. In addition to the utility's rates, classifications, rules, regulations, forms of contracts, terms, conditions, and service offerings, the following shall be included in the tariff:

(A) **Aa** title page including:

- (i) **Tt**he utility's name and trade name, address, website address, and telephone number, including a toll free customer service telephone number, if applicable; and
- (ii) **Aa** general statement of the services to which the tariff applies-**i**

(B) **Aa** table of contents-**i**

(C) **Aa**n explanation of the tariff's paragraph numbering sequence-**i**

(D) **Aa** list explaining tariff change symbols. At a minimum, the following symbols shall be used:

| Symbol | Signifying |
|--------|---|
| C | Change in text due to a changed regulation, term, or condition, which <u>that</u> does not affect rates. |
| D | Discontinued service or deleted material. |
| I | Rate increase. |
| R | Rate reduction. |
| M | Material moved from or to another part of the utility's tariff; a footnote indicating where the material was moved from and where the material was moved to shall accompany all "M" classified changes. |
| N | New material, including new products, <u>services</u> , rates, terms, or conditions. |
| T | Change in text not related to changes in rates, charges, terms, or conditions. |

(E) **Aa** list of all abbreviations and definitions used in the tariff-**i**

(F) **Ii**dentification of the utility's types of service and service territory, as applicable, to which the tariff applies-**i**

- (G) ~~P~~rovisions regarding the following, as applicable:
- (i) ~~L~~ine extensions;
 - (ii) ~~C~~ustomer deposits;
 - (iii) ~~R~~eturn check charges consistent with § 13-21-109, C.R.S.;
 - (iv) ~~D~~isconnection, discontinuance, and restoration of service;
 - (v) ~~B~~illing and payments;
 - (vi) ~~L~~iability limitations;
 - (vii) ~~L~~ate payment charges; and
 - (viii) ~~C~~ustomer and utility responsibilities, obligations, duties, and rights; and
- (H) ~~T~~he following information, on each tariff page:
- (i) ~~U~~tility's name;
 - (ii) ~~T~~he tariff number ("Colorado PUC No. ____"), running consecutively for each subsequent tariff filing;
 - (iii) ~~I~~f applicable, the number of the tariff being canceled ("Cancels PUC No. ____");
 - (iv) ~~T~~he tariff title, which identifies the types of services included in the tariff;
 - (v) ~~T~~he tariff page numbers (e.g., "Original Sheet No. 34"); or, if the page cancels another page, a listing of the cancelled page number shall be included (e.g., "First Revised Sheet No. 34", "Cancels Original Sheet No. 34");
 - (vi) ~~R~~elevant section or heading captions;
 - (vii) ~~A~~n identification of the corresponding advice letter number implementing the tariff or the tariff change and an identification of the corresponding Commission decision number, if applicable; and
 - (viii) ~~T~~he tariff or tariff page's effective date, and, if applicable, the tariff or tariff page's cancellation date.

~~(II) — Notice of tariff filings. Any utility filing a tariff, other than one requesting less than statutory notice, shall provide notice in accordance with § 40-3-104(1), C.R.S. Except as otherwise permitted by law, a utility filing a tariff shall do so on not less than 30-days notice to the Commission and the public.~~

(c) Advice letters.

- (I) Filing with tariff. A utility shall file an advice letter with each tariff filing.
- (II) The advice letter shall include:
 - (A) ~~T~~he utility's name, trade name (if any), and address;
 - (B) ~~T~~he sequentially numbered identification of the advice letter;
 - (C) ~~A~~n identification of the corresponding tariff number;
 - (D) ~~A~~n identification of the corresponding Commission docket number and decision number, if applicable;
 - (E) ~~A~~ brief description of the tariff or tariff changes, which at a minimum shall include:
 - (i) affected classes of service;
 - (ii) affected classes of customers;
 - (iii) whether the tariff contains an increase in rates, a decrease in rates, or both;
 - (iv) whether the tariff changes terms or conditions; and
 - (v) whether the tariff makes textual changes;
 - (F) ~~A~~n identification of tariff page numbers included in the filing;
 - (G) ~~I~~f applicable, a listing of revised page numbers and/or canceled page numbers;
 - (H) ~~T~~he tariff's or tariff page's proposed effective date;
 - (I) ~~T~~he name, telephone number, ~~facsimile number~~, and e-mail address of the person to contact regarding the filing; and
 - (J) ~~T~~he signature of the ~~authorized~~ agent of the utility authorized to file the advice letter.
- (III) If there is a change in any information contained in the title page of the tariff, the utility shall file an advice letter with the new information and the new title page. The advice letter and title page may be filed on not less than five-days notice, if the only revision to the tariff is to provide the new information on the title page.
- (IV) The advice letter shall be filed in the prescribed form as available from the Commission or its website.

1211. ~~Additional E-Filings~~ System Implementation.

~~This rule applies to consequences of implementing the Commission's E-Filing System:~~

- (a) Corrections or other modifications primarily affecting Commission recordkeeping and search ability of information. Upon request or observation, Commission personnel will actively monitor and correct the following information input during the electronic filing process through the Commission's E-Filings System: typographical errors, the document title, the document to which a filing is responsive ~~to~~, and the document type.
- (b) Other corrections or modifications. To avoid prejudice to recipients of information through the E-Filings System, the filer must effectuate any other modification to e-filing inputs, including without limitation, the name of the filing party, proceeding ~~title-caption~~ for new proceedings, filing date, proceeding number, document title, claimed confidentiality, and service recipients. Such filer action may be initiated by motion or in accordance with section-paragraph (d) below.
- (c) Inconsistencies between electronic filing information and documents filed electronically. ~~To avoid prejudice to recipients of information through the E-Filing System information d~~Documents electronically attached to or associated with the filing must be consistent with information input in the E-Filings System. ~~To the extent of any conflict between information input in the e-filing process other than the document to which a filing is responsive to and document type on the one hand and documents electronically attached or associated with the filing on the other hand, Except as provided in paragraphs (a) and (b),~~ the information input in the e-filing process shall prevail.
- (d) Procedure for ~~E~~expedited ~~R~~elief. In addition to other relief available, the following expedited relief is available when a filer ~~incurs-experiences~~ technical difficulties while using or attempting to make a filing through the ~~Commission's~~ E-Filings System:
 - (I) Within one business day after a filer experiences technical difficulty, or e-files an erroneous filing, ~~such-the~~ filer may file a statement containing, without limitation:
 - (A) a description of the difficulty or error;
 - (B) an identification of all proceedings affected by the difficulty or error;
 - (C) an identification of all electronic filings affected by the difficulty or error;
 - (D) a description of all actions taken to notify those affected by the difficulty or error;
 - (E) ~~a statement~~a verification that the filer undertook reasonable effort to notify those affected by the difficulty or error; and
 - (F) if the e-filing was filed in an unintended proceeding, a statement as to whether the filing should ~~not~~ be administratively stricken from the unintended or improper proceeding.

- (II) Without regard to the proceeding in which difficulty was ~~incurred-experienced~~ or the erroneous e-filing was made, the filer's statement ~~described herein~~ shall be filed in the proceeding in which the filing was originally intended or attempted to be filed.
- (III) A copy of the correct filing shall be filed with the statement.
- (~~a~~IV) Upon filing of a statement in compliance with this rule, the corrected filing shall be accepted nunc pro tunc to the date it was first attempted to be filed electronically.
The filing date will be changed administratively to reflect this acceptance.
- (~~b~~V) Unless requested otherwise and pursuant to the statement filed in compliance with this rule, Commission personnel will administratively strike any original erroneous filing giving rise to the filing of the statement described ~~herein~~ in this rule.

1212– 1299. [Reserved].

PROCEEDINGS

1300. Commencement of Proceedings.

Proceedings before the Commission may be commenced only through one of the following:

- (a) Aa complaint, by ~~the Commission or~~ any interested person, or a show cause proceeding, including a proceeding for civil penalties, as provided by rule 1302;
- (b) Aa application, as provided by rule 1303;
- (c) Aa petition, as provided by rule 1304;
- (d) Aan-order decision suspending and setting for hearing a proposed tariff, price list, or time schedule;
- (e) Aa appeal of an emergency order in a pipeline safety matter concerning public safety, health, or welfare;
- (f) Aan-order decision opening an administrative docket under rule 1307; ~~or~~
- (g) Aa notice of proposed rulemaking issued by the Commission; ~~or~~ or
- (h) a report, in certain circumstances prescribed by statute, Commission decision, or Commission rule.

1301. Informal Complaints and Mediation.

- (a) An informal complaint is an informal, alternative dispute resolution tool used to avoid the costs associated with litigation. Any person may register, orally or in writing, an informal complaint with Commission staff, ~~orally or in writing~~, expressing displeasure or dissatisfaction with a regulated entity.

- (b) In responding to or managing an informal complaint, Commission staff may:
- (I) ~~E~~explain to the informal complainant the Commission's jurisdiction or lack thereof;
 - (II) ~~F~~orward to the informal complainant relevant informational packets or brochures;
 - (III) ~~I~~investigate the informal complaint ~~further~~;
 - (IV) ~~R~~refer the informal complaint to the affected regulated entity for a response;
 - (V) ~~F~~ile a formal complaint against the regulated entity, when specifically permitted by statute;
 - (VI) ~~R~~request that the Commission issue an order to formal complaints show cause; as permitted by § 40-6-108, C.R.S.;
 - (VII) ~~O~~ffer mediation;
 - (VIII) ~~P~~rovide to the informal complainant information about how to file a formal complaint; or
 - (IX) ~~E~~mploy any combination of the above responses or techniques, or respond in any other reasonably appropriate manner.
- (c) If Commission staff refers an informal complaint to a regulated entity for a response, the regulated entity shall respond in writing within 14 days of the referral, or such lesser period as Commission staff may require. If Commission staff requires a response period of less than five days ~~to respond~~, such period shall be reasonable under the circumstances of the informal complaint.
- (d) If the informal complainant and the regulated entity agree, Commission staff may refer an informal complaint for mediation. If Commission staff refers the informal complaint for mediation:
- (I) Nothing said or offered during mediation or settlement negotiations may be used in any formal complaint proceeding against the person making the statement or offer.
 - (II) The mediator shall attempt to resolve the informal complaint within ten days of the mediator's receipt of the mediation request, although the informal complainant and regulated entity may consent to additional time.
- (e) A person may withdraw an informal complaint at any time.
- 1302. Formal Complaints and Show Cause Proceedings.**
- (a) Any person may file a formal complaint at any time. A formal complaint shall set forth sufficient facts and information to adequately advise the respondent and the Commission of the relief sought and, if known, how any statute, rule, tariff, price list, time schedule, order, or agreement is alleged to have been violated. In addition, a formal complaint shall meet the following requirements, ~~if~~ as applicable:

- (I) ~~A~~a complaint ~~which that~~ seeks to modify, limit, suspend, annul, or revoke a certificate, permit, registration, license or other authority shall be signed and sworn by the complainant~~;~~.
 - (II) ~~A~~a complaint ~~claiming that claims~~ unreasonable rates or charges of any gas, electric, water, or telephone public utility shall comply with the provisions of § 40-6-108(1)(b), C.R.S.; ~~and~~
 - (III) ~~A~~a complaint against a cooperative electric association shall comply with the provisions of § 40-9.5-106, C.R.S., if applicable.
- (b) The Commission may impose a civil penalty, when provided by law. In a contested proceeding the Commission may impose a civil penalty, when provided by law, after considering evidence concerning some or all of the following factors:
- (I) ~~T~~he nature, circumstances, and gravity of the violation;
 - (II) ~~T~~he degree of the respondent's culpability;
 - (III) ~~T~~he respondent's history of prior offenses;
 - (IV) ~~T~~he respondent's ability to pay;
 - (V) ~~A~~any good faith efforts by the respondent in attempting to achieve compliance and to prevent future similar violations;
 - (VI) ~~T~~he effect on the respondent's ability to continue in business;
 - (VII) ~~T~~he size of the respondent's business ~~of the respondent~~; and
 - (VIII) ~~S~~such other factors as equity and fairness may require.
- (c) The Commission may expedite a formal complaint proceeding on its own motion or upon the motion of a party if such motion shows good cause or the consent of all the parties. If the Commission expedites a formal complaint, it shall enter a procedural ~~order~~decision that:
- (I) ~~setting forth~~establishes the expedited schedule, including hearing dates; and
 - (II) detailsing the limits, if any, that the Commission, in its discretion, places on discovery.
- (d) Formal complaints to enforce a telecommunication provider's interconnection duties or obligations, ~~or and~~ formal complaints regarding interconnection service quality matters, shall be treated as accelerated complaints if:
- (I) At least ten days prior to filing the complaint, the complainant has personally served upon the respondent written notice of intent to file an accelerated complaint, together with identification of the provision of any applicable law or agreement that the complainant contends is not being complied with, and a description of the facts demonstrating any alleged violation of any applicable law or agreement.

- (II) The complainant has attached to the complaint copies of all relevant nonconfidential documents, including correspondence and work papers.
 - (III) The complaint includes a certification that any and all methods of dispute resolution established in any applicable agreement, including escalation to higher levels of management within the parties' organizations, have been exhausted.
 - (IV) The complaint provides specific facts demonstrating that the complainant engaged in good faith negotiations to resolve the disagreement, and that despite those negotiations the parties failed to resolve the issue.
 - (V) The complaint includes a certification of the complainant's compliance with subparagraph (d)(I) above.
 - (VI) On the same day as the complaint is filed with the Commission, the complainant ~~served~~ serves a copy of the complaint by hand-delivery or through the E-Filings System during normal business hours on the person designated by the respondent to receive service of process.
- (e) In accelerated formal complaint proceedings, in addition to the provisions of this rule, parties shall comply with the following rules, if applicable: 1205(b); 1308(b); 1308(c); 1400; 1405(c); and 1409(b).
- (f) In complaint proceedings where discontinuance of service becomes an issue, the Commission may issue an interim ~~order~~ decision to a regulated entity requiring it to provide service pending a hearing:
- (I) ~~If~~ If the customer has posted a deposit or bond with the regulated entity equal to the amount in dispute or as otherwise prescribed by the Commission, the amount of which may be increased, or the terms adjusted, by the Commission, Hearing Commissioner or Administrative Law Judge as needed at any time while the dispute is pending;
 - (II) ~~If~~ If the customer has previously made an informal complaint to the Commission, and Commission staff investigation indicates probable success of the customer; or
 - (III) ~~U~~ Upon such other good cause as the Commission may deem appropriate.
- (g) Upon the filing of any formal complaint, except as provided in rule 1205(b), the Director shall promptly serve the respondent with the complaint, an order to satisfy the complaint or file an answer, and a notice setting the date, time, and location of the hearing. Except in the case of an accelerated complaint, ~~T~~ the order shall require the respondent to satisfy the complaint or file its answer within 20 days of service of the order. If the complaint is an accelerated complaint the ~~Commission shall promptly order~~ shall require the respondent to satisfy or answer within ten days. For accelerated complaints, the Commission shall set the hearing to occur within 45 days of the filing of the complaint. Unless all parties agree otherwise or the Commission finds exceptional circumstances warrant, a hearing on an accelerated complaint may not be continued beyond 60 days after the filing of the complaint.

- (h) Show cause proceedings. Pursuant to §§ 40-6-108 and 24-4-104(3), C.R.S., the Commission may issue an order to show cause-formal complaint through the following process:
- (I) Proposed order to show cause.
- (A) When trial advocacy staff intends to bring-request an order to show cause-formal complaint against any regulated entity, the trial advocacy staff shall first prepare a draft of the proposed formal-complaint-order to show cause. The proposed formal-complaint-order shall set forth sufficient facts and information to adequately advise the respondent of the relief sought and how any statute, rule, tariff, price list, time schedule, order, or agreement is alleged to have been violated. The proposed order to show cause shall contain the following information, at a minimum:
- (i) a clear statement of the facts and law which are the bases for the issuance of the order;
 - (ii) the relief, remedy, or sanction that may be ordered, including whether Commission staff seeks reparations, or an order to revoke, suspend, annul, limit, or modify any authority granted by the Commission; and
 - (iii) a statement that any relief sought may be granted as of the date of the notice of the issuance of an order to show cause;
- (B) Trial advocacy staff shall submit the proposed formal-complaint-order to show cause to the Commission at its regular Wwweekly Mmmeeting for approval to advise the regulated entity of the proposed formal-complaint-proceeding pursuant to § 24-4-104(3), C.R.S. The Commission shall approve or deny the issuance of the proposed order to show cause based on the supporting information presented. If the Commission finds good cause to approve the issuance of the proposed order, it shall be served on the regulated entity and shall be attached to a notice of proposed order to show cause over the Director's signature. The regulated entity shall have 30 days to cure or satisfy the allegations set forth in the notice of proposed formal-complaintshow cause.
- (H(C)) Should the regulated entity fail to satisfy or cure the allegations set forth in the notice of proposed formal complaint, or fail to request an extension of time to satisfy or cure, within the 30-day period, After the 30 days to cure or satisfy have expired, trial advocacy staff shall submit the proposed formal-complaint-order to show cause, along with any responses from the regulated entity, to the Commission for a determination on whether the formal-complaint-order to show cause should be issued. If the Commission determines that the proposed formal complaint fails to satisfy the standards for issuing such complaint pursuant to the information available, including the proposed order to show cause and the regulated entity's response, if any, does not support issuance of the order to show cause in accordance with the standards found in §§ 40-6-108 and 24-4-104(3), C.R.S., and Commission rules, the Commission shall reject-not approve the issuance of the formal-complaint-order and the matter will be closed.

(II) Order to show cause.

(A) If the Commission determines that the information available, including the proposed formal complaint order to show cause and the regulated entity's response, if any, satisfies these statutory standards demonstrates good cause for further proceeding, the Commission shall, upon its own motion, pursuant to § 40-6-108(1), C.R.S., open a docket and issue the an formal complaint order to show cause and notice of hearing. The order shall join trial advocacy staff and the regulated entity as parties to the docket.

(H)B) Upon issuance, the formal complaint show cause proceeding will be processed pursuant to the procedures in these rules and the applicable provisions of § 40-6-101, et seq., C.R.S.

(C) A Commission determination to open a docket and to issue an order to show cause and notice of hearing is based on the information available. The determination is not, and shall not be taken or assumed to be, a decision on the merits or on any factual allegation.

- (i) Notwithstanding the requirements of paragraph (h), when the Commission finds either that a regulated entity has engaged in a deliberate and willful violation or that the public health, safety, or welfare imperatively requires emergency action, the Commission may institute expedited and/or summary ~~formal complaint~~ proceedings for suspension or revocation of authority subject to and in accordance with ~~under~~ § 24-4-104(3) and (4), C.R.S.

1303. Applications.

- (a) An application may be made as follows:

- (I) ~~T~~elecommunications matters, as provided in rule 2002~~;~~
- (II) ~~E~~lectric matters, as provided in rule 3002~~;~~
- (III) ~~G~~as matters, as provided in rule 4002~~;~~
- (IV) ~~W~~ater, including combined water and sewer, matters, as provided in rule 5002~~;~~
- (V) ~~T~~ransportation-motor carrier matters, as provided in rule 6002~~;~~
- (VI) ~~R~~rail matters, as provided in rule 7002~~;~~ or
- (VII) ~~S~~team matters, as provided in rule 8002.

- (b) ~~An application shall be deemed complete as follows:~~ Determination of the completeness of an application for purposes of § 40-6-109.5, C.R.S.

- (I) ~~When t~~The Commission ~~or Commission staff evaluates an application to~~ shall determine the completeness of an application by considering, ~~the evaluation shall consider only whether the information provided by the applicant has provided the information required~~

~~by the Commission's rules or order, or whether the application~~ adequately identifies the relief ~~the applicant requests~~^{ed} and supports the request with sufficient facts and adequate types of information. The evaluation, is not, and shall not be taken or assumed to be, a decision on the merits, ~~shall not consider the application's substantive merit or lack thereof.~~

- (II) Commission staff shall evaluate the application during its notice period and prepare a recommendation regarding completeness. Not more than ten days after the filing of an application, Commission staff may send the applicant and its attorney, ~~by mail, electronic mail, facsimile, or through the E-Filings System,~~ written notification concerning any specific deficiencies of the application. The deficiency notification may be made by mail or email and shall be uploaded to the E-Filings System. Upon receiving ~~such the~~ notification, the applicant may file a response either curing all the deficiencies noted by Commission staff or explaining why it believes no further action is required. The applicant's response, if any, shall be filed no later than ten days after Commission staff's written notification was sent. If the applicant does not respond in the time allotted, the Commission may, after the application's notice period has expired, deem the application incomplete, dismiss the application without prejudice, and close the docket.
- (III) If the Commission does not issue a determination on completeness within 15 days of the expiration of the application's notice period, and absent a Commission decision to the contrary, the application shall be automatically deemed complete. At any time, the Commission may, ~~by order decision or by minute entry,~~ deem an application complete.
- (IV) Nothing in this paragraph (b) shall be construed to prohibit dismissal of an application on its merits, as provided by law and these rules.
- (c) At any time, Aan applicant may at any time file a waiver of the time limits provided in § 40-6-109.5, C.R.S. ~~Such waiver may apply to either the 120-day or 210-day statutory time limit, or both, at the discretion of the applicant.~~ If an application is a joint application, a waiver filed by any one of the applicants shall be effective for all applicants.

1304. Petitions.

A petition may be made as follows:

- (a) ~~T~~elecommunications matters, as provided in rule 2003-~~i~~
- (b) ~~E~~lectric matters, as provided in rule 3003-~~i~~
- (c) ~~G~~as matters, as provided in rule 4003-~~i~~
- (d) ~~W~~ater, including combined water and sewer, matters, as provided in rule 5003-~~i~~
- (e) ~~T~~ransportation-motor carrier matters, as provided in rule 6003-~~i~~
- (f) ~~R~~ail matters, as provided in rule 7003-~~i~~
- (g) ~~P~~etition for rulemaking, as provided in rule 1306-~~i~~

- (h) ~~P~~petition seeking a waiver or variance of any rule, as provided in rule 1003-; or
- (i) ~~P~~petition seeking a declaratory order.
 - (I) A person may file a petition for a declaratory order either ~~in as~~ an original proceeding or in a pending proceeding.
 - (II) The Commission may issue a declaratory order to terminate a controversy or to remove an uncertainty affecting a petitioner with regard to any tariff, statutory provision, or Commission rule, regulation, or order.
 - (III) At its discretion, the Commission may grant, deny, or dismiss any petition seeking a declaratory order.

1305. Rejection or Suspension of Proposed Tariffs, Price Lists, or Time Schedules.

- (a) Protests.
 - (I) Any person may file a written protest against a proposed tariff, price list, or time schedule.
 - (II) If the Commission ~~suspends and~~ sets a proposed tariff, price list or time schedule for hearing, a person who ~~merely~~ registers a protest shall not be permitted to participate as a party unless ~~such that~~ person has intervened as provided in rule 1401 and paragraph (d) of this rule.
- (b) The Commission may, pursuant to § 40-6-111(3), reject any proposed tariff, price list, or time schedule that is not submitted in the format required by statute or the Commission's orders or rules.
- (c) The Commission may ~~suspend and~~ set for hearing, or may assign the matter to an administrative law judge to set for hearing, any proposed tariff, price list, or time schedule, to investigate and determine its propriety. Such ~~an order decision shall thereby~~ suspends the proposed tariff, price list, or time schedule pending a decision by the Commission, pursuant to § 40-6-111 (a) and (b). ~~The Commission shall~~ Any serve the order decision setting the hearing shall be served upon the regulated entity proposing the tariff, price list, or time schedule.
- (d) Any person wishing to participate as a party in any hearings ~~s~~ the Commission may hold on a suspended tariff, price list, or time schedule, must file a notice of intervention as of right or motion to permissively intervene as provided in rule 1401. The person filing the suspended tariff, price list, or time schedule is a party and does not need ~~not to~~ file an intervention.
- (e) A suspension shall not extend more than 120 days beyond the proposed effective date of the tariff, price list, or time schedule unless the Commission, by separate decision, extends the suspension for an additional period of time not to exceed 90 days.

(f) No change sought by a suspended tariff, price list, or time schedule, shall become effective unless the Commission fails to issue a decision on the merits within the suspension period. If (4) the Commission orders a change to be made to the suspended tariff, price list, or time schedule and states the time when the change shall take effect, and states the manner in which it shall be filed and published, the suspended tariff shall be permanently suspended and the regulated entity shall make a compliance filing that incorporates the ordered changes.

~~(H) the Commission fails to issue a decision on the merits within the suspension period.~~

1306. Rulemaking.

(a) Rulemaking generally. Either upon its own initiative or upon the petition of any person, the Commission may issue a notice of proposed rulemaking, in accordance with rule 1206. ~~Such A rulemaking~~ dockets shall be governed by § 24-4-103, C.R.S., and such specific procedures as the Commission may order.

(b) Petition for rulemaking. Upon the filing of a petition for rulemaking, the Commission may issue a notice of petition filed in accordance with rule 1206, unless a different notice period is requested and the Commission consents in writing to a modified notice period. When the notice period has expired, the Commission will set a schedule to receive comments on the petition from interested participants. The Commission may allow for the filing of reply comments. Once all comments are received, the Commission will deliberate and determine whether good cause exists to proceed to grant the petition, in whole or in part, and proceed to issue a notice of proposed rulemaking.

1307. Administrative Dockets.

The Commission may open an administrative docket on its own motion at any time. Administrative dockets shall be governed by such specific procedures as the Commission may order.

1308. Responses: Generally – Complaints.

(a) A response may only be filed to: an application, as part of an intervention; a petition, as part of an intervention; a complaint, or counterclaim or order to show cause, as provided in this rule and ~~rule paragraphs~~ 1302(g) and (h); a motion, as provided in rule 1400; a brief or statement of position, as provided in rule 1503; or exceptions, as provided in rule 1505. Unless the Commission orders otherwise in ruling on a motion for leave to respond, ~~No~~ response may be filed to an answer, response, notice of intervention as of right, notice, or ~~request-application~~ for RRR. Notwithstanding the provisions in this paragraph (a), the Commission may waive response time and may act immediately upon a finding that time is of the essence. Any person requesting a waiver or shortening of response time shall certify that he or she has conferred (or reasonably attempted to confer) with all other parties and shall represent whether the parties concur with such a request.

(b) Except ~~as provided by this paragraph (b) in an accelerated complaint proceeding~~, a party named as a respondent shall file a response within 20 days of being served with an order to satisfy or to answer the complaint. In an accelerated complaint proceedings, the respondent shall file a response within ten days after service of the order to satisfy or answer the complaint. A response to a complaint shall admit or deny with particularity each allegation of the complaint, and shall separately state and number each affirmative defense. Where a complaint is filed by a regulated

entity, the respondent may assert a counterclaim in its response. A counterclaim shall be answered within 20 days and is subject to a motion to dismiss as a complaint under paragraph (c) of this rule.

- (c) A respondent may file a motion to dismiss a complaint or counterclaim within 14 days of service; except in an accelerated complaint proceedings, in which case the respondent shall file any motion to dismiss with the respondent's answer. Unless the Commission orders otherwise, a motion to dismiss tolls the time to answer the complaint or counterclaim until 14 days after an order decision denying the motion to dismiss. A motion to dismiss may be made on any of the following grounds: lack of jurisdiction over the subject matter or the person; insufficiency of process or service of process; lack of standing; insufficiency of signatures; or failure to state a claim upon which relief can be granted. No motion need be entertained regarding misjoinder of claims or misjoinder or nonjoinder of parties, ~~nor must any and no~~ claim need be dismissed because of the absence of direct damage to a party. No defense is waived by being joined with one or more other defenses in a motion to dismiss. Unless the Commission shortens the response time, A party may respond within 14 days of being served with a Rule 1400 governs response time to a motion to dismiss. Any motion to dismiss shall be determined before hearing unless the Commission orders that it be deferred until hearing.
- (d) If a party fails to ~~timely~~ file timely a responsive pleading, to admit or deny an allegation in a complaint, or to raise an affirmative defense, the Commission may deem the party to have admitted such allegation or to have waived such affirmative defense, ~~and the Commission may~~ grant any or all of the relief requested.

1309. Amendment or Withdrawal.

- (a) Except in complaint proceedings, a party commencing an action may ~~freely~~ amend or supplement its pleading at any time during the intervention and notice period, if any. ~~Thereafter, or in~~ complaint proceedings or after the close of the intervention and notice period (if any), the commencing party shall obtain leave of the Commission to amend or supplement. Except in complaint proceedings, whenever a commencing party amends or supplements a pleading, other than through a restrictive amendment, ~~it the commencing party~~, or the Commission, as applicable, shall provide new notice consistent with rule 1206. All applicable timelines run from the date of the most recent amendment or supplement, except that a restrictive amendment shall not change applicable timelines.
- (b) A respondent may ~~freely~~ amend or supplement its responsive pleading at any time within 20 days of the filing of its original responsive pleading. Thereafter, the respondent shall obtain leave of the Commission to amend or supplement.
- (c) Any motion to amend or supplement a pleading that is filed more than 20 days before the first day of a hearing shall be ruled upon before the hearing.
- (d) A party may withdraw an application or petition upon notification to the Commission and all parties prior to 45 days before the first day of hearing. Thereafter, the party shall file a motion to obtain leave of the Commission to withdraw the application or petition. In ruling on such a motion, the Commission shall consider whether good cause for withdrawal is stated and whether other parties would be prejudiced by the withdrawal.

~~(e) A party may withdraw a~~ An advice letter and tariffs ~~may be withdrawn prior to the effective date of the tariffs~~ if they have not yet been suspended and set for hearing. Thereafter, the party shall file a motion to obtain leave of the Commission to withdraw a tariff or an advice letter.

~~A party may withdraw or dismiss an application, petition, tariff, or advice letter after such respective times only upon motion granted by the Commission.~~ In ruling upon such a motion, the Commission shall consider whether good cause for withdrawal is stated, and whether other parties would be prejudiced by the withdrawal.

1310. Information Regarding Regulated Entities.

- (a) A regulated entity may maintain information regarding the regulated entity in an miscellaneous administrative docket created for that purpose. A regulated entity may incorporate by reference, in any application, petition, or motion, the information maintained in such miscellaneous docket, if provided that the regulated entity also attests that the most current information is on file. In the application, petition, or motion, the regulated entity shall state the date the incorporated information was last filed with the Commission. If a regulated entity chooses to maintain information in a miscellaneous docket, the following information may be filed:
- (I) A copy of the regulated entity's applicable organizational documents (e.g., Articles of Incorporation, Partnership Agreements, Articles of Organization);
 - (II) If the regulated entity is not organized in Colorado, a current copy of the certificate issued by the Colorado Secretary of State authorizing the regulated entity to transact business in Colorado;
 - (III) The name, business address, and title of each officer, director, and partner;
 - (IV) The names and addresses of affiliated companies that conduct business with the regulated entity; and
 - (V) The name and address of the regulated entity's Colorado agent for service of process.
- (b) If the information regarding the regulated entity changes, the regulated entity shall make a subsequent filing within a reasonable time to update the information previously filed.

1311. – 1399. [Reserved].

PRE-HEARING PROCEDURE

1400. Motions.

Except for oral motions made during hearing, or where the Commission orders otherwise, any motion involving a contested issue of law shall be supported by a recitation of legal authority incorporated into the motion. Except in an accelerated complaint proceeding, The responding party shall have 14 days after service of the motion, or such lesser or greater time as the Commission may allow, in which to file a response. In accelerated complaint proceedings, responses to motions shall be due within seven days of the date of service of the motion. The Commission may deem a ~~F~~ailure to file a response ~~may be deemed as~~ a confession of the motion. A movant may not file a reply to a response unless the

Commission orders otherwise. A motion for summary judgment may be made in accordance with rule 56 of the Colorado Rules of Civil Procedure. A motion to dismiss may be made in accordance with rule 12 of the Colorado Rules of Civil Procedure. Except for dispositive motions, moving counsel shall confer with opposing counsel before filing a motion. The motion shall, at the beginning, contain a certification that the movant in good faith has conferred with opposing counsel about the motion. If no conference occurred, the reason why shall be stated in the motion. If the relief sought by the motion has been agreed to by the parties or will not be opposed, the moving counsel shall so state in the motion

1401. Intervention.

- (a) Except as provided by paragraph (d) of this rule, any person may file a notice of intervention as of right or a motion to intervene by permission within 30 days of notice of any ~~docketed~~ proceeding, unless the Commission's notice or a specific rule or statute provides otherwise. The Commission shall not enter a final decision in any ~~docketed~~ proceeding before the intervention period has expired. The Commission may, for good cause shown, allow late intervention, subject to reasonable procedural requirements. If a person wishes to intervene and to request a hearing, that person's intervention as of right or motion to intervene by permission must state that the application or petition is contested or opposed, must give reason why the application or petition is contested or opposed, and must explicitly request a hearing. ~~However,~~ the Commission may consider any application or petition without a hearing and without further notice if a hearing is not required by law.
- (b) A notice of intervention as of right, unless filed by Commission staff, shall state the basis for the claimed legally protected right that may be affected by the proceeding.
- (c) A motion to permissively intervene shall state the grounds relied upon for intervention; the claim or defense ~~for which intervention is sought~~ on which the requested intervention is based, including the specific interest that justifies intervention; and the nature and quantity of evidence, then known, that will be presented if intervention is granted. For purposes of this rule, the motion must demonstrate that the subject docket may substantially affect the pecuniary or tangible interests of the movant (or those it may represent) and that the movant's interests would not otherwise be adequately represented in the docket; subjective interest in a docket is not a sufficient basis to intervene.
- (d) Commission staff is permitted to intervene by right in any proceeding. Commission staff shall be permitted to file its notice of intervention within ten days after the time otherwise specified by paragraph (a) of this rule.
- (e) ~~In~~ Transportation - regulated intrastate carrier application proceedings:
 - (I) A notice of intervention as of right shall include a copy of the ~~motor vehicle~~ common carrier's letter of authority, shall show that the ~~motor vehicle~~ common carrier's authority is in good standing, shall identify the specific parts of that authority ~~which that~~ are in conflict with the application, and shall explain the consequences to the ~~motor vehicle~~ common carrier and the public interest if the application is granted.
 - (II) A ~~motor vehicle~~ common carrier holding either temporary or suspended authority in conflict with the authority sought in the application shall not have standing to intervene as of right, but may file a motion to permissively intervene.

(III) A person filing a notice of intervention as of right or motion to permissively intervene in temporary authority application proceedings shall, if applicable, include a description of the services the intervenor is ready, willing, and able to provide, or has provided, to the persons or class of persons supporting the application.

(IV) An intervention, whether permissive or as of right, in temporary authority application proceedings shall not constitute an intervention or a request to intervene in a corresponding permanent authority application proceedings, unless the intervention explicitly so states.

~~(V) For purposes of this paragraph, "motor vehicle carrier" means "motor vehicle carrier" as defined in § 40-10-101(4), C.R.S.~~

1402. Consolidation.

Either on its own motion or on the motion of a party, ~~The Commission may, upon its own initiative or upon the motion of a party,~~ consolidate proceedings where the issues are substantially similar and the rights of the parties will not be prejudiced.

1403. Uncontested (Modified) Proceedings.

- (a) The Commission may determine any application or petition without a hearing and without further notice, upon either its own initiative or upon the motion of a party, if the application or petition is uncontested or unopposed, if a hearing is not requested or required by law, and if the application or petition is accompanied by a sworn statement verifying sufficient facts and supported by attachments and/or exhibits that adequately support the filing. A person having knowledge of the stated facts shall, under oath, sign a sworn statement attesting to the facts stated in the application or petition and any attachments and/or exhibits. The sworn statement need not be notarized, but it shall contain language indicating that the signatory is affirming that the statements are true and correct to the best of the signatory's knowledge and belief.
- (b) A proceeding will not be considered to be contested or opposed, unless an intervention has been filed that contains a clear statement specifying the grounds therefore on which the proceeding is contested or opposed.
- (c) If all parties withdraw their interventions before completion of a hearing, the matter may be determined as an uncontested proceeding.

1404. Referral to Hearing Commissioner or Administrative Law Judge.

- (a) Unless the Commission orders otherwise, all matters submitted to the Commission for adjudication shall be referred to a hearing commissioner or an administrative law judge. A referral to a hearing commissioner or administrative law judge shall encompass all issues of fact and law concerning the matter unless the Commission specifies otherwise in a written order.
- (b) For matters referred to an administrative law judge or hearing commissioner, the Commission may omit the recommended decision if the Commission specifically finds and directs upon the record that due and timely execution of the Commission's functions imperatively and unavoidably requires it to make the initial decision.

1405. Discovery and Disclosure of Prefiled Testimony.

- (a) Incorporation by reference, exclusions, and discovery and disclosures generally.
- (I) Except as provided in subparagraph (II) of this paragraph, the Commission incorporates by reference rules 26-37 of the Colorado Rules of Civil Procedure, as published in the 2005 edition of the Colorado Revised Statutes.¹ No later amendments to or editions of the incorporated material are incorporated into these rules. Any person seeking information regarding how the incorporated material may be obtained or examined may contact the Chief Administrative Law Judge, Colorado Public Utilities Commission, 1560 Broadway, Suite 250, Denver, Colorado 80202. The material incorporated by reference may be examined at any state publications depository library.
- (II) The following rules of Chapter 4 of the Colorado Rules of Civil Procedure are not incorporated by reference: 26(a)(1)-(4); 26(b)(2), ~~except as provided in paragraph (b) of this rule~~; the first two sentences of 26(d); 30(a)(2)(A); 30(a)(2)(C); 33(b)(3); the first two sentences of the second paragraph of 34(b); 35; the time requirement of the second sentence of the second paragraph of 36(a); 37(c); and any reference to a case management order. In addition to the foregoing exclusions, any portion of Chapter 4 of the Colorado Rules of Civil Procedure that is inconsistent with any Commission rule shall also be excluded.
- (III) Unless the Commission orders otherwise, the Colorado Rules of Civil Procedure incorporated by reference govern discovery.
- (b) A party shall serve discovery responses regarding direct and answer testimony, and objections if any, within ten days of a request. ~~A party shall serve discovery responses regarding rebuttal or cross-answer testimony, and objections if any, within seven days of a request. However, if the total discovery propounded by a party exceeds the limits established in rule 26(b)(2) of the Colorado Rules of Civil Procedure, the responding party shall, with respect to the discovery that exceeds those limits, serve its discovery responses, and objections if any, within 20 days of the request.~~
- (c) The Commission will entertain motions to compel or for protective orders only after the movant has made a good faith effort to resolve the discovery dispute. The Commission discourages discovery disputes, and will sanction parties and attorneys that do not cooperate in good faith. Such sanctions may include, but are not limited to, payment of an opposing party's costs, expenses, and attorney's fees attributable to a lack of good faith, dismissal of a party, disallowance of exhibits or witness testimony, or such other and further relief as the Commission may deem appropriate. Resolution of discovery disputes shall take precedence over other matters.
- (d) Discovery requests, responses, and objections thereto shall not be filed with the Commission except as necessary to support a pleading relating to discovery, as an exhibit to prefiled

¹ Link to DISCLOSURE AND DISCOVERY Rules 26-37 C.R.C.P. (2005) on the COPUC website:
www.dora.state.co.us/puc/rules/2005CRCP26-37IncorporatedByReference.pdf

testimony, as a prefiled exhibit, as an exhibit offered at hearing, or as an impeachment exhibit. No discovery, discovery responses, or objections to discovery shall be submitted to or served through the Commission's E-Filings System. Paragraph 1205(e) addresses proof of service with respect to discovery.

(~~ee~~) In accelerated complaint proceedings, unless the Commission orders otherwise:

- (I) Within ten days of the filing of the answer, the complainant shall file and serve on all other parties a list of witnesses, together with a brief summary of the testimony of each witness, and copies of all exhibits it intends to offer into evidence.
- (II) Within ten days of service of the complainant's list of witnesses and copies of exhibits, the respondent shall file and serve on all other parties a list of witnesses, together with a brief summary of the testimony of each witness, and copies of all exhibits it intends to offer into evidence.
- (III) ~~All other discovery shall commence by hand delivery within 15 days of the filing of the complaint.~~ Discovery may commence with the filing of the complaint. Unless the Commission orders otherwise, the following rules shall apply:
 - (A) Each party shall be limited to taking not more than two depositions.
 - (B) Each party shall be limited to a total of not more than 20 interrogatories, including all discrete subparts, requests for production of documents, or requests for admission.
- (IV) Responses to discovery requests, including any objections, shall be served within seven days of receipt of the request. Any motion to compel shall be filed and served within five days of receipt of any objection, and a response to such a motion shall be filed and served within seven days of receipt of the motion.

(~~ef~~) In application proceedings ~~set for hearing, unless the Commission orders otherwise, all parties~~ shall file and serve ~~its their~~ testimony and exhibits as ~~follows: ordered by the Commission.~~

- ~~(I) If the applicant files its testimony and exhibits with its application, then an intervenor shall file its testimony and exhibits within 90 days of the filing of the application.~~
- ~~(II) If the applicant does not file its testimony and exhibits with its application, then:
 - ~~(A) the applicant shall file its testimony and exhibits within 60 days after filing the application, and~~
 - ~~(B) an intervenor shall file its testimony and exhibits within 45 days of the filing of the applicant's testimony and exhibits.~~~~

(~~eg~~) In ~~transportation-regulated intrastate~~ carrier application proceedings, notwithstanding anything in ~~paragraphs (a), (b), (c), or (d) of this rule to the contrary, and unless the Commission orders otherwise:~~

- (I) If an applicant does not file its testimony or a detailed summary of testimony, and copies of its exhibits with its application, the applicant shall file and serve its list of witnesses and copies of its exhibits within ten days after the conclusion of the notice period.
- (II) Each intervenor in ~~transportation-a regulated intrastate carrier~~ application proceedings shall file and serve its list of witnesses and copies of its exhibits. If the applicant has filed its testimony or a detailed summary of testimony, and copies of exhibits with the application, each intervenor shall file and serve its list of witnesses and copies of its exhibits not later than ten days after the conclusion of the notice period. If the applicant has not filed its testimony or a detailed summary of testimony, and copies of exhibits with the application, each intervenor shall file and serve its list of witnesses and copies of its exhibits not later than 20 days after the notice period has expired.
- (III) No depositions may be taken.
- (IV) Parties shall be limited to a single set of not more than 20 interrogatories to each party, including all discrete subparts, requests for production of documents, or requests for admission.
- (V) Data requests for documents or tangible things shall not exceed a total of six months of the 12-month period immediately preceding the commencement of the proceeding.
- (VI) Any person adversely affected by a failure of another party to provide discovery may file a motion to compel discovery, a motion to dismiss, or a motion in limine.
- (f) In all rate proceedings set for hearing, ~~the all parties shall file and serve their testimony and exhibits as ordered by the Commission. respondent shall file its testimony and exhibits within 30 days of the order setting the matter for hearing. An intervenor shall file its testimony and exhibits within 75 days of the order setting the matter for hearing.~~

1406. Subpoenas.

- (a) Incorporation by reference and exceptions.
 - (I) The Commission incorporates by reference rule 45(a) – (d) of the Colorado Rules of Civil Procedure, as published in the 2005 edition of the Colorado Revised Statutes. No later amendments to or editions of the incorporated material are incorporated into these rules. Any person seeking information regarding how the incorporated material may be obtained or examined may contact the Chief Administrative Law Judge, Colorado Public Utilities Commission, 1560 Broadway, Suite 250, Denver, Colorado 80202. The material incorporated by reference may be examined at any state publications depository library.
 - (II) Except as provided in paragraph (b) of this rule and §§ 40-6-102 and 103, C.R.S., subpoena practice before the Commission shall be governed by rule 45(a) – (d) of the Colorado Rules of Civil Procedure, as incorporated herein. For purposes of Commission subpoena practice, the word “court” in rule 45(a) and the last sentence in rule 45(c) shall be deemed to mean the Commission; otherwise, the word “court” in the incorporated material shall be deemed to mean the Commission or the Director.

- (b) Upon proper request and the filing of an affidavit showing good cause, the Commission or the Director shall issue a subpoena or a subpoena duces tecum requiring the attendance of a witness or the production of documentary evidence, or both, at a deposition or hearing, consistent with § 40-6-103(1), C.R.S.

1407. Stipulations.

- (a) Parties may offer into evidence a written stipulation as to any fact or matter ~~in issue~~ of substance or procedure that is at issue. An oral stipulation may be made on the record, but the Commission may require that the stipulation be reduced to writing, signed by the parties or their attorneys, and filed with the Commission. The Commission may approve, recommend modification as a condition of approval of, or disapprove ~~of~~ any stipulation offered into evidence or on the record.
- (b) In ~~complaint show cause~~ proceedings initiated by the Commission or Commission trial advocacy staff pursuant to rule 1302(h), a respondent may enter into a consent stipulation with Commission trial advocacy staff. To enter into a consent stipulation, a respondent shall admit all jurisdictional facts; expressly shall waive further procedural steps, including a hearing and judicial review; shall acknowledge that the ~~complaint order to show cause~~ may be used to construe the terms of the consent stipulation; and shall agree to the required actions and timelines contained in the stipulation. The Commission shall enter an ~~order~~ decision approving, recommending modification as a condition of approval, or disapproving of any consent stipulation.

1408. Settlements.

The Commission encourages settlement of contested proceedings. Any settlement agreement shall be reduced to writing and shall be filed with the Commission, which shall enter a decision approving or disapproving it, or recommend a modification as a condition for approval. Parties are encouraged to provide comprehensive reasoning regarding the terms of a settlement. The Commission may hold a hearing on the settlement agreement prior to issuing its decision. An agreement that is disapproved shall be privileged and inadmissible as evidence in any Commission proceeding.

1409. Conferences.

- (a) After the close of the intervention period, the Commission may hold a pre-hearing conference to expedite the hearing, establish a procedural schedule, resolve procedural issues, or address any other preliminary matter. Parties and their representatives shall be prepared to discuss all procedural and substantive issues.
- (b) In accelerated complaint proceedings, the Commission shall set a pre-hearing conference for not later than five days prior to hearing. The Commission will issue a written-by notice establishing the date, time, and place ~~thereof the pre-hearing conference~~. At the conference, in addition to resolving any other preliminary matters, the presiding officer shall determine whether a hearing is necessary or whether the complaint can be determined on the face of the pleadings and supporting affidavits. If no hearing is necessary, the presiding officer shall issue an appropriate order.
- (c) A party's failure to attend a scheduled pre-hearing conference shall be deemed to be that party's acceptance of any decision or ruling made during the pre-hearing conference and of the procedural schedule established.

1410. – 1499. [Reserved].

HEARINGS, ORDERS, AND POST-HEARING PROCEDURES

1500. Burden of Proof.

Unless previously agreed to or assumed by a party, the burden of proof and the burden of going forward shall be on the party that is the ~~proponent of the order~~party commencing a proceeding. ~~The proponent of the order is that party commencing a proceeding, except that~~However, the regulated entity shall bear the burden of proof and the burden of going forward in the case of the suspension of a proposed tariff, price list, or time schedule and in the case of a show cause proceeding initiated by the Commission,~~the regulated entity shall bear the burden.~~

1501. Evidence.

- (a) ~~The Commission shall not be bound by the technical rules of evidence. Nonetheless, The Commission shall,~~ to the extent practical, the Commission shall conform to the Colorado Rules of Evidence applicable in civil non-jury cases in the district courts. Unless the context otherwise requires, wherever the word "court", "judge", or "jury" appears in the rules of evidence, it shall mean the Commission, ~~a hearing commissioner, or an administrative law judge. However, the Commission shall not be bound by the technical rules of evidence.~~ Informality in any proceeding or in the manner of taking testimony shall not invalidate any Commission order, decision, rule, or regulation. ~~Specifically, t~~The Commission may receive and consider evidence not admissible under the rules of evidence, if the evidence possesses reliable probative value commonly accepted by reasonable and prudent persons in the conduct of their affairs.
- (b) A party sponsoring an exhibit shall furnish a copy to each commissioner or to the administrative law judge or hearing commissioner, and to each party present at the hearing. If exhibits have been filed and served prior to the hearing, the sponsoring party need only provide one copy for the record and one copy for each commissioner or the administrative law judge. The Commission may limit the number of copies to be furnished where reproduction is burdensome.
- (c) The Commission may take administrative notice of general or undisputed technical or scientific facts; of state and federal constitutions, statutes, rules, and regulations; of tariffs, price lists, time schedules, rate schedules, and annual reports; of documents in its files; of matters of common knowledge, matters within the expertise of the Commission; and facts capable of accurate and ready determination by resort to sources whose accuracy cannot reasonably be questioned. ~~Any fact to be so noticed shall be specified in the record, and copies of all documents relating thereto shall be provided to all parties and the Commission, unless they are readily available from the parties, or they are voluminous. The person seeking administrative notice shall specify on the record every fact to be noticed. In addition, the person seeking administrative notice shall provide a complete copy of the document that contains the fact to be noticed as an exhibit in the proceeding. At the hearing, the person seeking administrative notice shall provide to the Commission and to the parties a complete copy of the document that contains the fact to be noticed, unless the document is voluminous. If the document is voluminous, then at the hearing the person seeking administrative notice shall provide to the Commission and to the parties a copy of that portion of the document that contains the fact to be noticed. Every party shall be afforded an~~have the opportunity on the record and by evidence, to controvert the fact to be so noticed~~of which administrative notice is taken.~~

1502. Interim ~~Orders~~Decisions.

- (a) Interim decisions are issued after the Commission sets a tariff for hearing or a proceeding is opened by Commission decision or otherwise, other than a decision that may become a decision of the Commission.
- (b) Interim ~~orders~~decisions shall not be subject to exceptions or applications for RRR, except that any ~~party~~person aggrieved may challenge the matters determined in an interim ~~order~~decision in ~~such party's~~exceptions to a recommended decision or in ~~an such party's request application~~ for RRR of a Commission decision.
- (~~bc~~) Any person aggrieved by an interim decision may file a written motion with the presiding officer entering the decision to set aside, modify, or stay the interim decision.
- (d) The Commission or A-presiding officer may certify any interim ~~order~~decision as immediately appealable ~~via exceptions through the filing of a motion subject to review by the Commission en banc.~~ Such motion shall be filed pursuant to rule 1400 and shall be titled "Motion Contesting Interim Decision No. [XXX-XXXX]."
- (~~c~~) Orders concerning final judgment as to any party, as for example the denial of an intervention, shall be by decision or recommended decision, rather than by interim order.
- (~~d~~) A party aggrieved by an interim order may file a written motion with the presiding officer entering the order to set aside, modify, or stay the interim order.

1503. Briefs or Statements of Position.

~~The Commission may a~~At any time during a proceeding, the Commission may order the filing of written briefs or statements of position.

1504. Record.

- (a) The record of a proceeding shall include all information introduced by the parties, as provided in § 24-4-105(14), C.R.S., and all information set out in § 40-6-113(6), C.R.S.
- (b) The Commission may accept comments from the public concerning any proceeding~~;~~
The comments which shall be included in the record. Comments containing vulgar language and comments submitted anonymously will not be accepted.
- (c) Before an appeal has been taken to district court, ~~T~~he record may be reopened for good cause shown by the hearing commissioner or administrative law judge, ~~or~~ on motion of a party before a recommended decision has been entered, ~~or by the Commission or~~ on motion of a party before a Commission decision has been entered, or by the Commission on its own motion.~~an appeal has been taken to district court.~~

1505. Exceptions.

- (a) A recommended decision becomes the Commission's decision unless, within 20 days or such additional time as the Commission may allow, any party files exceptions to the recommended

decision or the Commission orders the recommended decision to be stayed. A stay of a recommended decision does not automatically extend the period for filing exceptions or a motion for an extension of time to file exceptions. If exceptions are timely filed, the recommended decision is stayed until the Commission rules upon them. A motion for an extension of time to file exceptions based upon the unavailability of a transcript shall show that the transcript request was filed within seven days of the mailed date of the recommended decision. Parties may file responses to exceptions within 14 days of the service of the exceptions.

- (b) A party wishing to file exceptions shall request a transcript within seven days of the mailed date of the recommended decision, unless the party's exceptions dispute only issues of law. The requesting party shall bear the cost of the preparation of the transcript, unless the party files an appropriate motion-objects and the Commission by order-decision equitably apportions the cost among the parties.
- (c) The Commission may, upon its own initiative or upon the motion of a party, order oral argument regarding exceptions. A motion for oral argument shall be conspicuously incorporated into the document in which exceptions are filed. The Commission shall set the time allotted for argument and may terminate argument whenever, in its judgment, further argument is unnecessary. The party filing exceptions is entitled to open and conclude the argument. If more than one party has filed exceptions, the Commission shall determine the order of argument. Arguments will be limited to issues raised in the exceptions, unless the Commission orders otherwise. If a party fails to appear to present argument, the Commission may hear the arguments of other parties. The Commission shall have oral arguments recorded for inclusion in the record.

1506. Rehearing, Reargument, or Reconsideration.

- (a) Any party may file an application for~~request~~ RRR of any Commission decision or of any recommended decision that becomes a Commission decision by operation of law.
- (b) An request-application for RRR, or a motion for an extension of time in which to file such a n request-application, shall be filed within 20 days after the date of the Commission decisiona decision of the Commission, or after the date on which a recommended decision by a hearing commissioner or an administrative law judge has become the decision of the Commission. A motion for extension of time based upon the unavailability of a transcript shall show that the transcript request was filed within seven days of the date on which the Commission decision was mailed.
- (c) An request-application for RRR does not stay the Commission's decision unless it is specifically the Commission orders a stay-so ordered. If the Commission does not act upon an request-application for RRR within 30 days of its filing, it-the application is denied and the Commission's decision shall be final.

1507. Judicial Review.

Any party may seek judicial review of any Commission decision in accordance with applicable law, including §§ 24-4-106(4), 40-6-115, or 40-10-105(4), C.R.S., as applicable.

1508. Enforcement Actions.

Whenever it appears that a person has engaged in, is engaging in, or is about to engage in any act or practice constituting a violation of any Commission order, rule, ~~or~~ statute or law affecting public utilities, the Commission may direct the Attorney General to bring an action in an appropriate court for such relief as is necessary or appropriate, including mandatory or prohibitive injunctive relief, interim equitable relief, and monetary penalties as provided in Article 7 of Title 40, C.R.S.

1509. – 1999. [Reserved].

COLORADO DEPARTMENT OF REGULATORY AGENCIES

Public Utilities Commission

4 CODE OF COLORADO REGULATIONS (CCR) 723-1

PART 1 RULES OF PRACTICE AND PROCEDURE

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BASIS, PURPOSE, AND STATUTORY AUTHORITY.

The basis and purpose of these rules is to advise the public, regulated entities, attorneys, and any other person of the Commission's rules of practice and procedure. These rules of practice and procedure are promulgated in order to properly administer and enforce the provisions of Title 40 of the Colorado Revised Statutes and in order to regulate proceedings before the Commission.

The statutory authority for these rules is found in §§ 40-2-108, 40-6-101(1), 40-6-108(2), 40-6-109(5), 40-6-109.5, 40-6-114(1), and 40-6-122(4), C.R.S.

GENERAL PROVISIONS

1000. Citation.

The Commission's rules, when referred to generically, may be cited as the "Public Utilities Commission Rules." This Part 1, rules 1000 – 1999, may be cited as the "Rules of Practice and Procedure."

1001. Scope and Applicability.

All rules in this Part 1 and Title 40 of the Colorado Revised Statutes shall apply to all Commission proceedings, to all regulated entities, to any person transacting business with the Commission, practicing as an attorney before the Commission, or participating in Commission proceedings as a party or otherwise; and to any person over whom the Commission has jurisdiction, unless a specific statute or rule provides otherwise. Where not otherwise inconsistent with Title 40 or these rules, the Commission, a hearing commissioner, or an administrative law judge may seek guidance from or may employ the Colorado Rules of Civil Procedure.

1002. Construction.

All rules and orders of the Commission shall be construed in accordance with the principles set forth in §§ 2-4-101 through 114, C.R.S., inclusive.

1003. Waivers and Variances.

- (a) The Commission has promulgated these rules to ensure orderly and fair treatment of all parties. The Commission may grant, for good cause, waivers or variances from tariffs, Commission rules, and substantive requirements contained in Commission decisions and orders. In making its determination the Commission may take into account, but is not limited to, considerations of hardship, equity, or more effective implementation of overall policy on an individual basis. The Commission may subject any waiver or variance granted to such terms and conditions as it may deem appropriate.
- (b) Waiver or variance requests made in an existing proceeding shall be by motion. Waiver or variance requests made outside an active proceeding shall be by petition. A petition seeking a waiver or variance within 45 days should include a request to waive or shorten the Commission notice and intervention periods found in rule 1206(a).
- (c) All waiver or variance requests shall include:
 - (I) citation to the specific paragraph of the rule or decision from which the waiver or variance is sought;
 - (II) a statement of the waiver or variance requested;
 - (III) a statement of facts and circumstances relied upon to demonstrate why the Commission should grant the request.
 - (IV) a statement regarding the duration of the requested waiver or variance, explaining the specific date or event that will terminate it;
 - (V) a statement whether the waiver or variance, if granted, would be full or partial; and
 - (VI) any other information required by rule.

1004. Definitions.

The following definitions apply to all Commission rules, except where a specific rule or statute provides otherwise:

- (a) "Accelerated complaint" means a formal complaint that is filed to resolve a dispute arising out of a telecommunications interconnection agreement, and that meets the requirements of paragraph (d) of rule 1302.
- (b) "Administrative docket" means a non-adjudicatory docket regarding any matter the Commission wishes to investigate, any matter concerning the administration of programs or functions committed to the Commission, any matter concerning general Commission policy, or any miscellaneous matter. An administrative docket does not include the following types of dockets: applications; rulemaking proceedings; petitions; formal complaints; show cause proceedings; suspended tariffs, price lists, and time schedules; and any other adjudicatory proceeding.
- (c) "Advice letter" means the introductory letter to a formal proposal by a utility to establish new tariffs or to revise existing tariffs, through which the utility submits proposed new or revised tariff pages to the Commission for inclusion in its effective tariff and provides the information required by rule 1210(c).
- (d) "Affiliate" of a regulated entity means a subsidiary of a regulated entity, a parent corporation of a regulated entity, a joint venture organized as a separate corporation or a partnership to the extent of the regulated entity's involvement with the joint venture, or a fellow subsidiary of a parent corporation of a regulated entity.
- (e) "Commission" means the Public Utilities Commission, two or more commissioners acting on behalf of the Public Utilities Commission, a hearing commissioner, or an administrative law judge, as the context requires.
- (f) "Commission advisor" means any member of the Commission's staff serving as advisory staff in a particular adjudicatory proceeding by operation of rule 1007, in an administrative docket, or in an adjudicatory proceeding in which Commission staff does not intervene; or any assistant attorney general advising the commissioners, administrative law judges, or advisory staff.
- (g) "Commission staff" means individuals employed by the Commission, including individuals appointed or hired by the Director pursuant to § 40-2-104, C.R.S.
- (h) "Consumer Counsel" means the director of the OCC, as indicated by § 40-6.5-102(1), C.R.S.
- (i) "Customer" means any person who has applied for, been accepted for, or is receiving regulated service in Colorado from a regulated entity subject to Commission jurisdiction.
- (j) "Day" means a calendar day.
- (k) "Director" means the Director of the Commission appointed pursuant to § 40-2-103, C.R.S.

- (l) "E-Filings System" means the web-based process available through the Commission's website that is authorized by the Commission for, among other uses, the electronic submission of filings, pleadings, and other papers and service of process in docketed proceedings.
- (m) "Filing under seal" means the process of filing information with the Commission in a sealed, specially marked envelope to indicate that the filer claims that the information is confidential.
- (n) "List of witnesses" means a list of the names, titles, addresses, and telephone numbers of the persons a party intends to call as a witness in a hearing.
- (o) "Motor carrier" means a motor carrier as defined in § 40-10.1-101(10), C.R.S.
- (p) "Newspaper of general circulation" means a newspaper having a paid Colorado circulation of at least 100,000, or a newspaper having a paid circulation of at least 1,000 in the area where the members of the public affected by the matter of which notice is given are located.
- (q) "OCC" means the Colorado Office of Consumer Counsel.
- (r) "Party" means "party" as that term is used in rule 1200.
- (s) "Person" means Commission staff or any individual, firm, partnership, corporation, company, association, cooperative association, joint stock association, joint venture, governmental entity, or other legal entity.
- (t) "Personal information" means any individually identifiable information obtained by a regulated entity from a customer, from which judgments can be made regarding characteristics specific to the customer's character, habits, avocations, finances, occupation, general reputation, credit, and health. Personal information does not include: a customer's telephone number if it is published in a current telephone directory or is scheduled to be published in the next telephone directory; solely regarding customer information obtained by regulated electric utilities, customer data as defined in rule 723-3-3001(j); or the North American Industry Classification System (NAICS) information used for purposes of directory publishing.
- (u) "Pleading" means applications, petitions, complaints, answers, notices, interventions, motions, statements of position, briefs, exceptions, applications for rehearing, reargument, or reconsideration, responses, and proposed orders requested by the Commission to be filed by a party in a docketed proceeding.
- (v) "Presiding officer" means an administrative law judge, a hearing commissioner, the chairman of the Commission, or any commissioner other than the chairman conducting a Commission hearing, as applicable.
- (w) "Price list" means a publication showing rates or classifications collected or enforced, or to be collected or enforced. A price list typically does not contain information duplicated in a tariff.
- (x) "Public Records Law" means Colorado's statutory provisions found at §§ 24-72-201 et seq., C.R.S.

- (y) "Rate" includes any fare, toll, rental, or charge. Rate also includes any rule, regulation, classification, or practice relating to a fare, toll, rental, or charge.
- (z) "Refund" means any money, other than a deposit, collected by a utility in its rates and charges that is required to be returned to customers.
- (aa) "Regulated entity" means any entity subject to Commission regulation pursuant to Title 40, C.R.S.
- (bb) "Regulated intrastate carrier" means a common carrier as defined in § 40-10.1-101(4), C.R.S., or a contract carrier as defined in § 40-10.1-101(6), C.R.S.
- (cc) "RRR" means an application for rehearing, reargument, or reconsideration, as that phrase is used in § 40-6-114, C.R.S.
- (dd) "Tariff" means a schedule that is filed with the Commission showing all rates and classifications collected or enforced, or to be collected or enforced, together with all rules, regulations, terms, and conditions, that in any manner affect or relate to rates, classifications, or service, pursuant to § 40-3-103, C.R.S.
- (ee) "Third party" means a person who is not the customer, a regulated entity, or a regulated entity's affiliate.
- (ff) "Time schedule" means a document that is submitted to the Commission by a common carrier, as defined in § 40-10.1-101(4), C.R.S., showing the carrier's pick-up and drop-off times and locations, including flagstops.
- (gg) "Utility" means a public utility as defined in § 40-1-103, C.R.S.

1005. Meetings.

- (a) The Commission may designate a day and time for its regular weekly meetings and may hold other meetings from time to time. The Commission shall comply with the requirements of the Colorado Open Meetings Law, §§ 24-6-401 and 402, C.R.S.
- (b) The Commission shall prepare an agenda for each upcoming meeting. The agenda shall be posted in the E-Filings System and shall be available in paper copy at its offices at a reasonable time prior to the meeting.
- (c) The Commission's regular weekly meetings are for the purpose of Commissioners' discussions and decisions on particular matters as noticed on the agenda. Party, stakeholder or other public comments concerning a particular matter on the agenda are not permitted at the weekly meeting.
- (d) The Commission has discretion regarding the order of business at each meeting and may consider emergency matters not shown on the agenda when appropriate. Any matter tabled or not considered shall be continued for a future meeting.
- (e) Upon affirmative vote of two commissioners, the Commission may hold an executive session as provided in § 24-6-402, C.R.S.

1006. Director.

The Director shall be the appointing authority for the Commission staff; shall be responsible for all Commission staff functions, including providing and receiving all notices and service required of or by the Commission; and shall serve as custodian of the Commission's records.

1007. Commission Staff.

- (a) When Commission staff intervenes in any adjudicatory docketed proceeding the entry of appearance by staff's counsel shall specify those Commission staff members assigned by the Director or the Director's designee to serve as trial advocacy staff and as advisory staff.
- (b) For adjudicatory dockets in which staff chooses not to intervene and for all administrative dockets, any Commission staff member(s) may serve as advisory staff.
- (c) Trial advocacy staff for purposes of the particular proceeding, shall be considered a party for purposes of rules 1100-1108. Once a member of Commission staff has been designated as trial advocacy staff in a docket, that staff member shall not function in any advisory capacity with respect to that docket. Advisory staff are available to provide advice and recommendations to the Commission, and shall be considered the Commission for purposes of rules 1100-1108.
- (d) The Commission staff may provide informal assistance to the general public and to prospective applicants for Commission authorizations. Opinions expressed by Commission staff do not represent the official views of the Commission, but are designed to aid the public and to facilitate the accomplishment of the Commission's functions. Nothing communicated by the Commission staff constitutes legal advice.

1008. – 1099. [Reserved].

STANDARDS OF CONDUCT

1100. Confidentiality

These rules apply to all persons filing information with, or seeking information from, the Commission. They also apply to the Commission, the Director, and a presiding officer to the extent they govern the Commission's responses to claims of confidentiality in a formal docket, requests to restrict public inspection of information outside of a formal docket, and requests for information under the Public Records Law.

- (a) All documents, data, information, studies, computer programs, and other matters filed with the Commission in any form in a proceeding, or produced in response to any interrogatories or requests for information, subpoenas, depositions, or other modes of discovery, or produced in response to audit conducted by the Commission or its staff, and all notes taken or copies made thereof, that are claimed to be a trade secret or confidential in nature (herein referred to as "confidential information") shall be furnished under the terms of this rule. All persons accorded access to confidential information shall treat such information as confidential and shall neither use nor disclose such information except in accordance with this rule.

- (I) A claim of confidentiality constitutes a representation to the Commission that the claiming party has a reasonable and good faith belief that the subject document or information is, in fact, confidential under applicable law, including the Public Records Law. If a claim of confidentiality is made in violation of this subparagraph (I), the Commission may impose an appropriate sanction upon the claiming party, including an order to pay to other parties the amount of reasonable expenses incurred because of the claim of confidentiality, including reasonable attorney's fees.
 - (II) The Commission's acceptance of information pursuant to a claim of confidentiality is not, and shall not be construed to be, an agreement or a ruling by the Commission that the subject information is, in fact, confidential.
- (b) If a party believes that information requires extraordinary protection beyond that provided for information furnished subject to a claim of confidentiality, then the party shall file a motion requesting extraordinary protection at the time the information claimed to require extraordinary protection is filed. The motion:
- (I) shall include a description and/or representative sample of the information for which extraordinary protection is sought;
 - (II) shall state the specific relief requested and the grounds for seeking the relief;
 - (III) shall advise all other parties of the request and the subject matter of the material at issue;
 - (IV) shall include a showing that the information for which extraordinary protection is sought is highly confidential; that the protection afforded by the Commission's rules for furnishing confidential information provide insufficient protection for the highly confidential information; and that, if adopted, the extraordinary protections proposed by the movant will afford sufficient protection for the highly confidential information; and
 - (V) shall be accompanied by the specific form of nondisclosure agreement requested by the party; and
 - (VI) shall be accompanied by an affidavit containing the names of all persons with access to the information and the period of time for which the information must remain undisclosed, if known.
- (c) The party seeking extraordinary protection for information shall comply with rule 1204(a) in filing the motion. Prior to deciding the motion and as it deems necessary, the Commission may enter a decision requiring the filing of additional information, including the filing of a complete version of the information for which extraordinary protection is sought. The party seeking extraordinary protection for information shall bear the burden of proof to establish the need for extraordinary protection. The Commission will consider in camera the motion and, as applicable, the description of the information, the representative sample of the information, or the complete information. After considering the motion and the circumstances, the Commission may enter a decision granting the motion and ordering the extraordinary protection which the Commission, in the exercise of its discretion, deems appropriate; may enter a decision denying the motion; or may enter any other appropriate decision.

- (d) Information which is subject to extraordinary protection and that is provided in response to discovery or in response to Commission staff audit shall not be filed with the Commission. Unless the Commission orders otherwise, a complete version of the document that contains the information which is subject to extraordinary protection shall be filed with the Commission as soon as any one of the following applies:
 - (I) the information is used to support a motion;
 - (II) the information is filed as an exhibit to prefiled testimony;
 - (III) the information is prefiled as an exhibit to be offered at hearing; or
 - (IV) the information is offered as an exhibit at hearing.
- (e) Unless a filing is made through the E-Filings System or the Commission orders otherwise, an original and three copies of the complete version of the document which contains the information which is subject to extraordinary protection shall be filed. The information shall be filed in accordance with the procedures established in paragraph (h) of this rule.
- (f) Unless otherwise ordered by the Commission, its staff shall have access to all information filed under this rule by virtue of the annual nondisclosure agreement executed under paragraph (m) of this rule.
- (g) This rule establishes the procedure for the expeditious handling of a challenge to the claim that information is confidential. In addition to the procedure established in this rule, the Commission sua sponte may issue a decision that raises the question of whether information is confidential. In that event, the provisions of the Commission decision shall govern the procedure. Compliance with this rule shall not be construed as an agreement or ruling regarding the confidentiality of any document.
 - (I) A party seeking to challenge a claim of confidentiality shall first contact counsel for the providing party and attempt to resolve any differences by stipulation.
 - (II) In the event the parties cannot agree as to the character of the information challenged, any party challenging a claim of confidentiality shall do so by advising all parties and the Commission, in writing, that it deems material non-confidential. This notice shall designate the material challenged in a manner that specifically isolates the challenged material from other material claimed as confidential.
 - (III) The party claiming confidentiality shall, within ten days of the notice required by subparagraph (II) of this paragraph, file an appropriate pleading stating grounds upon which the challenged data is claimed to be confidential. The challenging party shall have ten days to respond to the pleading. In the event the claiming party fails to file an appropriate pleading within ten days, the Commission may enter a decision that the challenged material may be included in the public record or subject to modified protections.

- (IV) When the Commission receives a pleading asserting confidentiality or requesting extraordinary protection by the claiming party regarding any information claimed as confidential, the Commission will enter a decision resolving the issue. That resolution shall apply in all future proceedings before the Commission as to the specific information for which confidentiality or extraordinary protection was asserted, unless otherwise ordered by the Commission in any proceeding or the information is otherwise publicly available.
 - (V) In the event the Commission rules that any information is not subject to extraordinary protection or is not confidential and should be removed from the protective requirements of this rule or from the protection of the sealed record, the parties shall not disclose the information or use it in the public record for seven days. During this period, the claiming party may seek a stay or other relief. If a motion is filed, pending the ruling on the motion, all persons accorded access to the information shall continue to treat the information as subject to extraordinary protection or confidential pursuant to this rule.
 - (VI) In the event the Commission rules that information previously filed under seal in a proceeding is not confidential, the filing party may request, by motion submitted within five days of the ruling regarding confidentiality, that it be permitted to remove the subject information from the record. Pending the ruling on the motion, all persons accorded access to such information shall continue to treat the information as confidential pursuant to this rule.
 - (VII) In the absence of new information or a change in circumstances, as determined by the Director in responding to a request for Commission records under the Public Records Law, a Commission ruling regarding confidentiality of specific material shall be a ruling on the confidentiality of such material for purposes of a request under the Public Records Law.
- (h) Procedure for filing.
- (I) A party submitting to the Commission information claimed to be confidential shall file, as part of the public record (i.e., not under seal), the required number of copies of its filing, according to the Commission's Rules of Practice and Procedure and without including the information claimed to be confidential. The first page of each of these copies shall be labeled: "NOTICE OF CONFIDENTIALITY: A PORTION OF THIS DOCUMENT HAS BEEN FILED UNDER SEAL." The cover page of each copy of the document filed in the public record shall list each document filed under seal, shall list each page number of each document on which confidential material is found, and shall indicate the nature of the documents that are filed under seal. Parties shall make only general references to information claimed to be confidential in their testimony and exhibits, in other filings, and in oral presentations.
 - (II) Unless filed through the E-Filings System, or unless the Commission orders otherwise, in addition to the copies available for public inspection, the filing party shall file under seal an original and three copies of the pages on which the information claimed to be confidential. All pages and copies of the information claimed to be confidential shall be clearly marked as "confidential" and shall be filed on white or lightly colored paper. Each page of the document containing information claimed to be confidential shall be

clearly marked so that, should the pages of the document be separated from the envelope, it is clear that the information on the page of the document is claimed to be confidential.

- (III) Unless filed through the E-Filings System, or unless the Commission orders otherwise, the original and three copies of the pages containing confidential information shall be filed under seal in separate, sealed envelopes numbered serially. Unless the Commission orders otherwise, the envelopes shall be no smaller than 9" by 12" and no larger than 10" by 13". The following information shall be written on the outside of each sealed envelope:
 - (A) the caption and docket number of the associated proceeding and the notation "CONFIDENTIAL -- SUBMITTED IN DOCKET NO. _____"
 - (B) the name of the filing party;
 - (C) the date of filing;
 - (D) a description of the information (e.g., testimony or exhibits of _____ (name of witness), statement of position, motion);
 - (E) the filing party's statement as to whether it prefers to retrieve the information following conclusion of Commission proceedings and any related court actions or it prefers to have the Commission destroy the information by shredding following conclusion of Commission proceedings and any related court actions; and
 - (F) if the party chooses to retrieve the information in accordance with the statement contained in subparagraph (III)(E), the name and phone number of the person who will retrieve such information.
- (i) When filed with the Commission, confidential information will be sealed by the Director, designated as confidential in the E-Filings System, and withheld from inspection by any person not bound by the terms of this rule. This treatment shall prevail unless the confidential information is released from the restrictions of this rule either through agreement of the parties and publication by the filing party, or, after opportunity for comment, pursuant to a decision of the Commission or final order of a court having jurisdiction. Nothing in this rule shall require the Commission to provide information filed under seal to any person other than its staff and the OCC. Persons seeking access to information filed under seal must comply with the terms of this rule and must acquire the information filed under seal from the filing party. Service of confidential material shall not be accomplished through the E-Filings System, except for service to the Commission's assigned trial and advisory staff. The OCC will provide written notification to a filing party if it obtains access to the filing party's confidential information from the Commission.
- (j) Where feasible, confidential information will be marked as such and delivered to counsel for the parties. Where the material is too voluminous to copy and deliver to counsel, the confidential information shall be made available for inspection and review by counsel and experts, as provided for in paragraph (I) of this rule, at a place and time mutually agreed on by the parties, or at the premises of the providing party, or as directed by the Commission. During the inspection, unless the Commission orders otherwise, the parties may take notes on the material or

may request and receive copies of the documents, or both. All notes taken and copies received of such documents shall be treated as constituting confidential information in accordance with this rule.

- (k) All confidential information made available by a party shall be given solely to the Commission, its staff, and counsel for the parties, and, shall not be used or disclosed for purposes of business or competition, or for any purpose other than for purposes of the proceeding in which the information is produced. With the exception of Commission staff, any disclosure of such information to a party's experts or advisors must be authorized by that party's counsel, and must be permitted solely for the purpose of the proceeding in which the information is produced. No expert or advisor may be an officer, director, or employee concerned with marketing or strategic planning of competitive products and services of the party or of any subsidiary or affiliate of the party. Information claimed to be confidential shall not be disclosed to individual members of a trade association to the extent these individuals are concerned with marketing or strategic planning of products or services competitive to the party producing such information. Any member of the Commission staff may have access to any confidential information made available under the terms of this rule. Commission staff is not limited to using confidential information only in the specific proceeding in which it was obtained. However, except as provided in this rule or other Commission rule or order, Commission staff shall be subject to all other requirements of this rule. Upon motion approved by the Commission, the OCC may be permitted to use information subject to this rule in a proceeding or for a purpose unrelated to the specific proceeding in which the information was obtained.
- (l) No person shall have access to information under seal until the person, who is either a party or an authorized agent of a party and who is seeking such access, signs a nondisclosure agreement on a form approved by the Commission, serves the nondisclosure agreement on the party filing the confidential information, and files the nondisclosure agreement with the Commission. The nondisclosure agreement form shall require the person to whom disclosure is to be made (the signatory) to certify in writing that the signatory has read the protective provisions contained in rules 1100 - 1102 and agrees to be bound by the terms of those provisions. The agreement shall contain (1) the caption and docket number of the associated docket; (2) the signatory's full name, title, employer or firm, and business address; (3) the name of the party with whom the signatory is associated; (4) the signatory's signature and the date of execution of the nondisclosure agreement; and (5) with the exception of Commission staff, the signature of the associated party's counsel. The agreement shall be delivered to counsel for the filing party and shall be filed with the Commission at or before the time of review of the documents.
- (m) Notwithstanding anything in this rule to the contrary, each member of Commission staff need only sign one nondisclosure agreement annually. The annual nondisclosure agreement that each Commission staff member executes shall include a provision that requires the individual staff member to maintain and to treat information to which the Commission has granted extraordinary protection pursuant to paragraph (b) of this rule in accordance with the decision granting extraordinary protection. Signing such an annual nondisclosure agreement shall permit a Commission staff member to have access to all confidential material filed with or provided to the Commission and to have access to all information to which the Commission has granted extraordinary protection pursuant to paragraph (b) of this rule. The Commission shall maintain in its files the annual nondisclosure agreements signed by Commission staff and shall make such agreements available for public inspection.

- (n) All persons, including Commission staff, who are afforded access to any information under seal shall take all reasonable precautions to keep the confidential information secure in accordance with the purpose and intent of this rule. All persons, including Commission staff, who are afforded access to information to which the Commission has granted extraordinary protection pursuant to paragraph (b) of this rule shall maintain and shall treat that information in accordance with the protections specified in the decision granting extraordinary protection.
- (o) Where reference to information subject to this rule is made in pleadings, it shall be by citation of title or exhibit number, or by some other description that will not disclose the information. Any further use of or substantive references to such information shall be placed in a separate section of the pleading and shall be submitted to the Commission under seal.
- (p) Appeal. Sealed portions of a record in any proceeding may be forwarded under seal to any court of competent jurisdiction on appeal in accordance with applicable rules and regulations.
- (q) Retention of documents.
 - (I) At the conclusion of the proceedings, all documents and information subject to this rule, except the original and copies retained by Commission staff shall be retrieved by the party or person producing them. If the producing party does not retrieve the documents from the Commission within seven days of notification by the Commission, the documents will be shredded or destroyed. The original shall be maintained by the Commission as part of its archival files. Staff shall take all reasonable precautions to maintain the confidentiality of information subject to this rule.
 - (II) Upon motion approved by the Commission, the OCC may be permitted to retain information subject to this rule for a specified time following conclusion of the proceeding in which such information was obtained. All other parties shall, within seven days of the conclusion of the proceeding in which documents and information subject to this rule were produced, return such documents and information to the party producing them.
 - (III) In the event Commission staff intends to use confidential information in a subsequent proceeding, it shall notify, in writing, the party who produced such information of such intended use. This notification shall be made at least ten days prior to submission of the subject information in the subsequent proceeding. Staff's use of confidential information in a subsequent proceeding shall be in accordance with the provisions of this rule.
- (r) Parties retain the right to question, challenge, and object to the admissibility of any and all data, information, studies, and other matters furnished under the terms of this rule on the grounds of relevancy or materiality.
- (s) Acceptance of information claimed to be confidential by any party shall in no way constitute a waiver of the rights of that party to contest any assertion or finding of trade secret, confidentiality, or privilege, to make a request under the Public Records Law, or to appeal any determination of the Commission.
- (t) Any person or party to the proceeding retains all remedies existing at civil or criminal law for breach of this rule, and compliance with these rules shall not be construed to be a waiver of those rights.

1101. Procedures Relating to Confidential Information Submitted To The Commission Outside Of A Formal Docket.

- (a) A person filing with the Commission, outside of a formal docket, documents or information claimed to be confidential, including information submitted in an electronic format on a physical medium such as CD, DVD or flash disk, shall use the following procedure:
 - (I) Non-confidential portions of a document may not be filed under seal. If a document contains both confidential and non-confidential information, the filing person shall specifically identify those portions of the subject document that are not confidential and shall submit to the Commission the required number of the document or report without including the information claimed to be confidential. The cover page of all copies of the material shall be stamped with the following: "NOTICE OF CONFIDENTIALITY. A PORTION OF THIS DOCUMENT HAS BEEN FILED UNDER SEAL" and shall include a list of the documents with page numbers that are filed under seal. This list shall indicate the nature of the documents so that if the documents are separated from the envelope it will still be clear that they are claimed to be confidential. The non-confidential information will be available to the public immediately. The confidential information shall be filed under seal in accordance with the procedures set forth below. The Commission's acceptance of this information under seal is not, and shall not be construed to be, an agreement by or ruling of the Commission that the subject information is, in fact, confidential.
 - (II) The filing party shall file, under seal, the required number of copies of the subject confidential information in accordance with the rules of the Commission, if applicable. All pages and copies of the information claimed to be confidential shall be clearly marked as "confidential" and shall be filed on white or lightly- colored paper. Each of the copies shall be submitted in a separate, sealed envelope numbered serially. The following information shall be written on the outside of each sealed envelope:
 - (A) the caption "CONFIDENTIAL--INFORMATION FILED UNDER SEAL."
 - (B) the name of the filing party;
 - (C) date of filing;
 - (D) description of the information;
 - (E) the filing party's statement as to whether it prefers to retrieve the information when the information is no longer needed by the Commission, or whether the Commission should destroy the information; and
 - (F) if the party chooses to retrieve the information, in accordance with the statement contained in subparagraph (II)(E) of this paragraph, the name and phone number of the person who will retrieve such information.

- (b) Upon notification from the Commission that the confidential information is no longer needed, the filing person shall make arrangements to retrieve the information. If the information is not retrieved by the filing party within seven days after notification, the Commission will shred or destroy the information. The Commission may retain the original of a filed document where necessary or required by law.
- (c) The OCC may submit a written request for access to Commission records containing information claimed to be confidential by the person providing the information. In such instances, the Director shall forthwith notify the person who provided the subject information of the OCC's request. The person who provided the subject information may, within seven days of the Director's notification, submit a written objection to disclosure of the information to the OCC. The Director shall disclose the requested information to the OCC if the Director determines that the request is reasonably related to the OCC's statutory purpose as set forth in §§ 40-6.5-101 et seq. However, if the person who provided the subject information notifies the Director, in writing submitted within the seven-day period referenced in this paragraph, that judicial action will be commenced to prevent disclosure to the OCC, the Director shall not disclose the information to the OCC for an additional seven days. During this additional seven-day period, the person objecting to disclosure may commence judicial action to prevent such disclosure or may take other appropriate action.
 - (I) In the event the Director denies an OCC request for access to Commission records, the OCC may file a petition for access to such records with the Commission. The OCC shall serve such a petition on the person who provided the subject information to the Commission.
 - (II) Disclosure of information claimed to be confidential to the OCC shall be conditioned upon its compliance with the provisions of these rules, including the requirement in paragraph (I) of rule 1100 that it take all reasonable precautions to keep the confidential information secure. Employees and representatives of the OCC shall sign a nondisclosure agreement in substantially the same form as required by paragraph (I) of rule 1100, and shall deliver such agreement to the Director of the Commission and the provider of the information claimed to be confidential, prior to review of the information claimed to be confidential. Employees and representatives of the OCC shall not disclose information obtained under this rule absent a ruling by the Director, the Commission or a court of appropriate jurisdiction authorizing such disclosure.
 - (III) The OCC shall not use the procedure specified in paragraph (c) of this rule as a substitute for discovery in formal dockets before the Commission.
 - (IV) This paragraph (c) of this rule shall not authorize the OCC to obtain access to Commission staff work papers or work product.
 - (V) All information obtained under this rule shall be returned to the Commission within sixty days after the OCC was provided access to such information. However, upon written request approved by the Director or the Commission, the OCC may retain the subject information for an additional specified period of time. The OCC shall serve a copy of the written request for additional time upon the person who provided the subject information to the Commission, and that person may submit an objection to the OCC's request.

- (VI) An OCC request for access to Commission records containing confidential information shall be considered in as expeditious a manner as possible given other duties of the Director and the Commission. The time periods set forth in the Public Records Law shall not apply to requests under paragraph (c) of this rule.
- (d) Pursuant to the Public Records Law, information filed with the Commission is public record and is presumed to be open for inspection by any person at any reasonable time, subject to restrictions specifically provided by law. In particular, the following documents shall be presumed to be available for public inspection:
 - (I) Non-confidential portions of annual reports required under the Commission's rules.
 - (II) Rates, terms and conditions for regulated services.
 - (III) Tariffs and price lists.
 - (IV) Advice letters but not necessarily information filed in support of advice letters.
 - (V) Aggregate data regarding informal consumer complaint information.
 - (VI) All compliance filings that the Commission has ordered to be filed as public record.
 - (VII) Insurance filings of motor carriers.
 - (VIII) Unless otherwise specified by the Commission, performance reports required pursuant to either Commission rule or decision to demonstrate compliance or lack of compliance with Commission rules or decisions. Individual customer names, addresses and telephone numbers shall be presumed to be confidential.
 - (IX) To the extent ordered to be filed as public documents by the Commission, service quality performance reports required by the Commission from utilities regulated under an alternative form of regulation or performance based regulation, with the exception of individual customer names, addresses, and telephone numbers.
 - (X) Safety inspection reports or information filed with the Commission or compiled by Commission staff pursuant to Commission decision or rule.
 - (XI) Any documents or information that have been previously made public.
- (e) A person claiming that any portion of one of the documents listed in paragraph (d) of this rule is confidential shall file the information claimed to be confidential in accordance with the procedures set forth in rules 1100 or 1101(a)-(c). In addition, a person claiming that any portion of one of the above listed documents is confidential shall file a written justification for such a claim at the time of filing of the document.

1102. Procedures Concerning Requests For Public Inspection Of Information Claimed To Be Confidential.

- (a) When any person makes a request to inspect Commission records that another person has claimed are confidential, the Director shall determine whether the records are subject to public inspection pursuant to the provisions of the Public Records Law, . The Director shall use procedures that are consistent with the provisions of the Public Records Law. In any event, the Director shall give timely notice of the request for inspection of records to the person who submitted the documents or information subject to the request and who claims that the records are confidential. The Director shall also provide the person who submitted the information to the Commission an opportunity to submit oral or written comments regarding the public records request.
- (b) Upon making a determination as to whether the requested records are subject to public inspection, the Director shall forthwith notify the person objecting to disclosure and the person requesting public inspection of Commission records of that decision.
- (c) If the Director determines that the Commission's records are subject to public inspection, the Director, upon written request from the person objecting to such public disclosure, shall refrain from disclosure of the records for seven days to allow the person objecting to such disclosure to commence judicial action to prevent public inspection of the subject records.
- (d) The Director's determination as to what level of public inspection should be permitted for specific public records submitted to the Commission shall be made on a case-by-case basis and shall be based on the Public Records Law and all other applicable law.

1103. Personal Information – Collection.

- (a) A utility shall collect only that personal information, including information regarding credit worthiness, that is necessary to provide, bill, and collect for services. Information regarding credit worthiness may include, but is not limited to: the customer's employer; the employer's phone number; the customer's landlord's name, address, and phone number; and the customer's previous utility supplier. A utility may request, but shall not require, a customer's Social Security Number as a prerequisite to evaluating credit worthiness or to providing utility service.
- (b) Not later than three months after first billing the customer, a utility shall notify the customer, in writing of his or her right to request a copy of any or all personal information that the utility holds concerning that customer, including a true copy of that information. Upon such request and upon verification of the customer's identity, the utility shall provide the requested information and shall take all necessary steps to explain the information to the customer.
- (c) A customer may request in writing an amendment of the personal information held by a utility. Within 30 days of the request, the utility shall:
 - (I) verify and correct any portion of a record that is not accurate, timely, or complete, and inform the customer in writing of the corrections; or

- (II) inform the customer in writing of its refusal to amend the record in accordance with the request, give a reason for the refusal, clearly note any portion of the record that is disputed, and include in its records the customer's concise statement of disagreement. The utility shall also inform the customer of his or her right to file a complaint with the Commission regarding the disputed personal information.

1104. Personal Information – Disclosure.

- (a) A utility shall not disclose a customer's personal information to any third party, unless the request is signed by the customer or is supported by a disclosure form that is signed by the customer authorizing disclosure to the particular requestor.
- (b) Notwithstanding paragraph (a) of this rule, a utility may disclose personal information in response to warrants, subpoenas duces tecum, court orders, requests from emergency service providers, or as authorized by § 16-15.5-102, C.R.S. A utility may also disclose information regarding a customer's typical high and low monthly gas, steam, or electric bills or an estimated average monthly gas, steam, or electric bill, if such information is requested by the property's manager, the property's owner, or a licensed real estate broker with need for the information in the sale, purchase, or lease of the property. To receive this limited bill information, the property manager, property owner, or broker need not comply with paragraph (c) of this rule or with 4 CCR 723-3-3028(a).
- (c) With the exception of the situations addressed in paragraph (b), a utility shall provide any person requesting personal information with a form with which the customer may authorize disclosure. The form shall explain the customer's rights under this rule. The requestor shall obtain customer authorization for each request, unless the customer has authorized the release of all personal information at any time. In addition to other requirements set forth in these rules, all forms must, at a minimum:
 - (I) advise customers to consider the proposed scope, purpose, and use of personal information prior to authorizing the disclosure of personal information to third parties;
 - (II) state the name, including trade name, if applicable, physical address, mailing address, email address, and the telephone number of the third party recipient;
 - (III) state the uses of the personal information for which the customer is allowing disclosure;
 - (IV) state the purposes of the personal information collection; and
 - (V) state the description of the personal information disclosed.
- (d) A utility may disclose personal information requested by a federal, state, or local governmental agency including, but not limited to: the Commission; state and local departments of social services; and federal, state, and local law enforcement agencies. Written requests shall be on official letterhead. In the case of a telephone request, the employee of the regulated entity shall verify the caller's identity by obtaining the caller's office telephone number and returning the call, unless the employee knows the caller is an authorized governmental representative. A person requesting information in person shall demonstrate that he or she properly represents a governmental agency and is authorized to request the customer information.

- (e) A utility may disclose personal information to a contracted third party, e.g., an affiliate or vendor, to assist in the provision of regulated utility services, provided, however, that the third party contract contains the following minimum requirements:
 - (I) The third party contractor shall implement and maintain reasonable data security procedures and practices appropriate to the private nature of the information to protect the personal information from unauthorized access, destruction, use, modification, or disclosure. These data security procedures and practices shall be equal to or greater than the data privacy and security policies and procedures used by the utility internally to protect personal information.
 - (II) The third party contractor shall use personal information, only for the purpose of fulfilling the terms of the contract. The use of personal information for a secondary commercial purpose not related to the purpose of the contract without first obtaining the customer's consent is prohibited.
 - (III) The third party contractor shall destroy all personal information that is no longer necessary for the purpose for which it was transferred.
 - (IV) The third party contractor shall execute a non-disclosure agreement with the utility.

1105. Prohibited Communications – Generally.

- (a) Except as provided in rule 1109, ex parte communications concerning any disputed substantive or procedural issue, or facts or allegations at issue, are strictly prohibited. Commission staff members shall not act as conduits of communication in a manner that would violate this rule if the communication had occurred directly. Prohibited communication includes any oral or written communication that:
 - (I) occurs either during the pendency of an adjudicatory proceeding or less than 30 days prior to the commencement of such a proceeding;
 - (II) occurs between any Commission advisor, commissioner, or administrative law judge, on the one hand, and, on the other hand, any person, including Commission trial advocacy staff, related to, acting as, or acting on behalf of a party; and
 - (III) is made without providing other parties notice.

1106. Prohibited Communications – Disclosure.

- (a) Any person communicating with the Commission concerning a pending adjudicatory docket shall state the party with whom he or she is associated and the number and short title of the docket.
- (b) Any person, party, commissioner, administrative law judge, or member of Commission staff engaging in prohibited communications shall forthwith serve a notice on all parties describing:
 - (I) the name and docket number of the proceeding;
 - (II) a summary of the matters discussed;

- (III) the persons involved and their relationship, if any, to the parties;
- (IV) the date, time, and place of the communication and the circumstances under which it was made; and
- (V) any other relevant information concerning the communication.

1107. Prohibited Communications - Remedies.

Upon determining that a party has engaged in prohibited communication, the Commission shall ensure that all parties have the opportunity to respond; this includes, if necessary, calling witnesses and cross-examining witnesses. In addition, the Commission may, upon its own initiative or upon the motion of a party, order any of the following remedial measures:

- (a) dismissal of the proceeding, in whole or in part;
- (b) striking evidence or pleadings when the evidence or pleading is tainted by the prohibited communication;
- (c) a public statement of censure; or
- (d) such alternative or additional sanctions as may be appropriate under the circumstances.

1108. Disqualification of Commissioner or Administrative Law Judge.

- (a) Whenever any party has a good faith belief that a commissioner or administrative law judge has engaged in a prohibited communication or may not be impartial, the party may file a motion to disqualify the commissioner or administrative law judge. Such a motion shall be supported by an affidavit describing the nature and extent of the alleged prohibited communication or bias. Within ten days after any response has been filed, the commissioner or administrative law judge shall rule on the motion on the record. If the motion is denied, the movant may file a request within ten days, requesting the full Commission to review the denial of the motion. All commissioners may fully participate in such review.
- (b) If at any time a commissioner or administrative law judge believes that his or her impartiality may reasonably be questioned, the commissioner or administrative law judge shall withdraw, as provided in § 40-6-124, C.R.S.

1109. Commissioner Communications - Generally.

- (a) Prohibited communications do not include:
 - (I) procedural, scheduling, status inquiries, E-Filings System support, or requests for information that have no bearing on the merits, substance, or outcome of the proceeding;
 - (II) protests or comments made by any customer of a utility concerning any proposed tariff, price list, or time schedule;

- (III) communications that occur in educational programs or conferences, or that occur in meetings of an association of regulatory agencies, except for substantive issues involving pending matters;
 - (IV) communications relating to legislation, appropriations, budget, or oversight matters, except for substantive issues involving pending matters; or
 - (V) communications relating to a pending administrative docket or rulemaking proceeding.
- (b) Every Commissioner and administrative law judge shall comply with the disclosure requirements of § 40-6-122, C.R.S.
- (I) All disclosures shall include:
 - (A) the date, time, and place of the communication;
 - (B) the names of the persons present;
 - (C) the interested persons' affiliations.
 - (D) the subject matter of the communication;
 - (E) a statement that the communication did not relate to any pending adjudicatory proceeding before the Commission; and
 - (F) the signature of Commissioner or administrative law judge to certify that the disclosure is complete and accurate.
 - (II) The Director shall ensure the completeness of all disclosures.
 - (III) All disclosures shall be posted on the Commission's website within three business days of the receipt by the Director.
 - (IV) If a disclosure is required by § 40-6-122, C.R.S., such disclosure shall be completed for all methods of communications including communications in person, by phone, and by email exchange.

1110. Permit, but Disclose Process.

- (a) In administrative dockets, the Commission may choose to allow interested persons to schedule ex parte presentations to a Commissioner in a meeting that may include Commission Staff. Any such ex parte contacts must relate to matters being reviewed in the specific administrative docket and cannot concern any matter pending before the Commission in another docket. The Commission will attempt to accommodate all reasonable requests for ex parte meetings, subject to the schedule and availability of each Commissioner. There is no requirement that an interested person must make the same presentation to each of the three Commissioners.

- (b) To schedule an ex parte meeting under the permit, but disclose process, the interested person should contact the Commission's executive assistant and identify the docket to which the presentation is associated.
- (b) Within two business days following a permitted ex parte presentation, the person requesting the meeting shall file with the Commission in the particular docket, a letter disclosing the contact. The letter shall include the following information:
 - (I) the date, time, and place of the meeting;
 - (II) a list of all individuals in attendance;
 - (III) the affiliations of all individuals in attendance;
 - (IV) a summary description of the presentation; and
 - (V) a statement that the subject matter of the communications did not relate to any pending adjudicatory proceeding before the Commission.
 - (VI) If materials were provided to the Commissioner during the meeting, those materials must be identified in the letter and attached to the filing.
- (c) The disclosure letter and any materials will become part of the official record of the docket.

1111. – 1199. [Reserved].

FORMALITIES

1200. Parties, Amicus Curiae, Non-Parties.

- (a) Parties shall include any person who:
 - (I) initiates action through the filing of a complaint, application, or petition, except petitions for rulemaking;
 - (II) appeals an emergency order in a pipeline safety matter concerning public safety, health, or welfare;
 - (III) has filed a tariff, price list, or time schedule, which tariff, price list, or time schedule the Commission has suspended and set for hearing;
 - (IV) is served as a respondent under rule 1302;
 - (V) intervenes as of right or is granted permissive intervention under rule 1401; or
 - (VI) is joined as a party to any Commission proceeding by Commission order.
- (b) Persons participating through written or oral public comments are not parties.

- (c) A non-party who desires to assist the Commission in arriving at a just and reasonable determination of a proceeding may move to participate as an amicus curiae. The motion shall identify why the non-party has an interest in the docket, shall identify the issues that the non-party will address through argument, and shall explain why the academic, policy, or legal argument may be useful to the Commission. An amicus curiae is not a party, and may present an academic, policy, or legal argument, as permitted by the Commission. The Commission may permit individual residential, agricultural, or small business customers of a utility to participate as amicus curiae in a proceeding that may impact the customer's rates or service. All requests for amicus curiae may be accepted or declined at the Commission's discretion.
- (d) Persons participating in certain non-adjudicatory proceedings, e.g., rulemaking proceedings and administrative dockets, are not parties. For ease of reference, such persons shall be referred to as "participants". Participants are generally subject to the same rules regulating conduct, such as rules regarding confidentiality or prohibited communications, as are parties. Where the word "party" appears in a Commission rule, it may be proper to infer that the rule also applies to participants.

1201. Attorneys.

- (a) A party or an amicus curiae shall be represented by an attorney at law, currently in good standing before the Colorado Supreme Court or the highest tribunal of another state as authorized in rule 221.1, C.R.C.P.
- (b) Notwithstanding paragraph (a) of this rule, an individual may represent:
 - (I) his or her own interests;
 - (II) the interests of a closely held entity, subject to and in accordance with § 13-1-127, C.R.S.; provided, however, that a request for individual representation in an adjudicatory proceeding is made as part of the closely held entity's initial application or petition or its petition for intervention, which request shall include good cause for allowing representation without an attorney and shall be signed by all principal officers;
 - (III) a partnership, corporation, association, or any other entity in order to complete forms that do not require any knowledge or skill beyond that possessed by the ordinarily experienced and intelligent layman;
 - (IV) a partnership, corporation, association, or any other entity in a proceeding involving the adoption of a rule of future effect where no vested rights of liberty or property are at stake; or
 - (V) a partnership, corporation, association or any other entity, solely for participating as amicus curiae pursuant to rule 1200, regarding interests related to academic, policy, and other areas of expertise provided, however that in no event shall a non-attorney representative take actions that constitute the practice of law.

- (c) No attorney shall appear before the Commission in any proceeding until the attorney has entered an appearance by filing an entry of appearance, signing a pleading, or stating the entry of appearance for the record. An entry of appearance shall state the identity of the party for whom the appearance is made, the attorney's office address, the attorney's telephone number, email address, facsimile number, and the attorney's registration number.
- (d) An attorney of record who wishes to withdraw from a proceeding shall file a notice of withdrawal. The notice of withdrawal shall include a list of all pending hearing and procedural dates and shall be served in accordance with rule 1205, and on the party represented by the withdrawing attorney. The withdrawing attorney shall specifically advise the party represented of its right to object. Objections to withdrawal of an attorney shall be filed within ten days of the filing of the notice. If any objection is made, no substitution or withdrawal shall occur without a decision of the Commission.

1202. Form and Content.

- (a) Unless the Commission orders otherwise, every pleading shall comply with the following requirements: Pleadings other than pre-printed forms shall be printed or electronically formatted on 8 1/2" x 11" white pages, with one-inch margins at the top, bottom, and both sides of each page, excluding page numbering, and shall be stapled or bound. Page numbers shall be in the bottom center of each page excluding the cover page, except that for written testimony page numbers may be included in a header. The text shall be at least 12-point type and double spaced, except for indented quotations and footnotes which may be single-spaced. If filed testimony exceeds 20 pages and deals with more than one subject, the filed testimony shall contain a table of contents. Upon request, the Commission may waive any of these requirements.
- (b) Titles and captions.
 - (I) The title of an application or petition proceeding shall contain the name of the applicant or petitioner, describe the authority or decision being sought from the Commission with sufficient specificity to distinguish the application or petition from other proceedings, and briefly describe the subject matter of the proceeding. If the application or petition relates to a previous proceeding, the title of the application or petition shall identify the previous proceeding by docket number.
 - (II) Every pleading shall contain a caption that identifies the proceeding by title and docket number, that contains the heading "Before the Public Utilities Commission of the State of Colorado," and that states the title of the pleading.
 - (III) Every pleading shall include a clear and concise statement of the authority relied upon, the relief sought, and the name, including trade name, if any, of the party or the party's attorney.
- (c) No pleading shall be more than 30 pages in length, excluding attachments. Attachments shall not be used to evade the page limitation in this rule. The cover sheet, table of contents, certificate of mailing, copies of authorities cited, and copies of a decision that may be the subject matter of the pleading shall not be included for calculating the length of the pleading.

- (d) Every pleading of a party represented by an attorney shall be signed by the attorney, and shall state the attorney's address, telephone number, email address, facsimile number, and attorney registration number. A pleading of a party not represented by an attorney shall be signed by a person with authority to bind the party, and shall state the person's title, address, and telephone number. The signature of an attorney or party certifies that the signatory has read the filing; that to the best of the signatory's knowledge, information, and belief there are good grounds to support it; and that it is not interposed for any improper purpose, such as to harass, delay, or increase the cost of the litigation.
- (e) Written testimony is not subject to paragraphs (c) and (d) of this rule. When written testimony is filed, it shall meet the following requirements:
 - (I) Each line shall be serially numbered in the left margin, beginning with "1" on each page.
 - (II) The cover sheet for written testimony shall contain the docket number, the caption of the proceeding, the name of the witness and the party for whom the witness is testifying, the date on which the testimony is filed, and whether it is direct, answer, cross-answer, rebuttal, surrebuttal, or other testimony.
 - (III) Except as required by subparagraph (IV), exhibits accompanying written testimony shall be numbered in sequence and shall be physically contained in the same document as the testimony, except where exhibits exceed 30 pages in length. Exhibits over 30 pages shall be bound and separated from filed testimony.
 - (IV) Exhibits accompanying written testimony and submitted through the E-Filings System shall be numbered in sequence and separately uploaded as secondary documents to the primary written testimony.
 - (V) Each witness' exhibits shall be numbered sequentially beginning with the witness' initials and followed by the number of the exhibit. For example, exhibits to the testimony of John Q. Public would be identified as JQP-1, JQP-2, etc., regardless of whether it is direct, answer, cross-answer, rebuttal, surrebuttal or other testimony.
 - (VI) The Commission may permit minor revisions to written testimony and exhibits by a witness on the witness stand, and may permit more extensive revisions by allowing the filing of revised testimony or exhibits using the same Arabic numeral as the original with a hyphenated designation that the testimony or exhibit is revised, such as "Exhibit JQP-1-2d Rev." All revisions other than those of a minor nature shall be filed promptly with the Commission and served on all parties.
- (f) When the E-Filings System is used to file multiple documents as a single filing (e.g., an application with a related motion, a motion with exhibits, or an advice letter with related tariff pages), the primary document and each secondary document must be separately identified and separately uploaded.

1203. Time.

- (a) When the day for the performance of any act under these rules, the effective date of any decision or order, or the day upon which a document must be filed, falls on a Saturday, Sunday, legal holiday, or any other day when the Commission's office is lawfully closed, then the day for performance or the effective date shall be continued until 5:00 p.m. on the next business day.
- (b) Unless a decision of the Commission or a specific rule provides otherwise, the date shown in the certificate of service or the mailed date on Commission decisions or notices shall be used in calculating relevant deadlines.
- (c) In computing a period of days, the first day is excluded and the last day is included.

1204. Filing.

- (a) Unless a decision of the Commission or a specific rule provides otherwise:
 - (I) Persons making a filing may file either an electronic document through the E-Filings System or a paper document. However, paper documents shall not be filed with the Commission if the documents are filed through the E-Filings System. All documents filed through the E-Filings System shall be uploaded to the system in an executable text-searchable format, whenever possible.
 - (II) Filings made in paper copy shall include an original and three copies unless otherwise ordered.
 - (III) Unless filing through the E-Filings System, a person filing an annual report shall file an original and one copy. The filing shall also include one executable, read-only electronic copy, unless filing an electronic copy would be infeasible. If a person files an annual report through the E-Filings System, the report shall be uploaded to the system in an executable format.
- (b) All filings must be received at the Commission's office during normal business hours, 8:00 a.m. to 5:00 p.m., Monday through Friday. Any document received for filing after normal business hours shall be deemed filed as of 8:00 a.m. the following business day. Although the Commission's E-Filings System will generally be available 24 hours a day, seven days a week, a document transmitted to the E-Filings System shall be deemed filed with the Commission pursuant to the business hours specified in this paragraph.
- (c) A person wishing to receive a date stamped copy of any filing shall file one copy in addition to the requirements of paragraph (a) of this rule. If the person desires that the Commission mail the date stamped copy of the paper filing, the person shall also include a self-addressed envelope with adequate postage affixed.

1205. Service.

- (a) A person filing any pleading or other document shall serve a copy, including all supporting attachments or exhibits, on every other party and amicus curiae in the proceeding, except that the Director shall serve a complaint as provided in rule 1302(g). Such service shall include service upon the Commission's assigned trial advocacy and advisory staff. Except as provided in rule 1205(b) and rule 1302(g), service shall be made by hand or through mailing on the same day the document is filed, unless a party expressly agrees by a signed waiver to accept service via fax, email, or the Commission's E-Filings System. All registered filers in the E-Filings System have expressly agreed, through attestation, to accept service in all Commission proceedings through the E-Filings System. Filing through the E-Filings System constitutes service on all assigned trial advocacy staff and advisory staff.
- (b) In accelerated complaint proceedings:
 - (I) the complainant shall serve the complaint upon the respondent; and
 - (II) all pleadings and motions shall be served on the same day they are filed either (i) by email and by hand; (ii) by email and overnight delivery, or (iii) through the Commission's E-Filings System. Discovery shall be accomplished pursuant to rule 1405.
- (c) Service upon a private corporation, partnership, or unincorporated association may be made by delivering a copy to one or more of the officers, partners, associates, managers, or designated agents thereof. When an attorney represents a party, service shall be made upon the attorney, unless the Commission orders service upon the party. If more than one attorney represents a party, service shall be made upon not more than two attorneys of record designated by the party.
- (d) Proof of service shall be demonstrated through a certificate of service that is attached to the document served and filed with the Commission. For any filed document that does not contain a certificate of service, that omits from the certificate of service an amicus curiae, a pro se party, or that omits from the certificate of service a party's counsel of record, the Commission will presume that the document has not been served on omitted amici, parties or counsel of record. This presumption may be overcome by evidence of proper service.
- (e) All discovery may be served by hand, through mailing, or using facsimile or email pursuant to a signed waiver to accept service via that method. Alternatively, service may be achieved by transmission of the discovery, including all supporting attachments or exhibits, by email and by filing only the certificate of service in the Commission's E-Filings System demonstrating service of the document by email.

1206. Commission Notice – Generally.

- (a) Except as provided in paragraph (c) of this rule, the Commission shall, within 15 days of the date an application or petition is filed, provide notice of the application or petition to any person who in the opinion of the Commission may be affected by the grant or denial of the application or petition. Unless a mailed notice is required by Commission decision or specific rule, the Commission shall give notice of applications or petitions to all persons through the E-Filings System.

- (b) The notice required by paragraph (a) of this rule shall state the following:
- (I) the name and address of the applicant or petitioner;
 - (II) the caption and docket number of the proceeding;
 - (III) the date the application or petition was filed;
 - (IV) a brief description of the purpose and scope of the application or petition;
 - (V) whether the applicant has filed testimony and exhibits and is seeking a Commission decision within 120 days, or has waived the time limits under § 40-6-109.5, C.R.S.;
 - (VI) the date by which any objection, notice of intervention as of right, motion to permissively intervene, testimony, exhibit, or any other document must be filed;
 - (VII) the date by which Commission staff must file any objection, notice of intervention, testimony, exhibit, or any other document, if different from the date(s) fixed in subparagraph (b)(VI) of this rule;
 - (VIII) a statement that the Commission may consider the application or petition without a hearing if:
 - (A) no notice of intervention as of right or motion to permissively intervene is timely filed, or
 - (B) no notice of intervention as of right or motion to permissively intervene requests a hearing and contests or opposes the application or petition; and
 - (IX) a statement that any person who files an objection, notice of intervention as of right, motion to permissively intervene, testimony, exhibit, or any other document shall do so in accordance with the instructions set forth in the notice; and that the Commission may dismiss or strike any such document not filed in accordance with the instructions set forth in the notice.
- (c) Nothing in paragraph (a) of this rule shall require the Commission to provide notice of:
- (I) an application or petition that does not reasonably specify the information required by subparagraph (b)(IV) of this rule;
 - (II) a restrictive amendment of any pleading;
 - (III) a petition for declaratory order until the Commission in its discretion opens a docket regarding such a petition;
 - (IV) a regulated intrastate carrier application that does not include the requisite filing fee; or
 - (V) a regulated intrastate carrier application for emergency temporary authority.

- (d) Unless shortened by Commission decision or rule, the intervention period for notice mailed by the Commission shall expire 30 days after the mailing date. The Commission shall re-notice any application or petition that, through amendment or otherwise, is changed in any manner that broadens the application's or petition's purpose or scope.
- (e) In addition to complying with § 24-4-103, C.R.S., the Commission shall provide notice of any notice of proposed rulemaking to: each regulated entity that may be affected; each person who previously notified the Commission in writing that he or she desires notice of proposed rulemaking proceedings; each person who registered to receive notification of rulemakings through the E-Filings System; and any other person who in the opinion of the Commission may be interested in or affected by the proceedings.

1207. Utility Notice.

- (a) A utility, other than a rail carrier or motor carrier, filing tariffs shall provide notice - in accordance with the requirements of § 40-3-104(1)(c)(I), C.R.S. or, as allowed by § 40-3-104(2), C.R.S., in accordance with an alternative form of notice including:
 - (I) publication of one notice in the legal classified section of a newspaper of general circulation with a size no smaller than three columns wide and five inches high;
 - (II) posting a notice to the utility's website; and
 - (III) emailing a notice to all the utility's affected customers who have registered their email addresses with the utility.
- (IV) The notice required by subparagraphs (I) through (III) shall contain:
 - (A) the name and address of the utility;
 - (B) a statement that the utility has filed with the Colorado Public Utilities Commission an application to change its tariffs;
 - (C) a statement explaining the classes or types of tariffs proposed to be changed, and explaining which customers will be affected by the proposed change;
 - (D) the proposed tariff's effective date;
 - (E) a statement of the purpose of the application, including an explanation of the changes proposed;
 - (F) a statement that the application is available for inspection at each local office of the utility and at the Colorado Public Utilities Commission;
 - (G) a statement that any person may file with the Commission a written objection to the application, or may file an intervention to participate as a party, and an explanation that a mere objection without an intervention shall not be adequate to permit participation as a party; and

- (H) a statement that any person filing a written objection or an intervention must file the objection or intervention at least one day prior to Commission action on the application.
- (V) The requirements of subparagraphs (I) through (III) shall be accomplished within three business days of filing with the Commission.
- (b) A utility may also file an application for an alternative form of notice pursuant to § 40-2-104(1)(c)(I)(D), C.R.S.
- (c) A utility that files an application to make a refund shall, within three days of filing the application, publish notice of the application in a newspaper of general circulation. The notice shall include the following information:
 - (I) the name and address of the utility;
 - (II) a statement that the utility has filed an application with the Colorado Public Utilities Commission for approval of its proposed refund plan;
 - (III) a statement summarizing the amount of the refund, the date for making the refund, the date the refund is anticipated to be completed, and the manner in which the refund is proposed to be made;
 - (IV) a statement that the application is available for inspection at each local office of the utility and at the Colorado Public Utilities Commission;
 - (V) a statement that any person may file with the Commission a written objection to the application, or may file to intervene to participate as a party, and an explanation that a mere objection without an intervention shall not be adequate to permit participation as a party; and
 - (VI) a statement that written objections and interventions must be filed by the time listed in the notice separately given by the Colorado Public Utilities Commission.
- (d) All persons who are required to provide notice shall, within 15 days of providing notice, file an affidavit with the Commission stating the date notice was completed and the method used to provide it, accompanied by a copy of the notice or notices provided.
- (e) The Commission may order an applicant or a petitioner to provide such additional notice as the Commission deems appropriate as provided pursuant to § 40-3-104, C.R.S.
- (f) In all cases, notice shall contain adequate information to enable interested persons to be reasonably informed of the purpose of the matter noticed.
- (g) Unless the Commission orders otherwise, a utility shall be permitted to file tariffs complying with a decision of the Commission or updating adjustment clauses previously approved by the Commission on not less than one business day's notice. Notwithstanding subparagraph 1210(a)(VI), any compliance filing made on one business day's notice shall be filed by noon on a

business day in order to become effective on the next business day. No additional notice beyond the tariff filing itself shall be required.

1208. Adoptions and Adoption Notices.

- (a) Generally. When the Commission authorizes the transfer of control of one utility to another utility, or when a utility's name changes, the utility which will afterwards operate under the certificate shall file with the Commission an adoption notice, in a form available from the Commission. The adoption notice shall also adopt tariffs and price lists if applicable. The utility shall also post the adoption notice in a prominent public place in each business office of the utility, and shall make the adoption notice available for public inspection at each office.
- (b) Transportation - Regulated intrastate carriers.
 - (I) When the Commission authorizes the transfer of control of one regulated intrastate carrier to another regulated intrastate carrier (whether on a permanent, temporary, or emergency temporary basis), or when a regulated intrastate carrier's name changes, the regulated intrastate carrier which will afterwards operate under the certificate or permit shall file with the Commission an adoption notice, in a form available from the Commission. The adoption notice shall also adopt tariffs and time schedules if applicable. The regulated intrastate carrier shall also post the adoption notice in a prominent public place in each terminal facility and office of the regulated intrastate carrier, and shall make the adoption notice available for public inspection at each terminal and office.
 - (II) When the Commission authorizes the transfer of control of one regulated intrastate carrier to another regulated intrastate carrier on a permanent basis, the adoption notice and adopted tariffs and time schedules shall be valid for 90 days from the date of issuance of the authority, or as otherwise ordered by the Commission.
 - (III) If temporary or emergency temporary authority to assume operating control is not made permanent, the original regulated intrastate carrier shall file an adoption notice reassuming permanent operating control. The original regulated intrastate carrier shall also post the adoption notice in a prominent public place in each terminal facility and office of the transportation utility, and shall make the adoption notice available for public inspection at each terminal and office. The temporary or emergency temporary authority reassumed expires on the effective date of the adoption notice.

1209. Payments.

The Commission shall accept payments in United States currency, check, or money order. The Commission may, in its discretion, accept payments made by credit card, debit card, or electronic funds transfer.

1210. Tariffs and Advice Letters.

- (a) General.

- (I) All utilities, unless specifically exempted by the Commission, shall have current tariffs for all jurisdictional services on file with the Commission.
 - (II) The utility shall have its current tariff available for public inspection at its principal place of business during normal business hours. The utility may post its tariffs on its website.
 - (III) Unless a filing is made through the E-Filings System or as otherwise ordered by the Commission, the utility shall file with the Commission an original and three copies of the advice letter, the proposed tariff pages, any supporting documentation, and any supporting testimony and exhibits.
 - (IV) Format and required contents. Utilities shall file proposed tariffs using the form available from the Commission or from its website and shall provide the information required by the form.
 - (V) Notice. Commission will provide notice by electronic posting in the E-Filings System within seven days of the receipt of an advice letter and tariff.
 - (VI) Effective date calculation. In calculating the proposed effective date of a tariff, the date on which the tariff is filed with the Commission shall not be counted. The entire notice period must expire prior to the proposed effective date of the tariff.
 - (VII) Any person affected by a tariff change proposed under this rule may submit a written protest to the proposed change. Unless otherwise ordered by the Commission, a protest shall not be considered unless it is filed with the Commission at least ten days before the effective date of the proposed tariff.
 - (VIII) Hearing and suspension. When a utility files a proposed tariff, the Commission may suspend the proposed tariff's effective date by ordering that a hearing be held. Pending hearing and decision, the proposed tariff shall not go into effect. The period of suspension shall not extend more than 120 days beyond the proposed effective date of the tariff, unless the Commission, by separate decision, extends the period of suspension for an additional period not to exceed 90 days.
- (b) Tariffs.
- (I) Contents. In addition to the utility's rates, classifications, rules, regulations, forms of contracts, terms, conditions, and service offerings, the following shall be included in the tariff:
 - (A) a title page including:
 - (i) the utility's name and trade name, address, website address, and telephone number, including a toll free customer service telephone number, if applicable; and
 - (ii) a general statement of the services to which the tariff applies;
 - (B) a table of contents;

- (C) an explanation of the tariff's paragraph numbering sequence;
- (D) a list explaining tariff change symbols. At a minimum, the following symbols shall be used:

| Symbol | Signifying |
|--------|---|
| C | Change in text due to a changed regulation, term, or condition, that does not affect rates. |
| D | Discontinued service or deleted material. |
| I | Rate increase. |
| R | Rate reduction. |
| M | Material moved from or to another part of the utility's tariff; a footnote indicating where the material was moved from and where the material was moved to shall accompany all "M" classified changes. |
| N | New material, including new products, services, rates, terms, or conditions. |
| T | Change in text not related to changes in rates, charges, terms, or conditions. |

- (E) a list of all abbreviations and definitions used in the tariff;
- (F) identification of the utility's types of service and service territory, as applicable, to which the tariff applies;
- (G) provisions regarding the following, as applicable;
 - (i) line extensions;
 - (ii) customer deposits;
 - (iii) return check charges consistent with § 13-21-109, C.R.S.;
 - (iv) disconnection, discontinuance, and restoration of service;
 - (v) billing and payments;
 - (vi) liability limitations;

- (vii) late payment charges; and
 - (viii) customer and utility responsibilities, obligations, duties, and rights; and
 - (H) the following information, on each tariff page:
 - (i) utility's name;
 - (ii) the tariff number ("Colorado PUC No. ____"), running consecutively for each subsequent tariff filing;
 - (iii) if applicable, the number of the tariff being canceled ("Cancels PUC No. ____");
 - (iv) the tariff title, which identifies the types of services included in the tariff;
 - (v) the tariff page numbers (e.g., "Original Sheet No. 34"); or, if the page cancels another page, a listing of the canceled page number shall be included (e.g., "First Revised Sheet No. 34", "Cancels Original Sheet No. 34");
 - (vi) relevant section or heading captions;
 - (vii) an identification of the corresponding advice letter number implementing the tariff or the tariff change and an identification of the corresponding Commission decision number, if applicable; and
 - (viii) the tariff or tariff page's effective date, and, if applicable, the tariff or tariff page's cancellation date.
- (c) Advice letters.
 - (I) Filing with tariff. A utility shall file an advice letter with each tariff filing.
 - (II) The advice letter shall include:
 - (A) the utility's name, trade name (if any), and address;
 - (B) the sequentially numbered identification of the advice letter;
 - (C) an identification of the corresponding tariff number;
 - (D) an identification of the corresponding Commission docket number and decision number, if applicable;
 - (E) a brief description of the tariff or tariff changes, which at a minimum shall include:
 - (i) affected classes of service;

- (ii) affected classes of customers;
 - (iii) whether the tariff contains an increase in rates, a decrease in rates, or both;
 - (iv) whether the tariff changes terms or conditions; and
 - (v) whether the tariff makes textual changes;
 - (F) an identification of tariff page numbers included in the filing;
 - (G) if applicable, a listing of revised page numbers and/or canceled page numbers;
 - (H) the tariff's or tariff page's proposed effective date;
 - (I) the name, telephone number, and email address of the person to contact regarding the filing; and
 - (J) the signature of the agent of the utility authorized to file the advice letter.
- (III) If there is a change in any information contained in the title page of the tariff, the utility shall file an advice letter with the new information and the new title page. The advice letter and title page may be filed on not less than five-days notice, if the only revision to the tariff is to provide the new information on the title page.
- (IV) The advice letter shall be filed in the prescribed form as available from the Commission or its website.

1211. E-Filings System.

- (a) Corrections or other modifications primarily affecting Commission recordkeeping and searchability of information. Upon request or observation, Commission personnel will actively monitor and correct the following information input during the electronic filing process through the Commission's E-Filings System: typographical errors, the document title, the document to which a filing is responsive and the document type.
- (b) Other corrections or modifications. To avoid prejudice to recipients of information through the E-Filings System, the filer must effectuate any other modification to e-filing inputs, including without limitation, the name of the filing party, proceeding caption for new proceedings, filing date, proceeding number, document title, claimed confidentiality, and service recipients. Such filer action may be initiated by motion or in accordance with paragraph (d) below.
- (c) Inconsistencies between electronic filing information and documents filed electronically. Documents electronically attached to or associated with the filing must be consistent with information input in the E-Filings System. Except as provided in paragraphs (a) and (b), the information input in the e-filing process shall prevail.

- (d) Procedure for expedited relief. In addition to other relief available, the following expedited relief is available when a filer experiences technical difficulties while using or attempting to make a filing through the E-Filings System:
- (I) Within one business day after a filer experiences technical difficulty, or e-files an erroneous filing, the filer may file a statement containing, without limitation:
- (A) a description of the difficulty or error;
 - (B) an identification of all proceedings affected by the difficulty or error;
 - (C) an identification of all electronic filings affected by the difficulty or error;
 - (D) a description of all actions taken to notify those affected by the difficulty or error;
 - (E) a verification that the filer undertook reasonable effort to notify those affected by the difficulty or error; and
 - (F) if the e-filing was filed in an unintended proceeding, a statement as to whether the filing should be administratively stricken from the unintended or improper proceeding.
- (II) Without regard to the proceeding in which difficulty was experienced or the erroneous e-filing was made, the filer's statement shall be filed in the proceeding in which the filing was originally intended or attempted to be filed.
- (III) A copy of the correct filing shall be filed with the statement.
- (IV) Upon filing of a statement in compliance with this rule, the corrected filing shall be accepted nunc pro tunc to the date it was first attempted to be filed electronically. The filing date will be changed administratively to reflect this acceptance.
- (V) Unless requested otherwise and pursuant to the statement filed in compliance with this rule, Commission personnel will administratively strike any original erroneous filing giving rise to the filing of the statement described in this rule.

1212– 1299. [Reserved].

PROCEEDINGS

1300. Commencement of Proceedings.

Proceedings before the Commission may be commenced only through one of the following:

- (a) a complaint, by any interested person, or a show cause proceeding, including a proceeding for civil penalties, as provided by rule 1302;
- (b) an application, as provided by rule 1303;

- (c) a petition, as provided by rule 1304;
- (d) a decision suspending and setting for hearing a proposed tariff, price list, or time schedule;
- (e) an appeal of an emergency order in a pipeline safety matter concerning public safety, health, or welfare;
- (f) a decision opening an administrative docket under rule 1307;
- (g) a notice of proposed rulemaking issued by the Commission; or
- (h) a report, in certain circumstances prescribed by statute, Commission decision, or Commission rule.

1301. Informal Complaints and Mediation.

- (a) An informal complaint is an informal, alternative dispute resolution tool used to avoid the costs associated with litigation. Any person may register, orally or in writing, an informal complaint with Commission staff expressing displeasure or dissatisfaction with a regulated entity.
- (b) In responding to or managing an informal complaint, Commission staff may:
 - (I) explain to the informal complainant the Commission's jurisdiction or lack thereof;
 - (II) forward to the informal complainant relevant informational packets or brochures;
 - (III) investigate the informal complaint;
 - (IV) refer the informal complaint to the affected regulated entity for a response;
 - (V) file a formal complaint against the regulated entity, when specifically permitted by statute;
 - (VI) request that the Commission issue an order to show cause;
 - (VII) offer mediation;
 - (VIII) provide to the informal complainant information about how to file a formal complaint; or
 - (IX) employ any combination of the above responses or techniques, or respond in any other reasonably appropriate manner.
- (c) If Commission staff refers an informal complaint to a regulated entity for a response, the regulated entity shall respond in writing within 14 days of the referral, or such lesser period as Commission staff may require. If Commission staff requires a response period of less than five days, such period shall be reasonable under the circumstances of the informal complaint.
- (d) If the informal complainant and the regulated entity agree, Commission staff may refer an informal complaint for mediation. If Commission staff refers the informal complaint for mediation:

- (I) Nothing said or offered during mediation or settlement negotiations may be used in any formal complaint proceeding against the person making the statement or offer.
 - (II) The mediator shall attempt to resolve the informal complaint within ten days of the mediator's receipt of the mediation request, although the informal complainant and regulated entity may consent to additional time.
- (e) A person may withdraw an informal complaint at any time.

1302. Formal Complaints and Show Cause Proceedings.

- (a) Any person may file a formal complaint at any time. A formal complaint shall set forth sufficient facts and information to adequately advise the respondent and the Commission of the relief sought and, if known, how any statute, rule, tariff, price list, time schedule, order, or agreement is alleged to have been violated. In addition, a formal complaint shall meet the following requirements, as applicable:
 - (I) a complaint that seeks to modify, limit, suspend, annul, or revoke a certificate, permit, registration, license or other authority shall be signed and sworn by the complainant;
 - (II) a complaint that claims unreasonable rates or charges of any gas, electric, water, or telephone public utility shall comply with the provisions of § 40-6-108(1)(b), C.R.S.; and
 - (III) a complaint against a cooperative electric association shall comply with the provisions of § 40-9.5-106, C.R.S., if applicable.
- (b) The Commission may impose a civil penalty, when provided by law. In a contested proceeding the Commission may impose a civil penalty, when provided by law, after considering evidence concerning some or all of the following factors:
 - (I) the nature, circumstances, and gravity of the violation;
 - (II) the degree of the respondent's culpability;
 - (III) the respondent's history of prior offenses;
 - (IV) the respondent's ability to pay;
 - (V) any good faith efforts by the respondent in attempting to achieve compliance and to prevent future similar violations;
 - (VI) the effect on the respondent's ability to continue in business;
 - (VII) the size of the respondent's business; and
 - (VIII) such other factors as equity and fairness may require.

- (c) The Commission may expedite a formal complaint proceeding on its own motion or upon the motion of a party if such motion shows good cause or the consent of all the parties. If the Commission expedites a formal complaint, it shall enter a procedural decision that:
 - (I) establishes the expedited schedule, including hearing dates; and
 - (II) details the limits, if any, that the Commission, in its discretion, places on discovery.
- (d) Formal complaints to enforce a telecommunication provider's interconnection duties or obligations, and formal complaints regarding interconnection service quality matters, shall be treated as accelerated complaints if:
 - (I) At least ten days prior to filing the complaint, the complainant has personally served upon the respondent written notice of intent to file an accelerated complaint, together with identification of the provision of any applicable law or agreement that the complainant contends is not being complied with, and a description of the facts demonstrating any alleged violation of any applicable law or agreement.
 - (II) The complainant has attached to the complaint copies of all relevant nonconfidential documents, including correspondence and work papers.
 - (III) The complaint includes a certification that any and all methods of dispute resolution established in any applicable agreement, including escalation to higher levels of management within the parties' organizations, have been exhausted.
 - (IV) The complaint provides specific facts demonstrating that the complainant engaged in good faith negotiations to resolve the disagreement, and that despite those negotiations the parties failed to resolve the issue.
 - (V) The complaint includes a certification of the complainant's compliance with subparagraph (d)(I) above.
 - (VI) On the same day as the complaint is filed with the Commission, the complainant serves a copy of the complaint by hand-delivery or through the E-Filings System during normal business hours on the person designated by the respondent to receive service of process.
- (e) In accelerated formal complaint proceedings, in addition to the provisions of this rule, parties shall comply with the following rules, if applicable: 1205(b); 1308(b); 1308(c); 1400; 1405(c); and 1409(b).
- (f) In complaint proceedings where discontinuance of service becomes an issue, the Commission may issue an interim decision to a regulated entity requiring it to provide service pending a hearing:
 - (I) if the customer has posted a deposit or bond with the regulated entity equal to the amount in dispute or as otherwise prescribed by the Commission, the amount of which may be increased, or the terms adjusted, by the Commission, Hearing Commissioner or Administrative Law Judge as needed at any time while the dispute is pending;

- (II) if the customer has previously made an informal complaint to the Commission, and Commission staff investigation indicates probable success of the customer; or
 - (III) upon such other good cause as the Commission may deem appropriate.
- (g) Upon the filing of any formal complaint, except as provided in rule 1205(b), the Director shall promptly serve the respondent with the complaint, an order to satisfy the complaint or file an answer, and a notice setting the date, time, and location of the hearing. Except in the case of an accelerated complaint, the order shall require the respondent to satisfy the complaint or file its answer within 20 days of service of the order. If the complaint is an accelerated complaint the order shall require the respondent to satisfy or answer within ten days. For accelerated complaints, the Commission shall set the hearing to occur within 45 days of the filing of the complaint. Unless all parties agree otherwise or the Commission finds exceptional circumstances warrant, a hearing on an accelerated complaint may not be continued beyond 60 days after the filing of the complaint.
- (h) Show cause proceedings. The Commission may issue an order to show cause through the following process.
- (I) Proposed order to show cause.
 - (A) When trial advocacy staff intends to request an order to show cause against any regulated entity, the trial advocacy staff shall first prepare a proposed order to show cause. The proposed order shall set forth sufficient facts and information to advise the respondent of the relief sought and how any statute, rule, tariff, price list, time schedule, order, or agreement is alleged to have been violated. The proposed order to show cause shall contain the following information, at a minimum:
 - (i) a clear statement of the facts and law which are the bases for the issuance of the order;
 - (ii) the relief, remedy, or sanction that may be ordered, including whether Commission staff seeks reparations, or an order to revoke, suspend, annul, limit, or modify any authority granted by the Commission; and
 - (iii) a statement that any relief sought may be granted as of the date of the notice of the issuance of an order to show cause;
 - (B) Trial advocacy staff shall submit the proposed order to show cause to the Commission at its regular weekly meeting for approval to advise the regulated entity of the proposed proceeding pursuant to § 24-4-104(3), C.R.S. The Commission shall approve or deny the issuance of the proposed order to show cause based on the supporting information presented. If the Commission finds good cause to approve the issuance of the proposed order, it shall be served on the regulated entity and shall be attached to a notice of proposed order to show cause over the Director's signature. The regulated entity shall have 30 days to cure or satisfy the allegations set forth in the notice of proposed show cause.

- (C) After the 30 days to cure or satisfy have expired, trial advocacy staff shall submit the proposed order to show cause, along with any responses from the regulated entity, to the Commission for a determination on whether the order to show cause should be issued. If the Commission determines that the information available, including the proposed order to show cause and the regulated entity's response, if any, does not support issuance of the order to show cause in accordance with the standards found in §§ 40-6-108 and 24-4-104(3), C.R.S., and Commission rules, the Commission shall not approve the issuance of the order and the matter will be closed.
- (II) Order to show cause.
 - (A) If the Commission determines that the information available, including the proposed order to show cause and the regulated entity's response, if any, demonstrates good cause for further proceeding, the Commission shall, upon its own motion, open a docket and issue an order to show cause and notice of hearing. The order shall join trial advocacy staff and the regulated entity as parties to the docket.
 - (IB) Upon issuance, the show cause proceeding will be processed pursuant to the procedures in these rules and the applicable provisions of § 40-6-101, et seq., C.R.S.
 - (C) A Commission determination to open a docket and to issue an order to show cause and notice of hearing is based on the information available. The determination is not, and shall not be taken or assumed to be, a decision on the merits or on any factual allegation.
- (i) Notwithstanding the requirements of paragraph (h), when the Commission finds either that a regulated entity has engaged in a deliberate and willful violation or that the public health, safety, or welfare imperatively requires emergency action, the Commission may institute expedited and/or summary proceedings for suspension or revocation of authority subject to and in accordance with § 24-4-104(3) and (4), C.R.S.

1303. Applications.

- (a) An application may be made as follows:
 - (I) telecommunications matters, as provided in rule 2002;
 - (II) electric matters, as provided in rule 3002;
 - (III) gas matters, as provided in rule 4002;
 - (IV) water, including combined water and sewer, matters, as provided in rule 5002;
 - (V) motor carrier matters, as provided in rule 6002;
 - (VI) rail matters, as provided in rule 7002; or

- (VII) steam matters, as provided in rule 8002.
- (b) Determination of the completeness of an application for purposes of § 40-6-109.5, C.R.S.
 - (I) The Commission shall determine the completeness of an application by considering whether the information provided by the applicant adequately identifies the relief requested and supports the request with sufficient facts and adequate information. The evaluation, is not, and shall not be taken or assumed to be, a decision on the merits..
 - (II) Commission staff shall evaluate the application during its notice period and prepare a recommendation regarding completeness. Not more than ten days after the filing of an application, Commission staff may send the applicant and its attorney written notification concerning any specific deficiencies of the application. The deficiency notification may be made by mail or email and shall be uploaded to the E-Filings System. Upon receiving the notification, the applicant may file a response either curing all the deficiencies noted by Commission staff or explaining why it believes no further action is required. The applicant's response, if any, shall be filed no later than ten days after Commission staff's written notification was sent. If the applicant does not respond in the time allotted, the Commission may, after the application's notice period has expired, deem the application incomplete, dismiss the application without prejudice, and close the docket.
 - (III) If the Commission does not issue a determination on completeness within 15 days of the expiration of the application's notice period, and absent a Commission decision to the contrary, the application shall be automatically deemed complete. At any time, the Commission may, by decision or by minute entry, deem an application complete.
 - (IV) Nothing in this paragraph (b) shall be construed to prohibit dismissal of an application on its merits, as provided by law and these rules.
- (c) At any time, an applicant may at any time file a waiver of the time limits provided in § 40-6-109.5, C.R.S. If an application is a joint application, a waiver filed by any one of the applicants shall be effective for all applicants.

1304. Petitions.

A petition may be made as follows:

- (a) telecommunications matters, as provided in rule 2003;
- (b) electric matters, as provided in rule 3003;
- (c) gas matters, as provided in rule 4003;
- (d) water, including combined water and sewer, matters, as provided in rule 5003;
- (e) motor carrier matters, as provided in rule 6003;
- (f) rail matters, as provided in rule 7003;

- (g) petition for rulemaking, as provided in rule 1306;
- (h) petition seeking a waiver or variance of any rule, as provided in rule 1003; or
- (i) petition seeking a declaratory order.
 - (I) A person may file a petition for a declaratory order either as an original proceeding or in a pending proceeding.
 - (II) The Commission may issue a declaratory order to terminate a controversy or to remove an uncertainty affecting a petitioner with regard to any tariff, statutory provision, or Commission rule, regulation, or order.
 - (III) At its discretion, the Commission may grant, deny, or dismiss any petition seeking a declaratory order.

1305. Rejection or Suspension of Proposed Tariffs, Price Lists, or Time Schedules.

- (a) Protests.
 - (I) Any person may file a written protest against a proposed tariff, price list, or time schedule.
 - (II) If the Commission sets a proposed tariff, price list or time schedule for hearing, a person who registers a protest shall not be permitted to participate as a party unless that person has intervened as provided in rule 1401 and paragraph (d) of this rule.
- (b) The Commission may, pursuant to § 40-6-111(3), reject any proposed tariff, price list, or time schedule that is not submitted in the format required by statute or the Commission's orders or rules.
- (c) The Commission may set for hearing, or may assign the matter to an administrative law judge to set for hearing, any proposed tariff, price list, or time schedule, to investigate and determine its propriety. Such a decision thereby suspends the proposed tariff, price list, or time schedule pending a decision by the Commission, pursuant to § 40-6-111 (a) and (b). Any decision setting the hearing shall be served upon the regulated entity proposing the tariff, price list, or time schedule.
- (d) Any person wishing to participate as a party in any hearing the Commission may hold on a suspended tariff, price list, or time schedule, must file a notice of intervention as of right or motion to permissively intervene as provided in rule 1401. The person filing the suspended tariff, price list, or time schedule is a party and does not need to file an intervention.
- (e) A suspension shall not extend more than 120 days beyond the proposed effective date of the tariff, price list, or time schedule unless the Commission, by separate decision, extends the suspension for an additional period of time not to exceed 90 days.

(f) No change sought by a suspended tariff, price list, or time schedule, shall become effective unless the Commission fails to issue a decision on the merits within the suspension period. If the Commission orders a change to be made to the suspended tariff, price list, or time schedule and states the time when the change shall take effect, and states the manner in which it shall be filed and published, the suspended tariff shall be permanently suspended and the regulated entity shall make a compliance filing that incorporates the ordered changes.

1306. Rulemaking.

- (a) Rulemaking generally. Either upon its own initiative or upon the petition of any person, the Commission may issue a notice of proposed rulemaking, in accordance with rule 1206. A rulemaking docket shall be governed by § 24-4-103, C.R.S., and such specific procedures as the Commission may order.
- (b) Petition for rulemaking. Upon the filing of a petition for rulemaking, the Commission may issue a notice of petition filed in accordance with rule 1206, unless a different notice period is requested and the Commission consents in writing to a modified notice period. When the notice period has expired, the Commission will set a schedule to receive comments on the petition from interested participants. The Commission may allow for the filing of reply comments. Once all comments are received, the Commission will deliberate and determine whether good cause exists to proceed to grant the petition, in whole or in part, and proceed to issue a notice of proposed rulemaking.

1307. Administrative Dockets.

The Commission may open an administrative docket on its own motion at any time. Administrative dockets shall be governed by such specific procedures as the Commission may order.

1308. Responses: Generally – Complaints.

- (a) A response may only be filed to: an application, as part of an intervention; a petition, as part of an intervention; a complaint, or counterclaim or order to show cause, as provided in this rule and paragraphs 1302(g) and (h); a motion, as provided in rule 1400; a brief or statement of position, as provided in rule 1503; or exceptions, as provided in rule 1505. Unless the Commission orders otherwise in ruling on a motion for leave to respond, no response may be filed to an answer, response, notice of intervention as of right, notice, or application for RRR. Notwithstanding the provisions in this paragraph (a), the Commission may waive response time and may act immediately upon a finding that time is of the essence. Any person requesting a waiver or shortening of response time shall certify that he or she has conferred (or reasonably attempted to confer) with all other parties and shall represent whether the parties concur with such a request.
- (b) Except in an accelerated complaint proceeding, a party named as a respondent shall file a response within 20 days of being served with an order to satisfy or to answer the complaint. In an accelerated complaint proceeding, the respondent shall file a response within ten days after service of the order to satisfy or answer the complaint. A response to a complaint shall admit or deny with particularity each allegation of the complaint and shall separately state and number each affirmative defense. Where a complaint is filed by a regulated entity, the respondent may assert a counterclaim in its response. A counterclaim shall be answered within 20 days and is subject to a motion to dismiss as a complaint under paragraph (c) of this rule.

- (c) A respondent may file a motion to dismiss a complaint or counterclaim within 14 days of service except in an accelerated complaint proceeding, in which case the respondent shall file any motion to dismiss with the respondent's answer. Unless the Commission orders otherwise, a motion to dismiss tolls the time to answer the complaint or counterclaim until 14 days after an decision denying the motion to dismiss. A motion to dismiss may be made on any of the following grounds: lack of jurisdiction over the subject matter or the person; insufficiency of process or service of process; lack of standing; insufficiency of signatures; or failure to state a claim upon which relief can be granted. No motion need be entertained regarding misjoinder of claims or misjoinder or nonjoinder of parties, and no claim need be dismissed because of the absence of direct damage to a party. No defense is waived by being joined with one or more other defenses in a motion to dismiss. Unless the Commission shortens the response time, Rule 1400 governs response time to a motion to dismiss. Any motion to dismiss shall be determined before hearing unless the Commission orders that it be deferred until hearing.
- (d) If a party fails to file timely a responsive pleading, to admit or deny an allegation in a complaint, or to raise an affirmative defense, the Commission may deem the party to have admitted such allegation or to have waived such affirmative defense and may grant any or all of the relief requested.

1309. Amendment or Withdrawal.

- (a) Except in complaint proceedings, a party commencing an action may amend or supplement its pleading at any time during the intervention and notice period, if any. In complaint proceedings or after the close of the intervention and notice period (if any), the commencing party shall obtain leave of the Commission to amend or supplement. Except in complaint proceedings, whenever a commencing party amends or supplements a pleading, other than through a restrictive amendment, the commencing party, or the Commission, as applicable, shall provide new notice consistent with rule 1206. All applicable timelines run from the date of the most recent amendment or supplement, except that a restrictive amendment shall not change applicable timelines.
- (b) A respondent may amend or supplement its responsive pleading at any time within 20 days of the filing of its original responsive pleading. Thereafter, the respondent shall obtain leave of the Commission to amend or supplement.
- (c) Any motion to amend or supplement a pleading that is filed more than 20 days before the first day of a hearing shall be ruled upon before the hearing.
- (d) A party may withdraw an application or petition upon notification to the Commission and all parties prior to 45 days before the first day of hearing. Thereafter, the party shall file a motion to obtain leave of the Commission to withdraw the application or petition. In ruling on such a motion, the Commission shall consider whether good cause for withdrawal is stated and whether other parties would be prejudiced by the withdrawal.
- (e) A party may withdraw an advice letter and tariffs prior to the effective date of the tariffs if they have not yet been suspended and set for hearing. Thereafter, the party shall file a motion to obtain leave of the Commission to withdraw a tariff or an advice letter.

In ruling upon such a motion, the Commission shall consider whether good cause for withdrawal is stated, and whether other parties would be prejudiced by the withdrawal.

1310. Information Regarding Regulated Entities.

- (a) A regulated entity may maintain information regarding the regulated entity in an administrative docket created for that purpose. A regulated entity may incorporate by reference, in any application, petition, or motion, the information maintained in such miscellaneous docket, provided that the regulated entity also attests that the most current information is on file. In the application, petition, or motion, the regulated entity shall state the date the incorporated information was last filed with the Commission. If a regulated entity chooses to maintain information in a miscellaneous docket, the following information may be filed:
- (I) a copy of the regulated entity's applicable organizational documents (e.g., Articles of Incorporation, Partnership Agreements, Articles of Organization);
 - (II) if the regulated entity is not organized in Colorado, a current copy of the certificate issued by the Colorado Secretary of State authorizing the regulated entity to transact business in Colorado;
 - (III) the name, business address, and title of each officer, director, and partner;
 - (IV) the names and addresses of affiliated companies that conduct business with the regulated entity; and
 - (V) the name and address of the regulated entity's Colorado agent for service of process.
- (b) If the information regarding the regulated entity changes, the regulated entity shall make a subsequent filing within a reasonable time to update the information previously filed.

1311. – 1399. [Reserved].

PRE-HEARING PROCEDURE

1400. Motions.

Except for oral motions made during hearing, or where the Commission orders otherwise, any motion involving a contested issue of law shall be supported by a recitation of legal authority incorporated into the motion. Except in an accelerated complaint proceeding, the responding party shall have 14 days after service of the motion, or such lesser or greater time as the Commission may allow, in which to file a response. In accelerated complaint proceedings, responses to motions shall be due within seven days of the date of service of the motion. The Commission may deem a failure to file a response as a confession of the motion. A movant may not file a reply to a response unless the Commission orders otherwise. A motion for summary judgment may be made in accordance with rule 56 of the Colorado Rules of Civil Procedure. A motion to dismiss may be made in accordance with rule 12 of the Colorado Rules of Civil Procedure. Except for dispositive motions, moving counsel shall confer with opposing counsel before filing a motion. The motion shall, at the beginning, contain a certification that the movant in good faith has conferred with opposing counsel about the motion. If no conference occurred, the reason why shall be

stated in the motion. If the relief sought by the motion has been agreed to by the parties or will not be opposed, the moving counsel shall so state in the motion

1401. Intervention.

- (a) Except as provided by paragraph (d) of this rule, any person may file a notice of intervention as of right or a motion to intervene by permission within 30 days of notice of any proceeding, unless the Commission's notice or a specific rule or statute provides otherwise. The Commission shall not enter a final decision in any proceeding before the intervention period has expired. The Commission may, for good cause shown, allow late intervention, subject to reasonable procedural requirements. If a person wishes to intervene and to request a hearing, that person's intervention as of right or motion to intervene by permission must state that the application or petition is contested or opposed, must give reason why the application or petition is contested or opposed, and must explicitly request a hearing. The Commission may consider any application or petition without a hearing and without further notice if a hearing is not required by law.
- (b) A notice of intervention as of right, unless filed by Commission staff, shall state the basis for the claimed legally protected right that may be affected by the proceeding.
- (c) A motion to permissively intervene shall state the grounds relied upon for intervention; the claim or defense on which the requested intervention is based, including the specific interest that justifies intervention; and the nature and quantity of evidence, then known, that will be presented if intervention is granted. For purposes of this rule, the motion must demonstrate that the subject docket may substantially affect the pecuniary or tangible interests of the movant (or those it may represent) and that the movant's interests would not otherwise be adequately represented in the docket; subjective interest in a docket is not a sufficient basis to intervene.
- (d) Commission staff is permitted to intervene by right in any proceeding. Commission staff shall be permitted to file its notice of intervention within ten days after the time otherwise specified by paragraph (a) of this rule.
- (e) Transportation - regulated intrastate carrier application proceedings.
 - (I) A notice of intervention as of right shall include a copy of the common carrier's letter of authority, shall show that the common carrier's authority is in good standing, shall identify the specific parts of that authority that are in conflict with the application, and shall explain the consequences to the common carrier and the public interest if the application is granted.
 - (II) A common carrier holding either temporary or suspended authority in conflict with the authority sought in the application shall not have standing to intervene as of right, but may file a motion to permissively intervene.
 - (III) A person filing a notice of intervention as of right or motion to permissively intervene in temporary authority application proceedings shall, if applicable, include a description of the services the intervenor is ready, willing, and able to provide, or has provided, to the persons or class of persons supporting the application.

- (IV) An intervention, whether permissive or as of right, in temporary authority application proceedings shall not constitute an intervention or a request to intervene in a corresponding permanent authority application proceeding, unless the intervention explicitly so states.

1402. Consolidation.

Either on its own motion or on the motion of a party, the Commission may consolidate proceedings where the issues are substantially similar and the rights of the parties will not be prejudiced.

1403. Uncontested (Modified) Proceedings.

- (a) The Commission may determine any application or petition without a hearing and without further notice, upon either its own initiative or upon the motion of a party, if the application or petition is uncontested or unopposed, if a hearing is not requested or required by law, and if the application or petition is accompanied by a sworn statement verifying sufficient facts and supported by attachments and/or exhibits that adequately support the filing. A person having knowledge of the stated facts shall, under oath, sign a sworn statement attesting to the facts stated in the application or petition and any attachments and/or exhibits. The sworn statement need not be notarized, but it shall contain language indicating that the signatory is affirming that the statements are true and correct to the best of the signatory's knowledge and belief.
- (b) A proceeding will not be considered to be contested or opposed, unless an intervention has been filed that contains a clear statement specifying the grounds on which the proceeding is contested or opposed.
- (c) If all parties withdraw their interventions before completion of a hearing, the matter may be determined as an uncontested proceeding.

1404. Referral to Hearing Commissioner or Administrative Law Judge.

- (a) Unless the Commission orders otherwise, all matters submitted to the Commission for adjudication shall be referred to a hearing commissioner or an administrative law judge. A referral to a hearing commissioner or administrative law judge shall encompass all issues of fact and law concerning the matter unless the Commission specifies otherwise in a written order.
- (b) For matters referred to an administrative law judge or hearing commissioner, the Commission may omit the recommended decision if the Commission specifically finds and directs upon the record that due and timely execution of the Commission's functions imperatively and unavoidably requires it to make the initial decision.

1405. Discovery and Disclosure of Prefiled Testimony.

- (a) Incorporation by reference, exclusions, and discovery and disclosures generally.
 - (I) Except as provided in subparagraph (II) of this paragraph, the Commission incorporates by reference rules 26-37 of the Colorado Rules of Civil Procedure, as published in the

2005 edition of the Colorado Revised Statutes.¹ No later amendments to or editions of the incorporated material are incorporated into these rules. Any person seeking information regarding how the incorporated material may be obtained or examined may contact the Chief Administrative Law Judge, Colorado Public Utilities Commission, 1560 Broadway, Suite 250, Denver, Colorado 80202. The material incorporated by reference may be examined at any state publications depository library.

- (II) The following rules of Chapter 4 of the Colorado Rules of Civil Procedure are not incorporated by reference: 26(a)(1)-(4); 26(b)(2),; the first two sentences of 26(d); 30(a)(2)(A); 30(a)(2)(C); 33(b)(3); the first two sentences of the second paragraph of 34(b); 35; the time requirement of the second sentence of the second paragraph of 36(a); 37(c); and any reference to a case management order. In addition to the foregoing exclusions, any portion of Chapter 4 of the Colorado Rules of Civil Procedure that is inconsistent with any Commission rule shall also be excluded.
 - (III) Unless the Commission orders otherwise, the Colorado Rules of Civil Procedure incorporated by reference govern discovery.
- (b) A party shall serve discovery responses regarding direct and answer testimony, and objections if any, within ten days of a request. A party shall serve discovery responses regarding rebuttal or cross-answer testimony, and objections if any, within seven days of a request.
 - (c) The Commission will entertain motions to compel or for protective orders only after the movant has made a good faith effort to resolve the discovery dispute. The Commission discourages discovery disputes, and will sanction parties and attorneys that do not cooperate in good faith. Such sanctions may include, but are not limited to, payment of an opposing party's costs, expenses, and attorney's fees attributable to a lack of good faith, dismissal of a party, disallowance of exhibits or witness testimony, or such other and further relief as the Commission may deem appropriate. Resolution of discovery disputes shall take precedence over other matters.
 - (d) Discovery requests, responses, and objections thereto shall not be filed with the Commission except as necessary to support a pleading relating to discovery, as an exhibit to prefiled testimony, as a prefiled exhibit, as an exhibit offered at hearing, or as an impeachment exhibit. No discovery, discovery responses, or objections to discovery shall be submitted to or served through the Commission's E-Filings System. Paragraph 1205(e) addresses proof of service with respect to discovery.
 - (e) In accelerated complaint proceedings, unless the Commission orders otherwise:
 - (I) Within ten days of the filing of the answer, the complainant shall file and serve on all other parties a list of witnesses, together with a brief summary of the testimony of each witness, and copies of all exhibits it intends to offer into evidence.

¹ Link to DISCLOSURE AND DISCOVERY Rules 26-37 C.R.C.P., (2005) on the COPUC website:
www.dora.state.co.us/puc/rules/2005CRCP26-37IncorporatedByReference.pdf

- (II) Within ten days of service of the complainant's list of witnesses and copies of exhibits, the respondent shall file and serve on all other parties a list of witnesses, together with a brief summary of the testimony of each witness, and copies of all exhibits it intends to offer into evidence.
- (III) Discovery may commence with the filing of the complaint. Unless the Commission orders otherwise, the following shall apply:
 - (A) Each party shall be limited to taking not more than two depositions.
 - (B) Each party shall be limited to a total of not more than 20 interrogatories, including all discrete subparts, requests for production of documents, or requests for admission.
- (IV) Responses to discovery requests, including any objections, shall be served within seven days of receipt of the request. Any motion to compel shall be filed and served within five days of receipt of any objection, and a response to such a motion shall be filed and served within seven days of receipt of the motion.
- (f) In application proceedings, all parties shall file and serve their testimony and exhibits as ordered by the Commission.
- (g) In regulated intrastate carrier application proceedings, notwithstanding anything in this rule to the contrary, and unless the Commission orders otherwise:
 - (I) If an applicant does not file its testimony or a detailed summary of testimony, and copies of its exhibits with its application, the applicant shall file and serve its list of witnesses and copies of its exhibits within ten days after the conclusion of the notice period.
 - (II) Each intervenor in a regulated intrastate carrier application proceeding shall file and serve its list of witnesses and copies of its exhibits. If the applicant has filed its testimony or a detailed summary of testimony, and copies of exhibits with the application, each intervenor shall file and serve its list of witnesses and copies of its exhibits not later than ten days after the conclusion of the notice period. If the applicant has not filed its testimony or a detailed summary of testimony, and copies of exhibits with the application, each intervenor shall file and serve its list of witnesses and copies of its exhibits not later than 20 days after the notice period has expired.
 - (III) No depositions may be taken.
 - (IV) Parties shall be limited to a single set of not more than 20 interrogatories to each party, including all discrete subparts, requests for production of documents, or requests for admission.
 - (V) Data requests for documents or tangible things shall not exceed a total of six months of the 12-month period immediately preceding the commencement of the proceeding.
 - (VI) Any person adversely affected by a failure of another party to provide discovery may file a motion to compel discovery, a motion to dismiss, or a motion in limine.

- (h) In all rate proceedings set for hearing, all parties shall file and serve their testimony and exhibits as ordered by the Commission.

1406. Subpoenas.

- (a) Incorporation by reference and exceptions.
 - (I) The Commission incorporates by reference rule 45(a) – (d) of the Colorado Rules of Civil Procedure, as published in the 2005 edition of the Colorado Revised Statutes. No later amendments to or editions of the incorporated material are incorporated into these rules. Any person seeking information regarding how the incorporated material may be obtained or examined may contact the Chief Administrative Law Judge, Colorado Public Utilities Commission, 1560 Broadway, Suite 250, Denver, Colorado 80202. The material incorporated by reference may be examined at any state publications depository library.
 - (II) Except as provided in paragraph (b) of this rule and §§ 40-6-102 and 103, C.R.S., subpoena practice before the Commission shall be governed by rule 45(a) – (d) of the Colorado Rules of Civil Procedure, as incorporated herein. For purposes of Commission subpoena practice, the word “court” in rule 45(a) and the last sentence in rule 45(c) shall be deemed to mean the Commission; otherwise, the word “court” in the incorporated material shall be deemed to mean the Commission or the Director.
- (b) Upon proper request and the filing of an affidavit showing good cause, the Commission or the Director shall issue a subpoena or a subpoena duces tecum requiring the attendance of a witness or the production of documentary evidence, or both, at a deposition or hearing, consistent with § 40-6-103(1), C.R.S.

1407. Stipulations.

- (a) Parties may offer into evidence a written stipulation as to any fact or matter of substance or procedure that is at issue. An oral stipulation may be made on the record, but the Commission may require that the stipulation be reduced to writing, signed by the parties or their attorneys, and filed with the Commission. The Commission may approve, recommend modification as a condition of approval of, or disapprove any stipulation offered into evidence or on the record.
- (b) In show cause proceedings initiated by the Commission or Commission trial advocacy staff pursuant to rule 1302(h), a respondent may enter into a consent stipulation with Commission trial advocacy staff. To enter into a consent stipulation, a respondent shall admit all jurisdictional facts; expressly shall waive further procedural steps, including a hearing and judicial review; shall acknowledge that the order to show cause may be used to construe the terms of the consent stipulation; and shall agree to the required actions and timelines contained in the stipulation. The Commission shall enter a decision approving, recommending modification as a condition of approval, or disapproving of any consent stipulation.

1408. Settlements.

The Commission encourages settlement of contested proceedings. Any settlement agreement shall be reduced to writing and shall be filed with the Commission, which shall enter a decision approving or disapproving it, or recommend a modification as a condition for approval. Parties are encouraged to provide comprehensive reasoning regarding the terms of a settlement. The Commission may hold a hearing on the settlement agreement prior to issuing its decision. An agreement that is disapproved shall be privileged and inadmissible as evidence in any Commission proceeding.

1409. Conferences.

- (a) After the close of the intervention period, the Commission may hold a pre-hearing conference to expedite the hearing, establish a procedural schedule, resolve procedural issues, or address any other preliminary matter. Parties and their representatives shall be prepared to discuss all procedural and substantive issues.
- (b) In accelerated complaint proceedings, the Commission shall set a pre-hearing conference for not later than five days prior to hearing. The Commission will issue a written notice establishing the date, time, and place of the pre-hearing conference. At the conference, in addition to resolving any other preliminary matters, the presiding officer shall determine whether a hearing is necessary or whether the complaint can be determined on the face of the pleadings and supporting affidavits. If no hearing is necessary, the presiding officer shall issue an appropriate order.
- (c) A party's failure to attend a scheduled pre-hearing conference shall be deemed to be that party's acceptance of any decision or ruling made during the pre-hearing conference and of the procedural schedule established.

1410. – 1499. [Reserved].

HEARINGS, ORDERS, AND POST-HEARING PROCEDURES

1500. Burden of Proof.

Unless previously agreed to or assumed by a party, the burden of proof and the burden of going forward shall be on the party that is the party commencing a proceeding. However, the regulated entity shall bear the burden of proof and the burden of going forward in the case of the suspension of a proposed tariff, price list, or time schedule and in the case of a show cause proceeding initiated by the Commission.

1501. Evidence.

- (a) The Commission shall not be bound by the technical rules of evidence. Nonetheless, to the extent practical, the Commission shall conform to the Colorado Rules of Evidence applicable in civil non-jury cases in the district courts. Unless the context otherwise requires, wherever the word "court", "judge", or "jury" appears in the rules of evidence, it shall mean the Commission. Informality in any proceeding or in the manner of taking testimony shall not invalidate any Commission order, decision, rule, or regulation. The Commission may receive and consider evidence not admissible under the rules of evidence, if the evidence possesses reliable probative value commonly accepted by reasonable and prudent persons in the conduct of their affairs.

- (b) A party sponsoring an exhibit shall furnish a copy to each commissioner or to the administrative law judge or hearing commissioner, and to each party present at the hearing. If exhibits have been filed and served prior to the hearing, the sponsoring party need only provide one copy for the record and one copy for each commissioner or the administrative law judge. The Commission may limit the number of copies to be furnished where reproduction is burdensome.
- (c) The Commission may take administrative notice of general or undisputed technical or scientific facts; of state and federal constitutions, statutes, rules, and regulations; of tariffs, price lists, time schedules, rate schedules, and annual reports; of documents in its files; of matters of common knowledge, matters within the expertise of the Commission; and facts capable of accurate and ready determination by resort to sources whose accuracy cannot reasonably be questioned. The person seeking administrative notice shall specify on the record every fact to be noticed. In addition, the person seeking administrative notice shall provide a complete copy of the document that contains the fact to be noticed as an exhibit in the proceeding. At the hearing, the person seeking administrative notice shall provide to the Commission and to the parties a complete copy of the document that contains the fact to be noticed, unless the document is voluminous. If the document is voluminous, then at the hearing the person seeking administrative notice shall provide to the Commission and to the parties a copy of that portion of the document that contains the fact to be noticed. Every party shall have the opportunity on the record and by evidence, to controvert the fact of which administrative notice is taken.

1502. Interim Decisions.

- (a) Interim decisions are issued after the Commission sets a tariff for hearing or a proceeding is opened by Commission decision or otherwise, other than a decision that may become a decision of the Commission.
- (b) Interim decisions shall not be subject to exceptions or applications for RRR, except that any person aggrieved may challenge the matters determined in an interim decision in exceptions to a recommended decision or in an application for RRR of a Commission decision.
- (c) Any person aggrieved by an interim decision may file a written motion with the presiding officer entering the decision to set aside, modify, or stay the interim decision.
- (d) The Commission or presiding officer may certify any interim decision as immediately appealable through the filing of a motion subject to review by the Commission en banc. Such motion shall be filed pursuant to rule 1400 and shall be titled "Motion Contesting Interim Decision No. [XXX-XXXX]."

1503. Briefs or Statements of Position.

At any time during a proceeding, the Commission may order the filing of written briefs or statements of position.

1504. Record.

- (a) The record of a proceeding shall include all information introduced by the parties, as provided in § 24-4-105(14), C.R.S., and all information set out in § 40-6-113(6), C.R.S.

- (b) The Commission may accept comments from the public concerning any proceeding. The comments shall be included in the record. Comments containing vulgar language and comments submitted anonymously will not be accepted.
- (c) Before an appeal has been taken to district court, the record may be reopened for good cause shown by the hearing commissioner or administrative law judge, on motion of a party before a recommended decision has been entered, on motion of a party before a Commission decision has been entered, or by the Commission on its own motion.

1505. Exceptions.

- (a) A recommended decision becomes the Commission's decision unless, within 20 days or such additional time as the Commission may allow, any party files exceptions to the recommended decision or the Commission orders the recommended decision to be stayed. A stay of a recommended decision does not automatically extend the period for filing exceptions or a motion for an extension of time to file exceptions. If exceptions are timely filed, the recommended decision is stayed until the Commission rules upon them. A motion for an extension of time to file exceptions based upon the unavailability of a transcript shall show that the transcript request was filed within seven days of the mailed date of the recommended decision. Parties may file responses to exceptions within 14 days of the service of the exceptions.
- (b) A party wishing to file exceptions shall request a transcript within seven days of the mailed date of the recommended decision, unless the party's exceptions dispute only issues of law. The requesting party shall bear the cost of the preparation of the transcript, unless the party files an appropriate motion and the Commission by decision equitably apportions the cost among the parties.
- (c) The Commission may, upon its own initiative or upon the motion of a party, order oral argument regarding exceptions. A motion for oral argument shall be conspicuously incorporated into the document in which exceptions are filed. The Commission shall set the time allotted for argument and may terminate argument whenever, in its judgment, further argument is unnecessary. The party filing exceptions is entitled to open and conclude the argument. If more than one party has filed exceptions, the Commission shall determine the order of argument. Arguments will be limited to issues raised in the exceptions, unless the Commission orders otherwise. If a party fails to appear to present argument, the Commission may hear the arguments of other parties. The Commission shall have oral arguments recorded for inclusion in the record.

1506. Rehearing, Reargument, or Reconsideration.

- (a) Any party may file an application for RRR of any Commission decision or of any recommended decision that becomes a Commission decision by operation of law.
- (b) An application for RRR, or a motion for an extension of time in which to file such an application, shall be filed within 20 days after the date of the Commission decision, or after the date on which a recommended decision by a hearing commissioner or an administrative law judge has become the decision of the Commission. A motion for extension of time based upon the unavailability of a transcript shall show that the transcript request was filed within seven days of the date on which the Commission decision was mailed.

- (c) An application for RRR does not stay the Commission's decision unless the Commission orders a stay. If the Commission does not act upon an application for RRR within 30 days of its filing, the application is denied and the Commission's decision shall be final.

1507. Judicial Review.

Any party may seek judicial review of any Commission decision in accordance with applicable law, including § 40-6-115, C.R.S..

1508. Enforcement Actions.

Whenever it appears that a person has engaged in, is engaging in, or is about to engage in any act or practice constituting a violation of any Commission order, rule, statute or law affecting public utilities, the Commission may direct the Attorney General to bring an action in an appropriate court for such relief as is necessary or appropriate, including mandatory or prohibitive injunctive relief, interim equitable relief, and monetary penalties as provided in Article 7 of Title 40, C.R.S.

1509. – 1999. [Reserved].